



Dell Device Management Console

Take control of your
Dell devices with a unified
management solution

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IT Teams face challenges managing their fleet of devices. From asset management obstacles with fragmented tools, difficulty updating firmware, and tracking assets across their hybrid workforce – managing policies tied to host devices is complex..... 3

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IT Teams face challenges managing their fleet of devices. From asset management obstacles with fragmented tools, difficulty updating firmware, and tracking assets across their hybrid workforce – managing policies tied to host devices is complex.

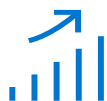
Simplify fleet device management with our cloud-based manageability console.

**Cloud-configurable**

Provides a unified way for IT Admins to manage a specific set of Dell offers within a single experience.

**Streamline deployment**

Save time and eliminate complex processes for IT teams to deliver the best experience for their end users.

**Enhance efficiency**

Monitor and secure assets seamlessly to optimize end-user productivity and ensure devices are running at peak efficiency.

Peripheral Management

Experience unified management of Dell Pro Docks, displays, keyboards, mice, headsets, webcams, and styluses, and remotely configure hardware and software settings for a fleet of devices.

[Get started with Peripheral Management ->](#)

4G/5G Connected PCs

Create a seamless activation experience by easily locating IMEI, EID and ICCID information for a fleet of Dell Connected PCs.

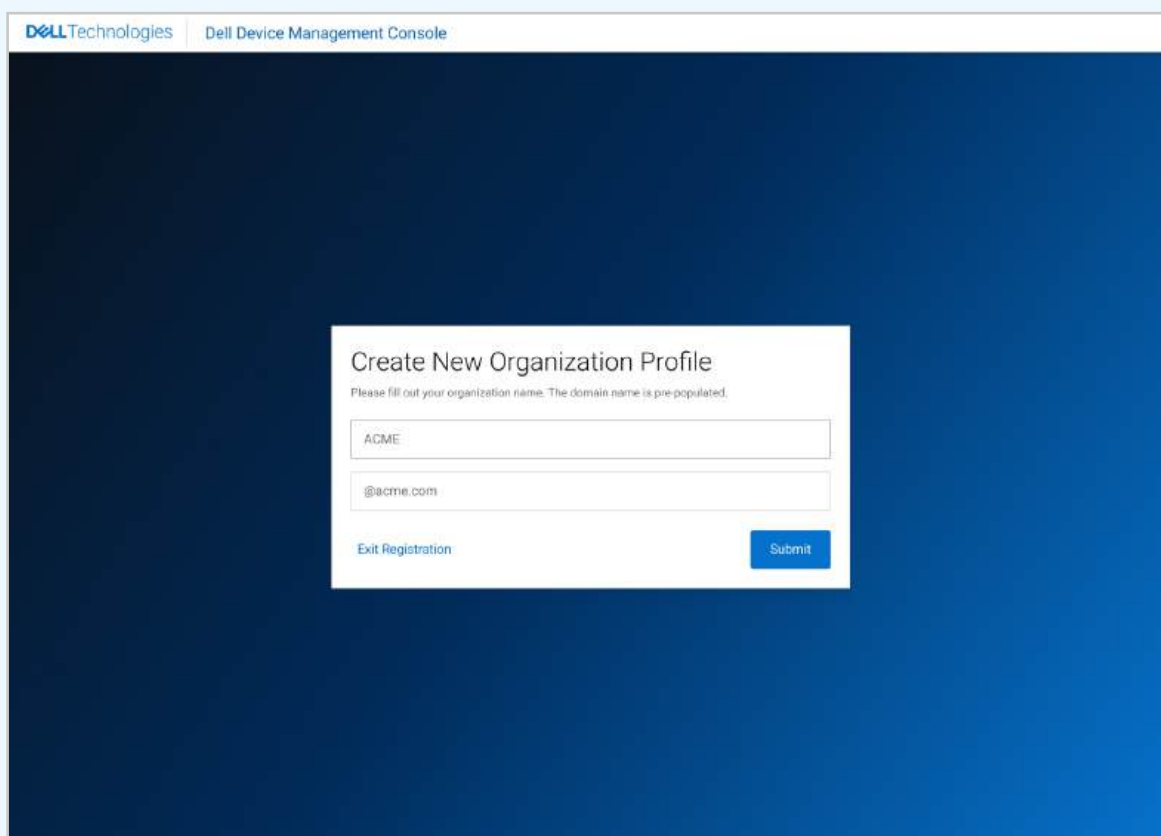
[Get started with 4G/5G Connected PCs ->](#)

Peripheral Management

Manage your Dell Pro Docks, displays, and other peripherals in Dell Device Management Console, a cloud-based, integrated solution that revolutionizes peripheral management for IT Administrators. Dell Device Management Console includes features such as:

- Fleet summary
- Peripheral inventory
- Firmware updates
- Settings configuration

1 Sign in and Create Organization Profile

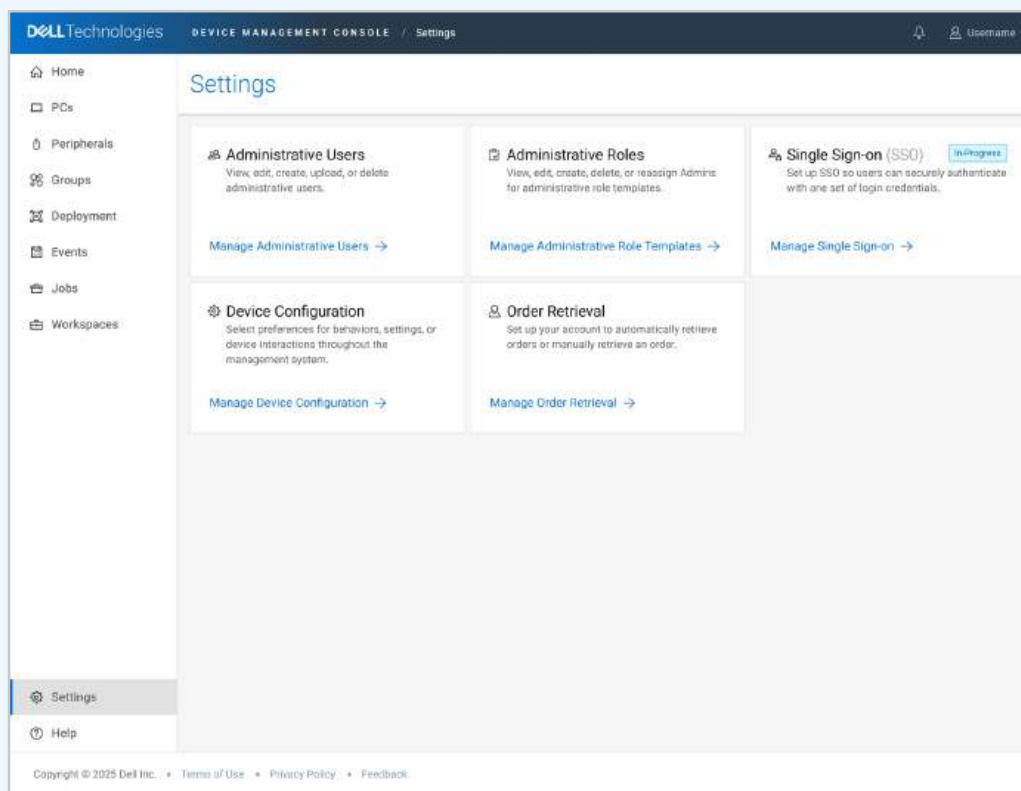
The screenshot shows the Dell Device Management Console interface. At the top, there is a header bar with the Dell Technologies logo on the left and the text 'Dell Device Management Console' on the right. The main content area has a dark blue background. In the center, there is a white rectangular form titled 'Create New Organization Profile'. Below the title, a small instruction reads: 'Please fill out your organization name. The domain name is pre-populated.' The form contains two input fields: the first is labeled 'ACME' and the second is labeled '@acme.com'. At the bottom left of the form is a link that says 'Exit Registration', and at the bottom right is a blue button labeled 'Submit'.

- Enter credentials requested.
- Sign in to the console with your Dell Account or Microsoft Entra ID. For Peripheral Management, start with your organization email address.
- Two-step authentication will be requested to sign in.
- IT Admins must create an organization profile in order to start managing their devices.

Peripheral Management

2 Configure your profile

The **Settings** tab is a centralized location for administrators to customize system settings, including user management, security, and device settings, to meet their specific needs and preferences.

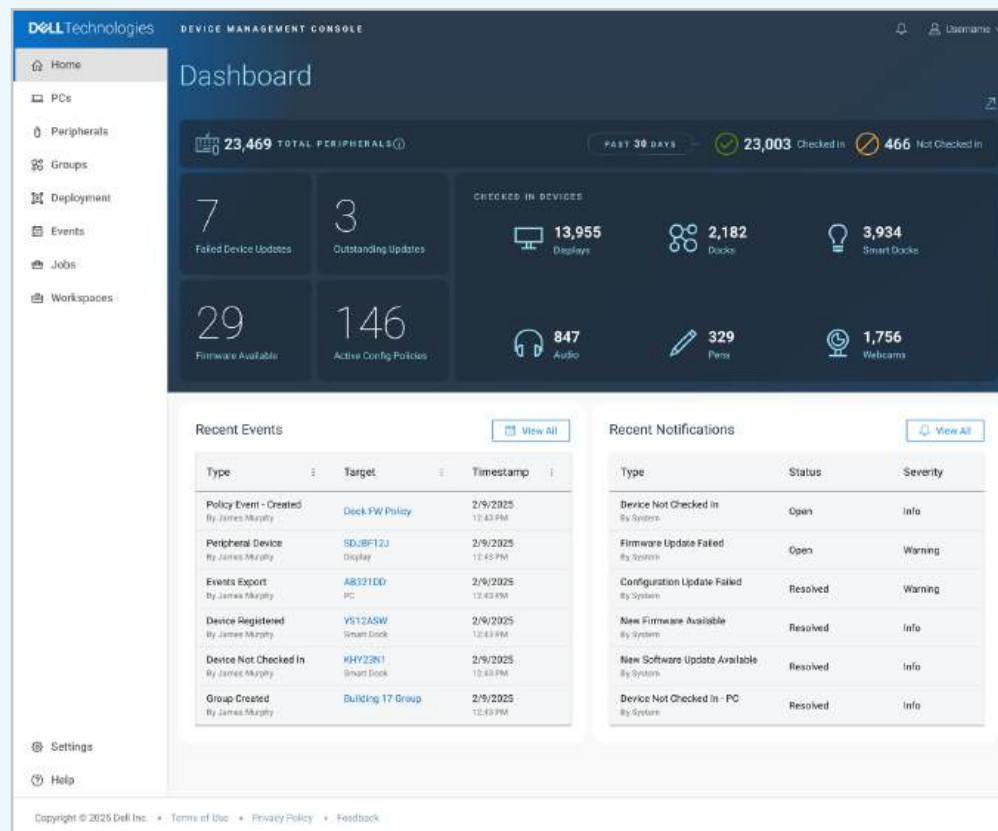


- Administrative Users: manage user accounts and assign roles to users.
- Administrative Roles: define roles, controlling user's access to console features and functions.
- Single Sign-On (SSO): configure SSO settings for easy authentication.
- Device Configuration: customize device settings, such as default settings, enrollment configurations, and more.
- Order Retrieval: retrieve purchased Dell Pro Docks into the console using manual or automatic order retrieval features.

Peripheral Management

3 Home

The **Home** tab contains a Dashboard that provides key information about your systems, including checked-in devices, recent events, and notifications.

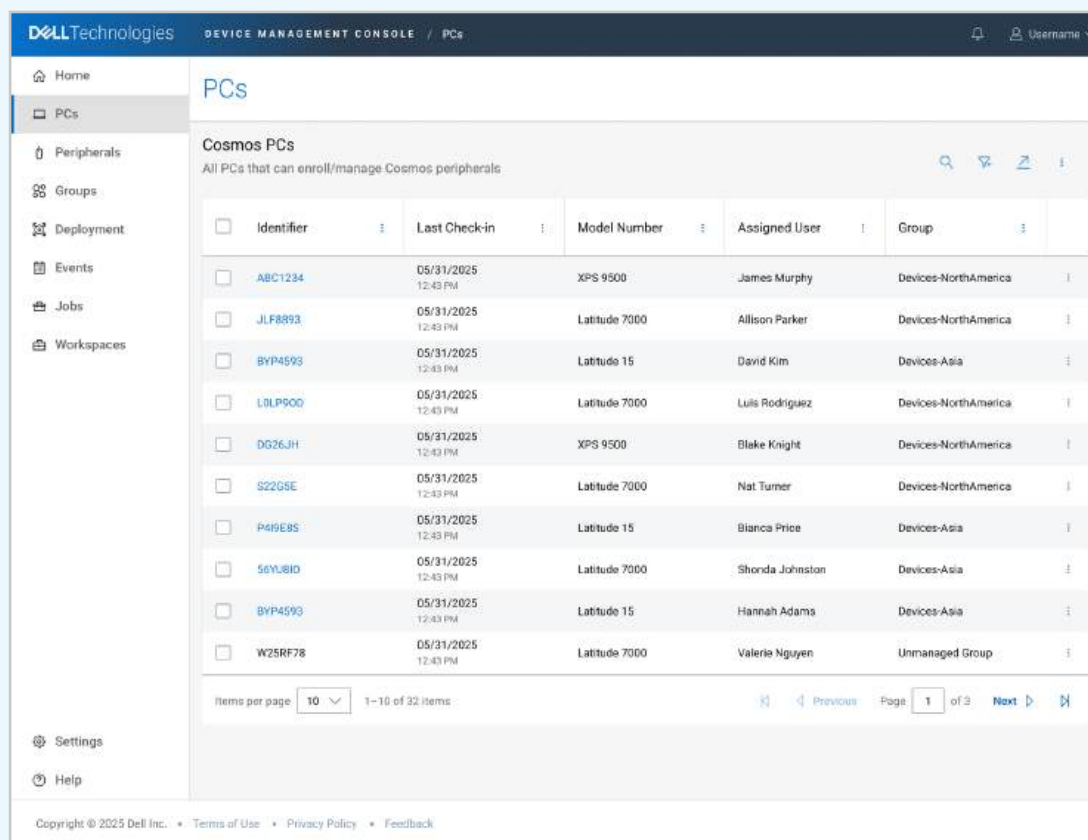


- The **Dashboard** page provides an overview of peripherals and host PCs registered in Dell Device Management Console. It displays counts of firmware updates that are available, failed, and outstanding, along with recent events and notifications.
- Type of devices: Displays, Dock, Smart Dock, Audio Device, Pen, and Webcam.

Peripheral Management

4 Enroll Devices – PCs Tab

The **PCs** tab displays information that is related to the PCs that are configured to manage and enroll peripherals. Peripheral enrollment operations can be managed from the PCs page.



The screenshot shows the Dell Device Management Console interface. The left sidebar contains navigation links: Home, PCs (selected), Peripherals, Groups, Deployment, Events, Jobs, Workspaces, Settings, and Help. The main content area is titled 'PCs' and 'Cosmos PCs'. Below the title, it says 'All PCs that can enroll/manage Cosmos peripherals'. There is a table with columns: Identifier, Last Check-in, Model Number, Assigned User, and Group. The table lists 10 PCs. At the bottom of the table, there is a pagination control showing 'Items per page: 10' and '1-10 of 22 items'. The footer of the console shows 'Copyright © 2025 Dell Inc.' and links to Terms of Use, Privacy Policy, and Feedback.

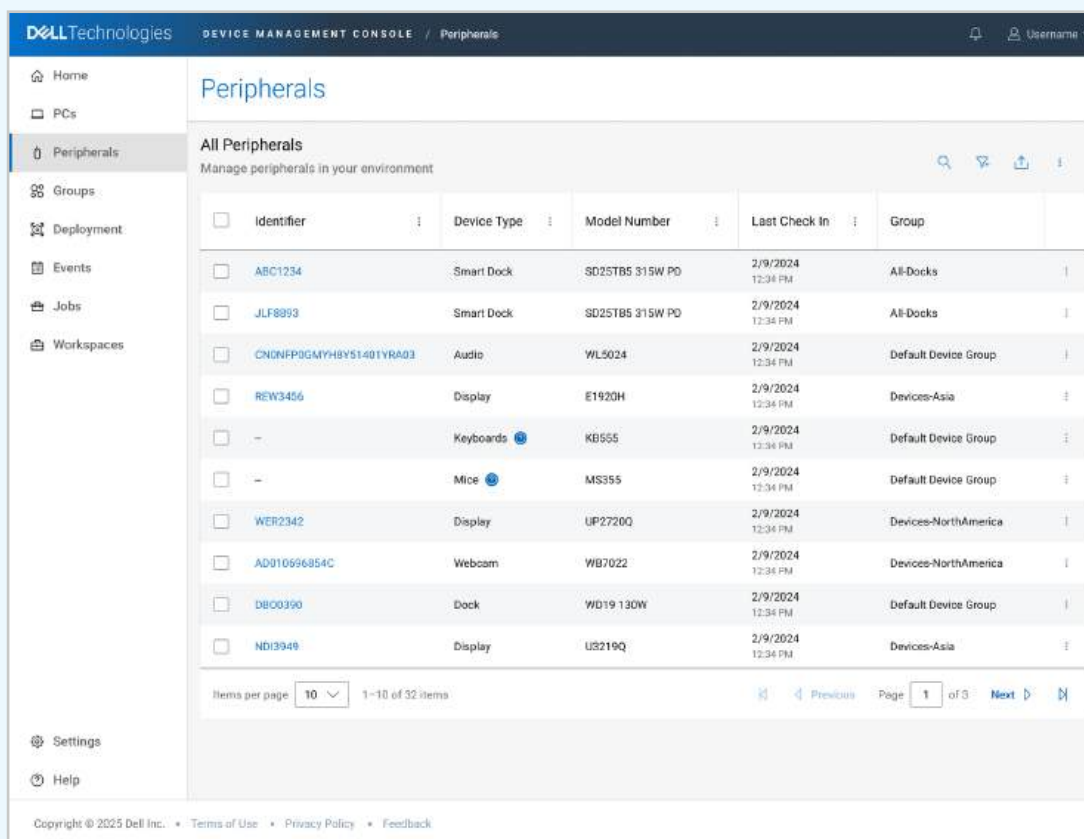
Identifier	Last Check-in	Model Number	Assigned User	Group
ABC1234	05/31/2025 12:43 PM	XPS 9500	James Murphy	Devices-NorthAmerica
JLF8893	05/31/2025 12:43 PM	Latitude 7000	Allison Parker	Devices-NorthAmerica
BYM4593	05/31/2025 12:43 PM	Latitude 15	David Kim	Devices-Asia
L9LP900	05/31/2025 12:43 PM	Latitude 7000	Luis Rodriguez	Devices-NorthAmerica
DG26JH	05/31/2025 12:43 PM	XPS 9500	Blake Knight	Devices-NorthAmerica
S22GSE	05/31/2025 12:43 PM	Latitude 7000	Nat Turner	Devices-NorthAmerica
P49E85	05/31/2025 12:43 PM	Latitude 15	Bianca Price	Devices-Asia
56VJ8ID	05/31/2025 12:43 PM	Latitude 7000	Shonda Johnston	Devices-Asia
BYP4593	05/31/2025 12:43 PM	Latitude 15	Hannah Adams	Devices-Asia
W25RF78	05/31/2025 12:43 PM	Latitude 7000	Valerie Nguyen	Unmanaged Group

- The PCs tab provides an organized view of all registered PCs, along with detailed information for each one. From this page, you can manage a PC's ability to enroll peripherals
- Filters are available to view device details based on your requirements.

Peripheral Management

5 Enroll Devices – Peripherals Tab

The **Peripherals** tab allows you to enroll and manage all peripherals that are registered to the organization profile.



The screenshot displays the 'Peripherals' tab in the Dell Device Management Console. The interface includes a sidebar with navigation options: Home, PCs, Peripherals (selected), Groups, Deployment, Events, Jobs, and Workspaces. The main content area is titled 'Peripherals' and 'All Peripherals', with a subtitle 'Manage peripherals in your environment'. It features a table of enrolled peripherals with columns for Identifier, Device Type, Model Number, Last Check In, and Group. The table lists 10 items, including Smart Docks, Audio devices, Displays, Keyboards, Mice, Webcams, and Docking stations. At the bottom, there is a pagination control showing 'Items per page: 10' and '1-10 of 32 items'.

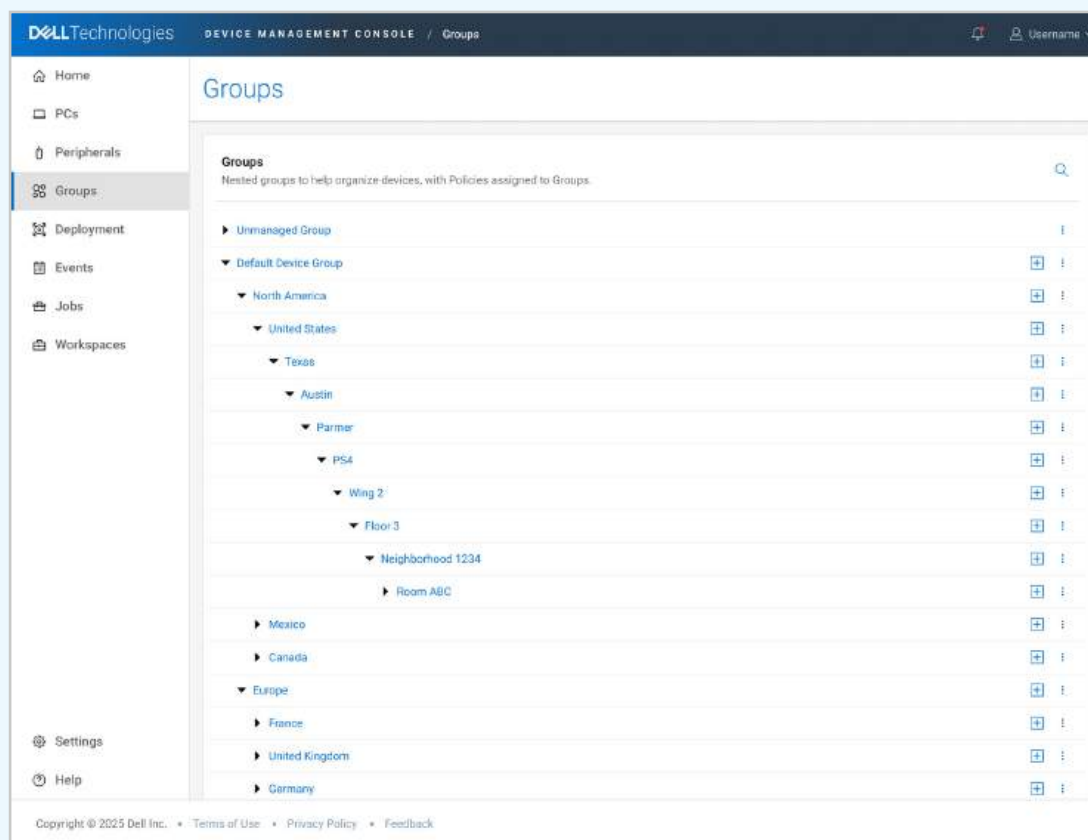
Identifier	Device Type	Model Number	Last Check In	Group
ABC1234	Smart Dock	SD25TB5 315W PD	2/9/2024 12:34 PM	All-Docks
JLF8093	Smart Dock	SD25TB5 315W PD	2/9/2024 12:34 PM	All-Docks
CNCNFP0GMYH8Y51401YRA03	Audio	WL5024	2/9/2024 12:34 PM	Default Device Group
REW3456	Display	E1920H	2/9/2024 12:34 PM	Devices-Asia
-	Keyboards	KB555	2/9/2024 12:34 PM	Default Device Group
-	Mice	MS355	2/9/2024 12:34 PM	Default Device Group
WER2342	Display	UP2720Q	2/9/2024 12:34 PM	Devices-NorthAmerica
AD010996854C	Webcam	WB7022	2/9/2024 12:34 PM	Devices-NorthAmerica
DBCO390	Dock	WD19 130W	2/9/2024 12:34 PM	Default Device Group
NDI3949	Display	US219Q	2/9/2024 12:34 PM	Devices-Asia

- The Peripherals tab offers a clear view of all peripherals, complete with detailed view for each one. This page lets you efficiently manage the registration status of peripherals and assign them to groups.
- Filters are available to view device details based on your requirements.

Peripheral Management

6 Groups

The **Groups** tab allows you to create and manage groups for effective fleet management. Firmware and Configuration Policies assigned to a group will be applied to relevant devices in that group

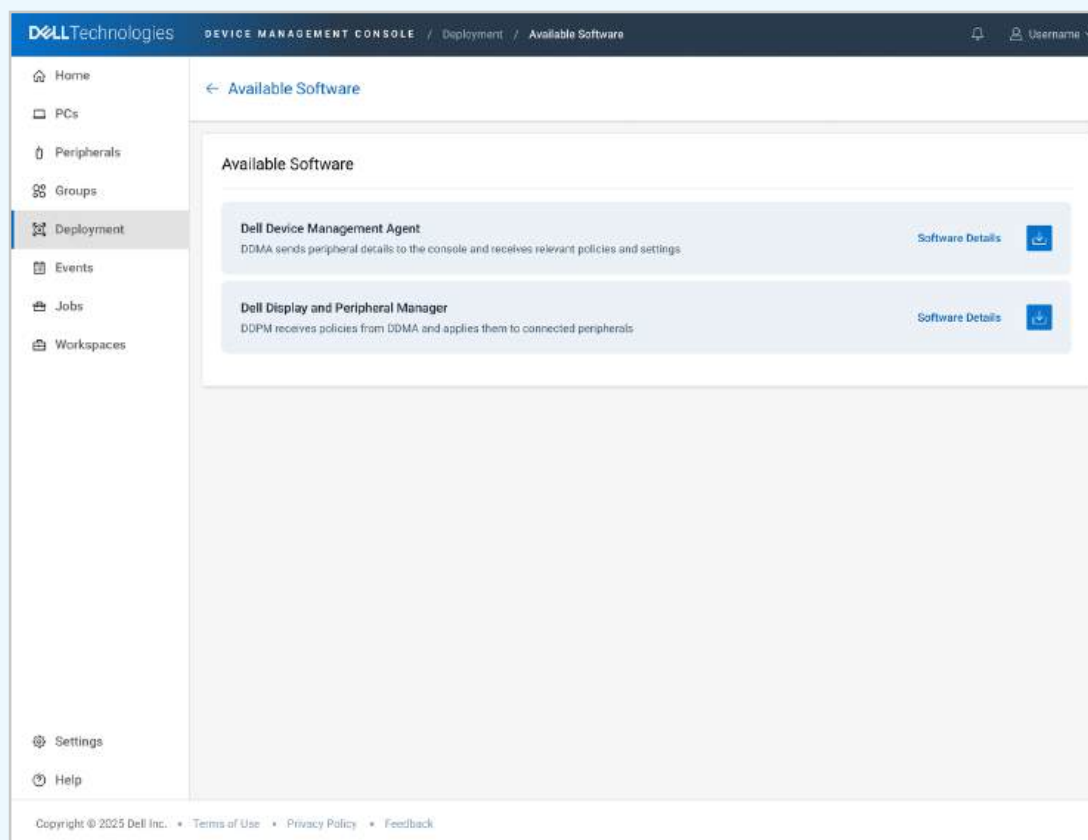


- You can create sub-groups of the global group policy and categorize devices based on your requirements -- for example, devices may be grouped together based on location or job function.

Peripheral Management

7 Deployment

The **Deployment** tab helps you create and manage policies that apply to the groups you have created.
[View Video](#)



- The Available Software page provides access to installation instructions and required software downloads for managing peripherals, including the Dell Management Agent and Dell Display & Peripheral Manager.
- The Peripheral Firmware Policies page allows you to create firmware policies by device type and model.
- The Configuration Policies page allows you to create configuration policies by device type and policy type/device model.

Peripheral Management

8 Events

The **Events** tab displays device- or system-generated and user-initiated events. Events can be used for troubleshooting, monitoring system performance, and ensuring compliance with IT policies.

Event Type	Target	Offer	Timestamp	Description
Group Policies Update By Admin Vance	Reduce P3424WEB	Peripheral Management	5/26/2025 9:52 AM	Admin Vance Group Policies Update Reduce P3424WEB
Configuration Policy Created By Admin Vance	Reduce P3424WEB	Peripheral Management	5/26/2025 9:52 AM	Admin Vance Configuration Policy Created Reduce P3424WEB
Configuration Policy Deleted By Admin Vance	P3424WEB	Peripheral Management	5/26/2025 9:52 AM	Admin Vance Configuration Policy Deleted P3424WEB
Device Connect	GCYX7F9 Shubul	General	5/26/2025 9:52 AM	Device Connect GCYX7F9
Device Connect	K8355 Madison	General	5/26/2025 9:52 AM	Device Connect K8355
Device Connect	M8355 Madison	General	5/26/2025 9:52 AM	Device Connect M8355
Device Connect	FC7296A0E005 Madison	General	5/26/2025 9:52 AM	Device Connect FC7296A0E005
Device Connect	M8355 Madison	General	5/26/2025 9:52 AM	Device Connect M8355
Device Connect	FC7296A0E005 Madison	General	5/26/2025 9:52 AM	Device Connect FC7296A0E005
Device Connect	K8355 Madison	General	5/26/2025 9:52 AM	Device Connect K8355
Device Connect	GCYX7F9 Shubul	General	5/26/2025 9:52 AM	Device Connect GCYX7F9
Device Register By Admin Vance	Latitude 7250 Windows PC	General	5/26/2025 9:52 AM	Admin Vance Device Register Latitude 7250
Initiate Device Unregister By Admin Vance	77L0RQ2 Windows PC	Peripheral Management	5/26/2025 9:52 AM	Admin Vance Initiate Device Unregister 77L0RQ2
Initiate Device Unregister By Admin Vance	77L0RQ2 Windows PC	Peripheral Management	5/26/2025 9:52 AM	Admin Vance Initiate Device Unregister 77L0RQ2
Remove Device By Admin Vance	SP01RQ2 Windows PC	Peripheral Management	5/26/2025 9:52 AM	Admin Vance Remove Device SP01RQ2
Delete Device By Admin Vance	SP01RQ2 Windows PC	Peripheral Management	5/26/2025 9:52 AM	Admin Vance Delete Device SP01RQ2
Initiate Device Unregister By Admin Vance	J270M54 Windows PC	Peripheral Management	5/26/2025 9:52 AM	Admin Vance Initiate Device Unregister J270M54
Initiate Device Unregister	77L0RQ2 Windows PC	Peripheral Management	5/26/2025	Admin Vance Initiate Device Unregister 77L0RQ2

- A list of events is displayed in an easy-to-read format, providing details such as event type, target, category, timestamp, and a comprehensive description.

Peripheral Management

9 Notifications

Access **Notifications** and events on the Dashboard via the Bell icon to open the Notifications page.

Notification Type	Target	Status	Severity	Timestamp	Description
Device Not Checked In Smart Dock	SD25TB4	Open	Warning	5/21/2025 12:00 PM	1 of Smart Docks have not checked in for more than 14 days.
Device Not Checked In Smart Dock	SD25TB4	Open	Warning	5/21/2025 11:45 AM	1 of Smart Docks have not checked in for more than 14 days.
New Firmware Available	SD25TB4	Open	Info	5/19/2025 3:40 PM	New firmware version 2.0.1.6 is available for Smart Dock.
New Dell Software Available	DDMA	Open	Info	5/17/2025 4:54 AM	New Software update for DellDeviceManagementAgent.SubAgent.25.0...
Firmware Update Failed (Individual) By Dell Pro Smart Dock	Dell Pro Smart Dock	Open	Warning	5/12/2025 8:10 AM	Firmware version 93.01.25.01 failed to be updated for Dell Pro Smart D...
Device Not Checked In By PC	Dell Pro PC	Open	Warning	5/12/2025 13:43 PM	6 of PCs have not checked in for more than 60 days. After 90 total days...
New Firmware Available	P2725H	Resolved	Info	5/11/2025 11:24 AM	New firmware version 2.0.1.8 is available for Dell Pro Display.
New Firmware Available	P2725H	Resolved	Info	5/9/2025 12:42 PM	New firmware version 2.1.1 is available for Dell Pro Display.

items per page 10 1-10 of 32 items

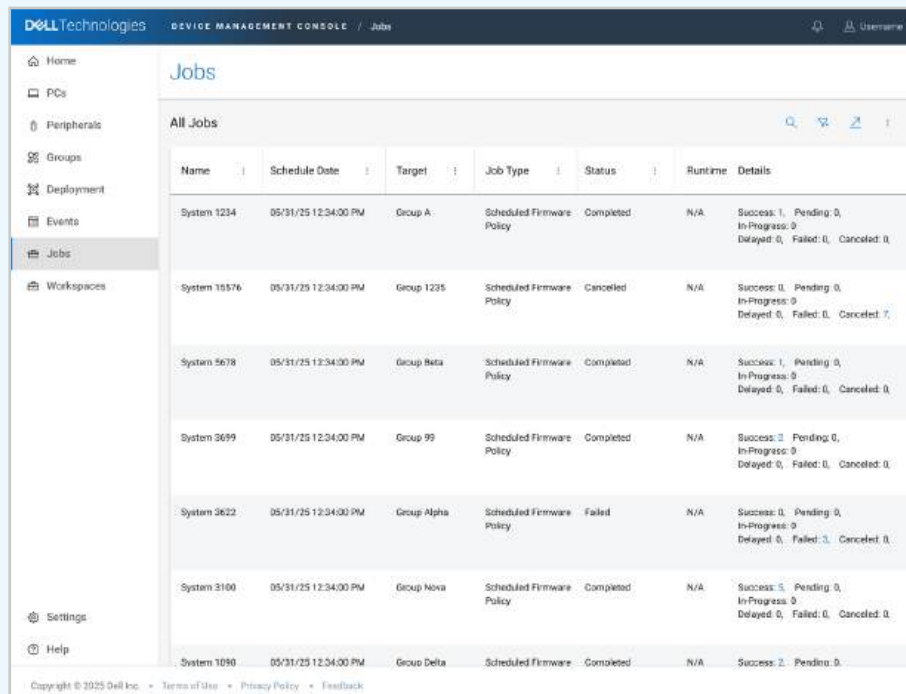
Page 1 of 3

- You can view the type, status, and severity information for recent deployments. A detailed list of notifications can be accessed.

Peripheral Management

10 Jobs

The **Jobs** page displays information that is related to reports for scheduled tasks, including firmware updates, deployments, and maintenance activities for Dell Pro Docks.



Name	Schedule Date	Target	Job Type	Status	Runtime	Details
System 1234	05/31/25 12:34:00 PM	Group A	Scheduled Firmware Policy	Completed	N/A	Success: 1, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 0
System 15576	05/31/25 12:34:00 PM	Group 1235	Scheduled Firmware Policy	Canceled	N/A	Success: 0, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 7
System 5678	05/31/25 12:34:00 PM	Group Beta	Scheduled Firmware Policy	Completed	N/A	Success: 1, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 0
System 3699	05/31/25 12:34:00 PM	Group 99	Scheduled Firmware Policy	Completed	N/A	Success: 1, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 0
System 3622	05/31/25 12:34:00 PM	Group Alpha	Scheduled Firmware Policy	Failed	N/A	Success: 0, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 3, Canceled: 0
System 3100	05/31/25 12:34:00 PM	Group Nova	Scheduled Firmware Policy	Completed	N/A	Success: 1, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 0
System 1090	05/31/25 12:34:00 PM	Group Delta	Scheduled Firmware	Completed	N/A	Success: 2, Pending: 0

- View the status, run time, target, and the job type.
- Schedule a firmware policy job from the Jobs page.

Peripheral Management

11 Workspaces

The **Workspaces** page offers a way to organize peripherals by grouping devices used together in a specific physical location, such as a desk or conference room.

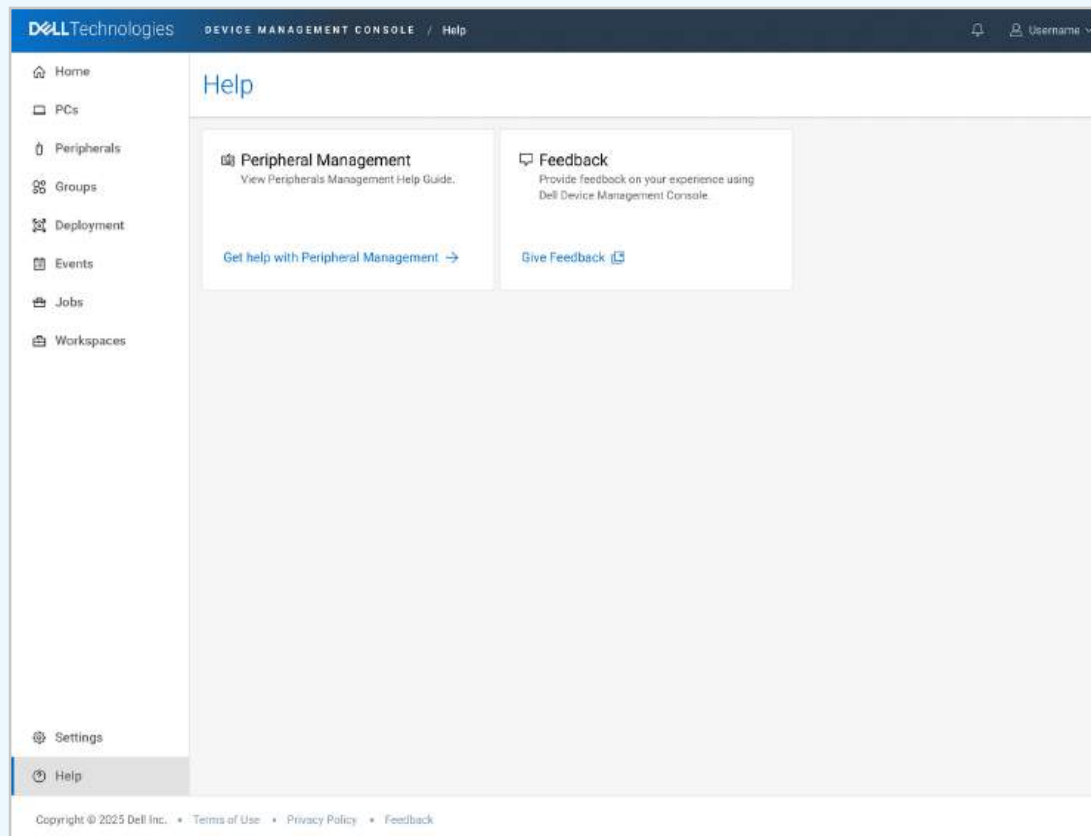
The screenshot displays the Dell Device Management Console interface, specifically the 'Workspaces' section. The left sidebar contains navigation links: Home, PCs, Peripherals, Groups, Deployment, Events, Jobs, and Workspaces. The main content area is titled 'Workspaces' and shows 'All Workspaces' with '25,000 Results'. A table lists various workspaces with columns for 'Workspace Name', 'Status', and 'Devices'. The table includes entries like 'WorkspaceName PS30-2 WS-3519' (Draft, 0 devices) and 'WorkspaceName PS30-2 WS-3520' (Approved, 3 devices). Below the table, there are pagination controls showing 'Page 1 of 2,084' and a 'Take me There' button. The footer contains copyright information for Dell Inc. and links to Terms of Use, Privacy Policy, and Feedback.

- Helps IT administrators accurately locate peripheral clusters within the physical work location.
- Create, edit, and delete workspaces. Assign peripherals to Workspace from the Peripherals page.

Peripheral Management

12 Help

The **Help** tab gives you access to the Peripheral Management IT Admin Guide and provides you with an opportunity to give feedback.

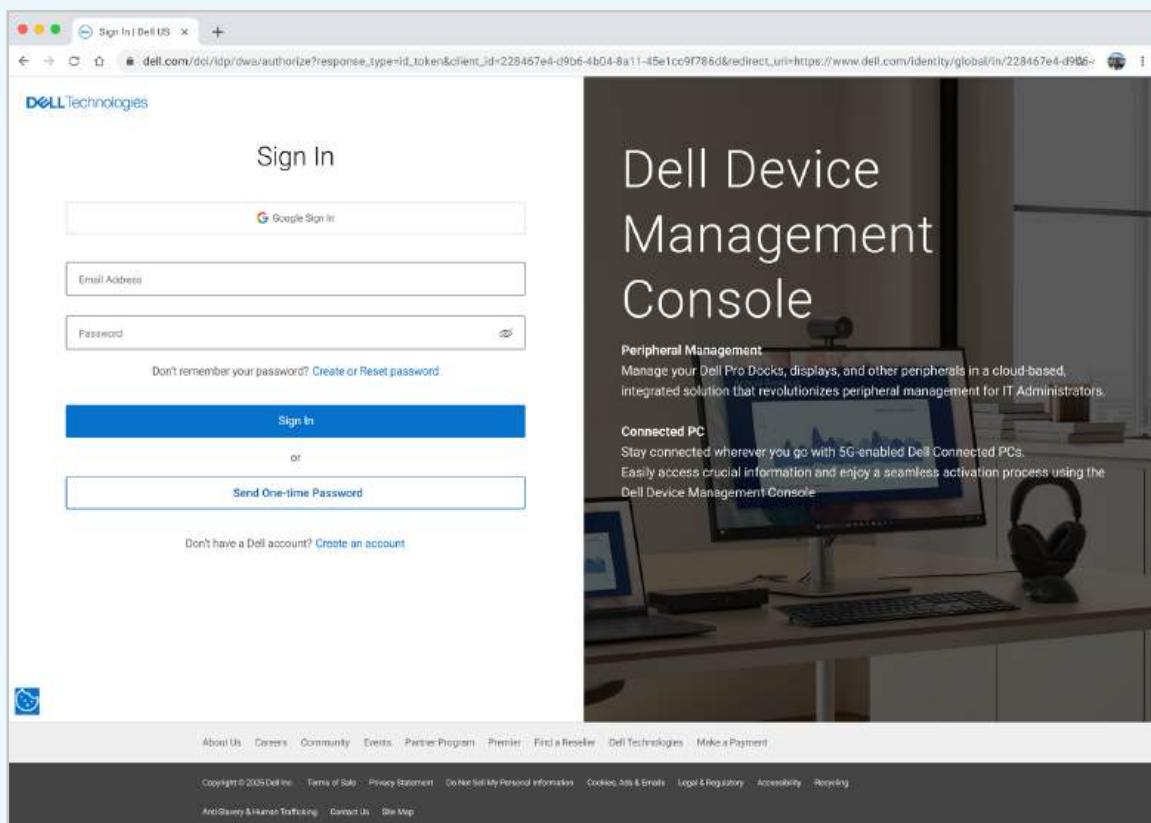


- Access the Peripheral Management IT Admin Guide.
- Provide feedback, report issues and rate your experience.

4G/5G Connected PCs

Access crucial information about your 4G/5G-enabled Dell Connected PCs through the Dell Device Management Console, a cloud-based, integrated solution for IT Administrators. Dell Device Management Console allows IT administrators to view, export, and share information about their 4G and 5G-enabled Dell Connected PCs within their organization. Additionally, they can participate in the Carrier Referral Program to access exclusive carrier discounts.

1 Account Creation and Login



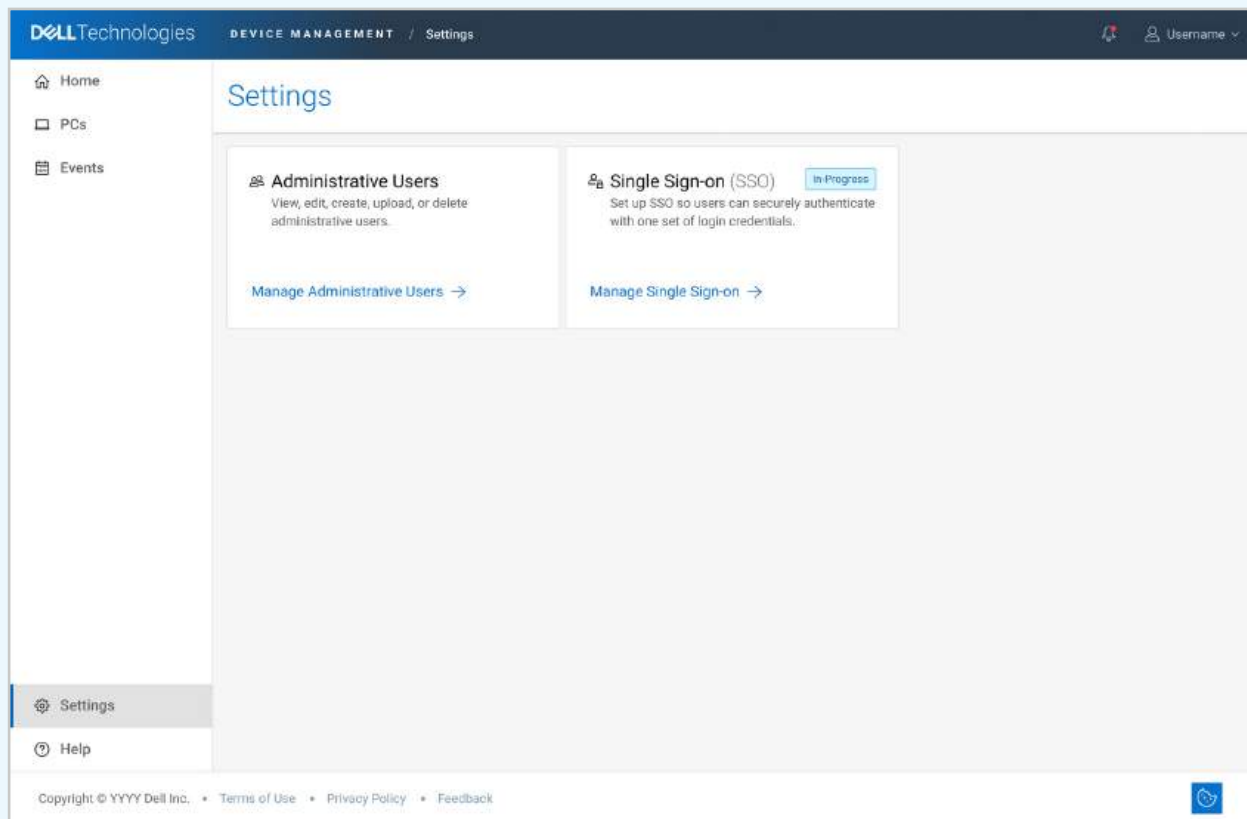
- Upon purchase of your 4G/5G Connected PCs, an account for Dell Device Management Console and tenant will be created for you.
- After account creation, you will receive a Welcome Email to log-in into the Dell Device Management Console. When prompted with the log-in screen, create a Dell account using the same email from purchase, or log-in into the console with your Dell ID or Microsoft Entra ID.

To access Dell Device Management Console, go to device.manage.dell.com. For more information, please visit [Dell Support](#).

4G/5G Connected PCs

2 Configure your profile

The **Settings** tab helps you create and modify administrative users, set up single-sign-on (SSO), and view device configuration.

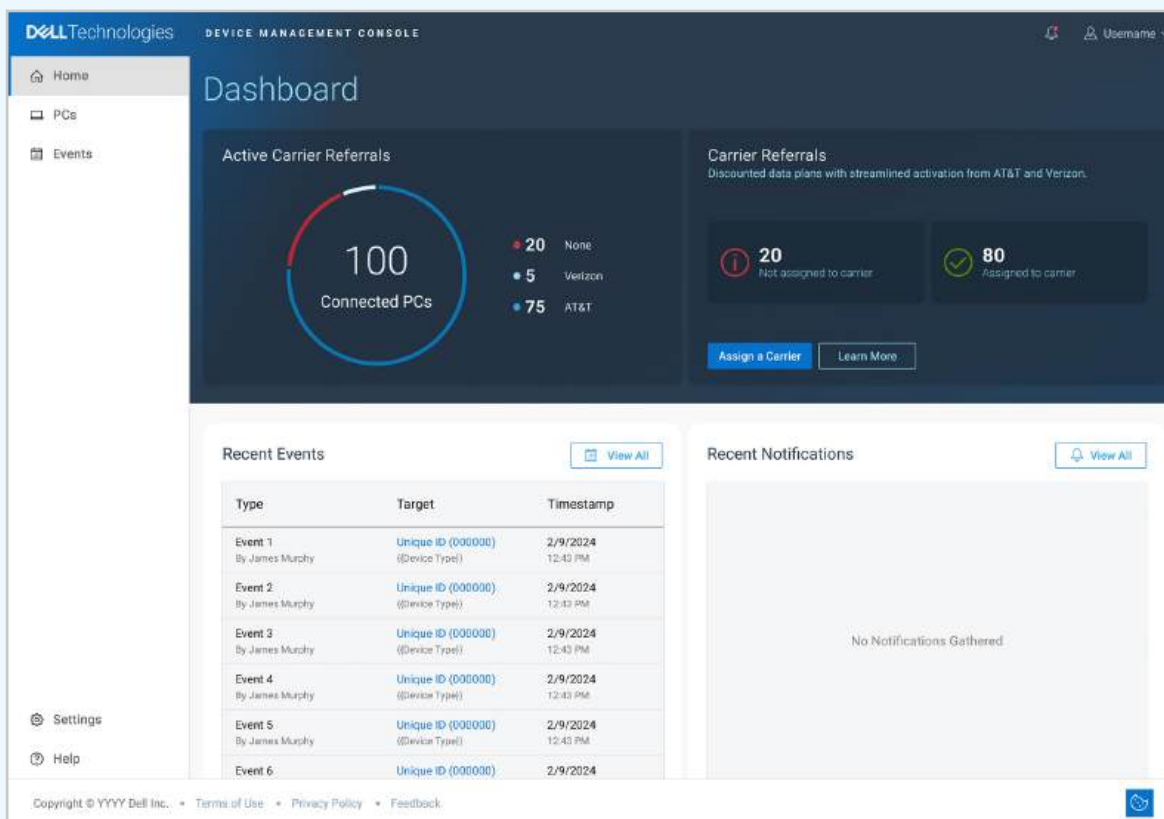


- Add administrative users in order to access the console.
- Configure single sign-on (SSO) settings for easy authentication.

4G/5G Connected PCs

3 Home

The **Home** tab contains a Dashboard that provides key information about your devices, including recent events.



- The Dashboard page provides a comprehensive overview of the Carrier Referral Program associated with your 4G/5G PCs in Dell Device Management Console.
- It displays how many devices have been referred to Verizon or AT&T, and how many are pending to join the program.

4G/5G Connected PCs

4 View your PCs

The **PCs** tab provides important device information and the ability to join the Carrier Referral Program for your 4G/5G PCs.

The screenshot shows the Dell Device Management Console interface. The top navigation bar includes the Dell Technologies logo, 'DEVICE MANAGEMENT CONSOLE / PCs', and a user profile icon. The left sidebar has links for 'Home', 'PCs' (selected), and 'Events'. The main content area is titled 'PCs' and shows 'All 4G/5G Connected PCs'. Below this, a blue banner promotes the 'Carrier Referral Program' with a 'Learn More' button and an 'Assign a Carrier' button. A table lists device details:

Order #	Order Date	Service Tag	IMEI	EID	ICCID	Model Name	Carrier Program
722345	May 13, 2024	ABC1234	35220345454	89033435446	890123455	Inspiron 3258	--
772345	May 13, 2024	JFL8893	35220456667	99033346456	490124645	Latitude 7464	--
772345	May 13, 2024	GH44455	35220546578	39033345674	690123454	Inspiron 3250	Verizon
647879	October 16, 2023	KFFD3495	35220345457	29033345467	890124356	Latitude 7445	AT&T

Below the table, there is a pagination control showing 'Items per page' set to 10, and '1-10 of 32 items'. Navigation buttons for 'Previous', 'Page 1 of 1', and 'Next' are also present. The footer includes copyright information and links to 'Terms of Use', 'Privacy Policy', and 'Feedback'.

- Filters are available to view device details based on your requirements.
- Export data as a CSV file for 'All 4G/5G Connected PCs.'
- If your PC has mobile broadband but no data plan, you can enjoy a streamlined activation experience and access negotiated rates by clicking 'Assign a Carrier' on the blue banner in the console. Carriers will then proactively reach out to you.

4G/5G Connected PCs

5 Assign a Carrier - PCs Tab

The **Assign a Carrier** page features a step-wise progress tracker at the top, indicating the current stage in the carrier assignment workflow.

The screenshot displays the 'Assign a Carrier' page in the Dell Device Management Console. The page features a progress tracker at the top with four steps: Step 1 (Select Available PCs), Step 2 (Choose Carrier), Step 3 (Contact Details), and Step 4 (Review and Confirm). Step 2 is currently active. Below the progress tracker, there is a 'Carrier Referral Program' section with logos for AT&T Business and Verizon Business. A table titled 'Available 4G/5G Connected PCs' lists several devices with checkboxes for selection. The table columns are Order #, Order Date, Service Tag, IMEI, EID, and ICC. The table shows 10 items, with the first 10 items displayed. The first item is selected. Below the table, there are links for 'Settings' and 'Help'.

Order #	Order Date	Service Tag	IMEI	EID	ICC
<input checked="" type="checkbox"/> 712845	May 13, 2024	ABC1234	352203454564	99039455446	890
<input checked="" type="checkbox"/> 771345	May 13, 2024	JPL8890	35220456567	9903346456	490
<input type="checkbox"/> 772345	May 13, 2024	QW44455	35220546578	9903345674	690
<input type="checkbox"/> 647879	October 16, 2023	KFFC33456	35220345457	9903345667	890

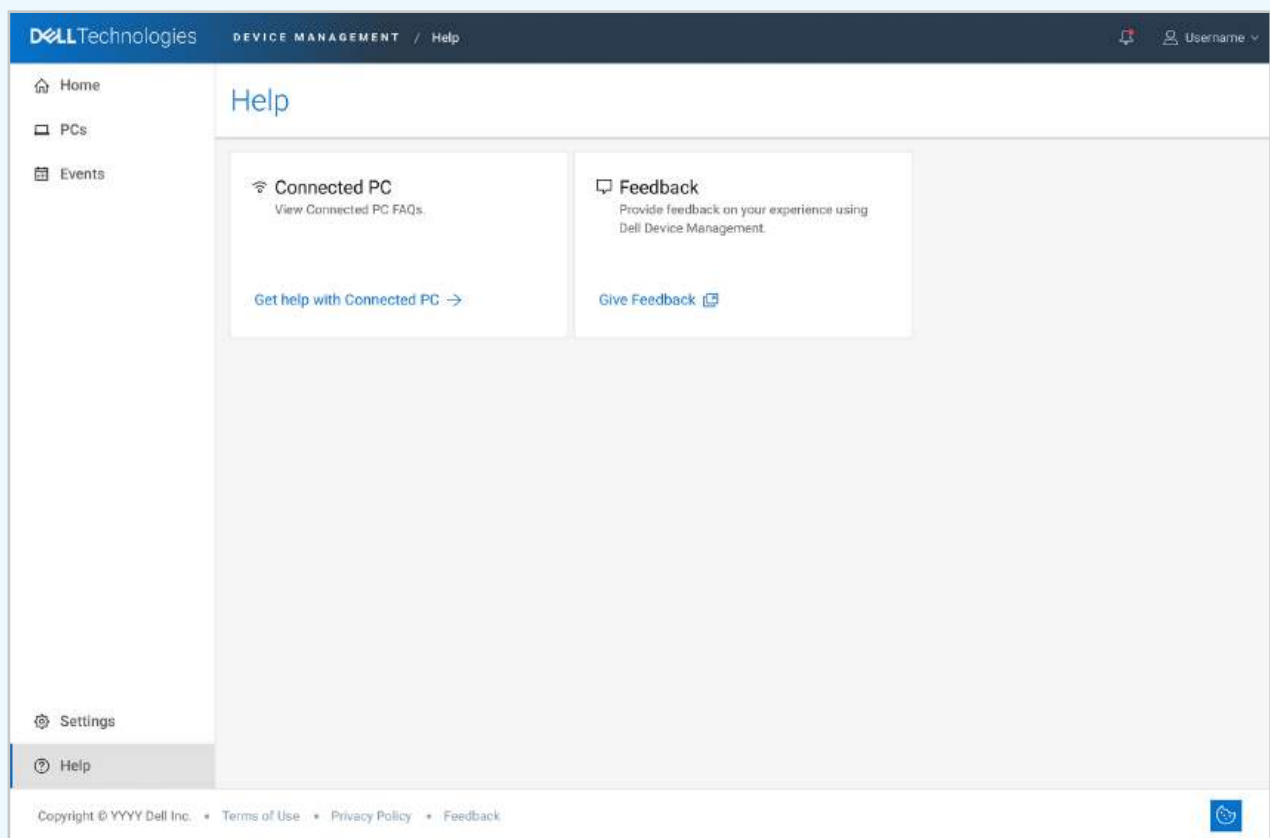
Accessing the Carrier Referral Program is simple and can be done in four easy steps:

- 1. Select Devices:** Use the checkboxes to choose the devices you want to assign a data plan to.
- 2. Choose a Carrier:** Pick your preferred carrier from the available options.
- 3. Enter Your Details:** Provide the contact you want the selected Carrier reach out to.
- 4. Submit:** The selected carrier will contact the person you chose to discuss data plan and activation process

4G/5G Connected PCs

6 Help

The **Help** tab offers a comprehensive platform for seeking assistance and support.



- Access the Dell Connected PCs Help Guide, which includes an FAQ specific to 4G/5G Connected PCs.
- Provide feedback, report issues, and rate your experience.

Find out more about how Dell can transform your IT management

Contact your Dell Sales Representative or visit device.manage.dell.com

Peripheral Management

- [Learn More](#)
- [Support Guide](#)

4G/5G Connected PCs

- [Learn More](#)
- [Support Guide](#)

