

# Dell PowerEdge R7725xd

## Technical Guide

## Notes, cautions, and warnings

 **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

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# PowerEdge R7725xd system configurations and features

The PowerEdge R7725xd system is a 2U server that supports:

- Two 5<sup>th</sup> Generation AMD EPYC 9005 Series processors with up to 192\* cores per processor.
- Air cooling
- 24 DIMM slots
- Two redundant AC power supply units
- 24 x 2.5-inch U.2 Gen5 NVMe drives

**NOTE:** "This document provides a comprehensive list of product features. However, features marked with an asterisk (\*) may not be available at launch but introduced in future updates. Please note that this document does not confirm the availability or release timeline of any feature. For the most accurate and up-to-date information on feature availability, please refer to the product configurator page on dell.com."

**NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

**NOTE:** For more information about how to hot swap NVMe PCIe SSD device, see the *Dell Express Flash NVMe PCIe SSD User's Guide* at [Dell Support](#) page > **Browse all products > Infrastructure > Data Center Infrastructure > Storage Adapters & Controllers > Dell PowerEdge Express Flash NVMe PCIe SSD > Select This Product > Documentation > Manuals and Documents.**

**NOTE:** The system board is known as the Host Processor Module (HPM) board in this document.

**CAUTION:** Do not install GPUs, network cards, or other PCIe devices on your system that are not validated and tested by Dell. Damage caused by unauthorized and invalidated hardware installation will null and void the system warranty.

## Topics:

- [Key workloads](#)
- [New technologies](#)

## Key workloads

The Dell PowerEdge R7725xd delivers the most storage-dense offering paired with rich I/O capability. Ideal for:

- Object Storage


## New technologies

**Table 1. New technologies**

Technology	Detailed Description
AMD EPYC 5 <sup>th</sup> Generation 9005 Series	Core count: Up to 192* cores for Zen5 processor
	CXL 2.0: Extending support to Type 3 memory
	PCIe link encryption and PCIe hotplug port reconfiguration
	Maximum TDP: 500 W



**Table 1. New technologies (continued)**

Technology	Detailed Description
6400 MT/s DDR5 Memory	Up to 12 channels per CPU and 24 DIMMs in total
	Supports RDIMM with ECC up to 6400 MT/s.
PCIe Gen	Gen5 slots
PCIe Slot	Up to five* PCIe slots with x16 lanes
Rear I/O	Rear OCP FLOP with DC-MHS compliant
	BOSS-N1 DC-MHS
FPGA PESTI	Support payload data of BOSS N1-DC-MHS
DC-SCM	Datacenter-ready Secure Control Module
Software RAID	N/A
Power supplies	M-CRPS 73.5 mm and 60 mm support

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## Product comparison

**Table 2. Comparison of PowerEdge R7725xd and R7625**

Feature	PowerEdge R7725xd	PowerEdge R7625
<b>Processor</b>	Two 5 <sup>th</sup> Generation AMD EPYC 9005 Series processors, with up to 192* cores for the Zen5 processor	Two 4 <sup>th</sup> Generation AMD EPYC Genoa (SP5) series processors, with up to 128 cores for the Zen4c processor
<b>Chipset</b>	AMD chipset	AMD chipset
<b>Accelerators</b>	N/A	Up to two double-widths 300 W, or six single-width 75 W GPUs
<b>Memory</b>		
DIMM speed	Up to 6400 MT/s	Up to 4800 MT/s
Memory type	RDIMM	RDIMM
Memory module slots	24 DDR5 DIMM slots	24 DDR5 DIMM slots
	 <b>NOTE:</b> Supports registered ECC DDR5 DIMMs only.	 <b>NOTE:</b> Supports registered ECC DDR5 DIMMs only.
<b>Storage</b>		
Front bays	Up to 24 x 2.5-inch U.2 Gen5 NVMe drives	<ul style="list-style-type: none"> <li>Up to 8 x 3.5-inch SAS4/SATA (HDD/SSD) max 160 TB</li> <li>Up to 12 x 3.5-inch SAS/SATA (HDD/SSD) max 240 TB</li> <li>Up to 8 x 2.5-inch SAS/SATA/NVMe (HDD/SSD) max 122.88 TB</li> <li>Up to 16 x 2.5-inch SAS/SATA/NVMe (HDD/SSD) max 245.76 TB</li> <li>Up to 24 x 2.5-inch SAS/SATA/NVMe (HDD/SSD) max 368.64 TB</li> <li>Up to 8 x EDSFF E3.S Gen5 NVMe max 61.44 TB</li> <li>Up to 16 x EDSFF E3.S Gen5 NVMe max 122.88 TB</li> <li>Up to 32 x EDSFF E3.S Gen5 NVMe max 245.76 TB</li> </ul>
Rear bays	N/A	<ul style="list-style-type: none"> <li>Up to 2 x 2.5-inch SAS4/SATA/NVMe (HDD/SSD) max 30.72 TB</li> <li>Up to 4 x 2.5-inch SAS4/SATA/NVMe (HDD/SSD) max 61.44 TB</li> <li>Up to 4 x EDSFF E3.S Gen5 NVMe max 30.72 TB</li> </ul>
<b>Storage controllers</b>		
Internal controllers	N/A	HBA355i, H355, H755, H755N, H965i, HBA465i
External controllers	N/A	HBA355e, HBA465e, H965e
Software RAID	N/A	S160

**Table 2. Comparison of PowerEdge R7725xd and R7625 (continued)**

Feature	PowerEdge R7725xd	PowerEdge R7625
Internal boot	Boot Optimized Storage Subsystem (BOSS-N1 DC-MHS)	Boot Optimized Storage Subsystem (BOSS): HW RAID 2 x M.2 SSDs 480 GB or 960 GB
	Internal USB	Internal USB
Power supply	<ul style="list-style-type: none"> <li>3200 W Titanium 200-240 VAC or 240 HVDC, hot swap redundant</li> <li>2400 W Titanium 100-240 VAC or 240 HVDC, hot swap redundant*</li> <li>1800 W Titanium 200-240 VAC or 240 HVDC, hot swap redundant*</li> <li>1500 W Titanium 100-240 VAC or 240 HVDC, hot swap redundant</li> <li>1500 W Titanium 277 VAC or 336 VDC, hot swap redundant</li> </ul>	<ul style="list-style-type: none"> <li>3200 W Titanium 277 VAC or 336 VDC</li> <li>2800 W Titanium 200—240 VAC or 240 HVDC</li> <li>2400 W Platinum 100—240 VAC or 240 HVDC</li> <li>1800 W Titanium 200—240 VAC or 240 HVDC</li> <li>1400 W Titanium 100—240 VAC or 240 HVDC</li> <li>1400 W Platinum 100—240 VAC or 240 HVDC</li> <li>1400 W Titanium 277 VAC or 336 HVDC</li> <li>1100 W Titanium 100—240 VAC or 240 HVDC</li> <li>1100 W LVDC -48—-60 VDC</li> <li>800 W Platinum 100—240 VAC or 240 HVDC</li> </ul>
Cooling Options	<ul style="list-style-type: none"> <li>Air cooling</li> </ul>	<ul style="list-style-type: none"> <li>Air Cooling</li> <li>Optional Direct Liquid Cooling (DLC)</li> </ul>
Fans	Up to six High-Performance Silver/ High-Performance Gold/High-Performance Platinum hot plug fans	Up to six High-Performance Silver/High-Performance Gold hot plug fans
<b>Ports</b>		
Network options	<ul style="list-style-type: none"> <li>1 Gb dedicated BMC Ethernet port</li> <li>1 x OCP NIC 3.0 Gen3 x4 card (optional)</li> </ul>	<ul style="list-style-type: none"> <li>2 x 1 GbE LOM card (optional)</li> <li>1 x OCP card 3.0 (optional)</li> </ul> <p><b>NOTE:</b> The system allows either LOM card or OCP card or both to be installed in the system.</p>
Front ports	<ul style="list-style-type: none"> <li>1 x USB 2.0 (optional LCP-Secondary KVM)</li> <li>1 x USB 2.0 (HOST/BMC Direct)</li> <li>1 x Mini-Display port (optional LCP-Secondary KVM)</li> </ul>	<ul style="list-style-type: none"> <li>1 x Dedicated iDRAC Micro-USB</li> <li>1 x USB 2.0</li> <li>1 x VGA</li> </ul>
Rear ports	<ul style="list-style-type: none"> <li>1 Gb dedicated BMC Ethernet port</li> <li>2 x USB 3.1 Type A ports</li> <li>1 x VGA</li> </ul>	<ul style="list-style-type: none"> <li>1 x USB 2.0</li> <li>1 x iDRAC Direct/Ethernet port</li> <li>1 x USB 3.0</li> <li>1 x VGA (optional for liquid cooling configuration)</li> </ul>
Internal ports	1 x USB 3.1 (optional)	1 x USB 3.0 (optional)
<b>Slots</b>		
PCIe	Up to five* PCIe Gen5 slots	Up to four PCIe Gen5 slots
Form factor	2U rack server	2U rack server
<b>Dimensions and weight</b>		




**Table 2. Comparison of PowerEdge R7725xd and R7625 (continued)**

Feature	PowerEdge R7725xd	PowerEdge R7625
Height	86.8 mm (3.42 inches)	86.8 mm (3.41 inches)
Width	482.0 mm (18.98 inches)	482 mm (18.97 inches)
Depth	802.4 mm (31.59 inches) with bezel	772.13 mm (30.39 inches) with bezel
	801.51 mm (31.55 inches) without bezel	758.29 mm (29.85 inches) without bezel
Weight	Max 26.95 kg (59.41 pounds)	Max 34.4 kg (75.84 pound)
Bezel	Optional Metal Bezel*	Optional LCD bezel or security bezel
<b>System management</b>		
Embedded management	<ul style="list-style-type: none"> <li>• iDRAC10</li> <li>• iDRAC Direct</li> <li>• iDRAC RESTful API with Redfish</li> <li>• Racadm CLI</li> <li>• Quick Sync 2 wireless module</li> </ul>	<ul style="list-style-type: none"> <li>• iDRAC9</li> <li>• iDRAC Direct</li> <li>• iDRAC RESTful API with Redfish</li> <li>• iDRAC Service Manual</li> <li>• Quick Sync 2 wireless module</li> </ul>
OpenManage console	<ul style="list-style-type: none"> <li>• OpenManage Enterprise (OME)</li> <li>• OME Power Manager</li> <li>• OME Services</li> <li>• OME Update Manager</li> <li>• OME APEX AIOps Observability</li> <li>• OME Integration for VMware vCenter (with VMware Aria Operations)</li> <li>• OME Integration for Microsoft System Center</li> <li>• OpenManage Integration for Windows Admin Center</li> </ul>	<ul style="list-style-type: none"> <li>• OpenManage Enterprise</li> <li>• OpenManage Power Manager plug-in</li> <li>• OpenManage Services plug-in</li> <li>• OpenManage Update Manager plug-in</li> </ul>
Mobility	N/A	OpenManage Mobile
Tools	IPMI	IPMI
Change Management	<ul style="list-style-type: none"> <li>• Dell Repository Manager</li> <li>• Dell System Update</li> <li>• Enterprise Catalogs</li> <li>• Server Update Utility (SUU)</li> </ul>	N/A
OpenManage Integrations	<ul style="list-style-type: none"> <li>• Red Hat Ansible Collections</li> <li>• Terraform Providers</li> </ul>	<ul style="list-style-type: none"> <li>• BMC True sight</li> <li>• Microsoft System Center</li> <li>• OpenManage Integration with ServiceNow</li> <li>• Red Hat Ansible Modules</li> <li>• Terraform Providers</li> <li>• VMware vCenter and vRealize Operations Manager</li> </ul>
Security	<ul style="list-style-type: none"> <li>• AMD Secure Encrypted Virtualization (SEV)</li> <li>• AMD Secure Memory Encryption (SME)</li> <li>• Cryptographically signed firmware</li> <li>• Data at Rest Encryption (SEDs with local or external key mgmt)</li> <li>• Secure Boot</li> <li>• Secured Component Verification (Hardware integrity check)</li> <li>• Secure Erase</li> </ul>	<ul style="list-style-type: none"> <li>• AMD Secure Encrypted Virtualization (SEV)</li> <li>• AMD Secure Memory Encryption (SME)</li> <li>• Cryptographically signed firmware</li> <li>• Data at Rest Encryption (SEDs with local or external key mgmt)</li> <li>• Secure Boot</li> <li>• Secured Component Verification (Hardware integrity check)</li> <li>• Secure Erase</li> </ul>

**Table 2. Comparison of PowerEdge R7725xd and R7625 (continued)**

Feature	PowerEdge R7725xd	PowerEdge R7625
	<ul style="list-style-type: none"> <li>• Silicon Root of Trust</li> <li>• System Lockdown (requires iDRAC10 Enterprise or Datacenter)</li> <li>• TPM 2.0 FIPS, CC-TCG certified</li> <li>• Chassis Intrusion Detection</li> </ul>	<ul style="list-style-type: none"> <li>• Silicon Root of Trust</li> <li>• System Lockdown (requires iDRAC9 Enterprise or Datacenter)</li> <li>• TPM 2.0 FIPS, CC-TCG certified, TPM 2.0 China NationZ</li> <li>• Chassis Intrusion Detection</li> </ul>
<b>Operating System and Hypervisors</b>	<ul style="list-style-type: none"> <li>• Canonical Ubuntu Server LTS</li> <li>• Microsoft Windows Server with Hyper-V*</li> <li>• RedHat Enterprise Linux</li> <li>• VMware ESXi*</li> <li>• SUSE Linux Enterprise Server</li> </ul> <p>For specifications and interoperability details, see <a href="#">Dell Enterprise Operating Systems on Servers, Storage, and Networking</a> page at <a href="#">OSsupport</a></p>	<ul style="list-style-type: none"> <li>• Canonical Ubuntu Server LTS</li> <li>• Microsoft Windows Server with Hyper-V</li> <li>• Red Hat Enterprise Linux</li> <li>• SUSE Linux Enterprise Server</li> <li>• VMware ESXi</li> </ul> <p>For specifications and interoperability details, see <a href="#">Dell Enterprise Operating Systems on Servers, Storage, and Networking</a> page at <a href="#">OSsupport</a></p>

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## Chassis views and features

### Topics:

- System configurations - front view for PowerEdge R7725xd system
- System configurations - rear view for PowerEdge R7725xd system
- System configurations - inside view for PowerEdge R7725xd system

### System configurations - front view for PowerEdge R7725xd system



Figure 1. Front view of the 24 x 2.5-inch U.2 Gen5 NVMe drive system

Table 3. Features are available on the front of the system

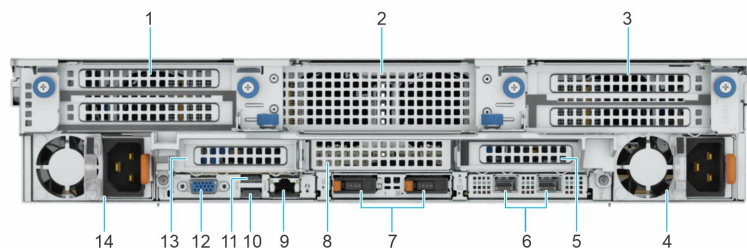
Item	Ports, panels, and slots	Icon	Description
1	Left Control Panel (LCP) - Secondary	N/A	<p>Contains the USB 2.0 Type-A port (optional LCP - Secondary KVM) and the Mini DisplayPort (optional LCP - Secondary KVM).</p> <ul style="list-style-type: none"> <li>• USB 2.0 Type-A port (optional LCP - Secondary KVM): This port is USB 2.0-compliant with optional LCP - Secondary KVM functions.</li> <li>• Mini DisplayPort: Enables you to connect a display device to the system.</li> </ul> <p><b>NOTE:</b> Use a certified Mini DisplayPort to DisplayPort cable complying with VESA DisplayPort standards for video output with a monitor.</p>

**Table 3. Features are available on the front of the system (continued)**

Item	Ports, panels, and slots	Icon	Description
			<b>NOTE:</b> Mini DisplayPort to VGA or Mini DisplayPort to HDMI adapters are not recommended.
2	Drive	N/A	Enables you to install drives that are supported on your system.
3	Right Control Panel (RCP) - Primary	N/A	Contains the power button, USB 2.0 Type-C port (HOST/BMC Direct), and the system identification button.
4	Express service tag	N/A	The Express service tag is a slide-out label panel that contains system information such as Service Tag, NIC, MAC address, and so on. If you have opted for the secure default access to iDRAC, the Express service tag also contains the iDRAC secure default password.


**NOTE:** For more information about the ports, see the **Technical Specifications** section in the *Installation and Service Manual* available on the [PowerEdge Manuals](#).

## System configurations - rear view for PowerEdge R7725xd system








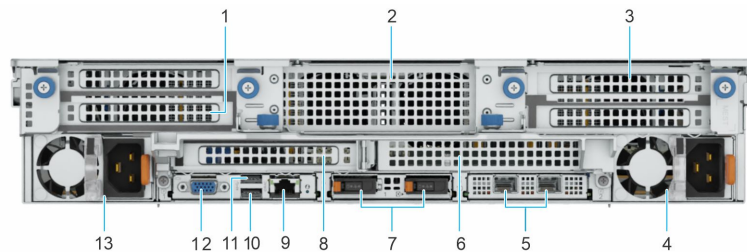
**Figure 2. Rear view of the system with Riser 1 + Riser 2 + Riser 4 + Riser 5 (RC1)**

**Table 4. Rear view of the system with Riser 1 + Riser 2 + Riser 4 + Riser 5 (RC1)**

Item	Ports, panels, or slots	Icon	Description
1	PCIe expansion card riser 1	N/A	Enables you to connect PCI Express expansion cards.
2	PCIe expansion card riser 3 blank	N/A	Riser blank is installed in the expansion card riser bay.
3	PCIe expansion card riser 5	N/A	Enables you to connect PCI Express expansion cards.
4	Power supply unit (PSU 2)	 2	Indicates the PSU 2.


**Table 4. Rear view of the system with Riser 1 + Riser 2 + Riser 4 + Riser 5 (RC1) (continued)**

Item	Ports, panels, or slots	Icon	Description
5	PCIe expansion card riser 4	N/A	Enables you to connect PCI Express expansion cards.
6	OCP 3.0 Gen3 x4 NIC ports	N/A	This port supports OCP 3.0.
7	BOSS-N1 DC-MHS	N/A	Enables you to install the BOSS-N1 Datacenter Modular Hardware System (DC-MHS) module.
8	PCIe expansion card riser 2 mid blank	N/A	Riser blank is installed in the expansion card riser bay.
9	Dedicated BMC Ethernet port		Enables you to remotely access Open Server Manager.
10	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
11	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
12	VGA port		Enables you to connect a display device to the system.
13	PCIe expansion card riser 2 blank	N/A	Riser blank is installed in the expansion card riser bay.
14	Power supply unit (PSU 1)	 1	Indicates the PSU 1.








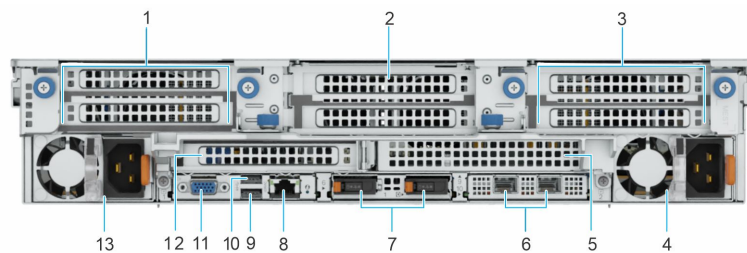
**Figure 3. Rear view of the system with Riser 1 + Riser 2 + Riser 5 (RC3)**

**Table 5. Rear view of the system with Riser 1 + Riser 2 + Riser 5 (RC3)**

Item	Ports, panels, or slots	Icon	Description
1	PCIe expansion card riser 1	N/A	Enables you to connect PCI Express expansion cards.
2	PCIe expansion card riser 3 blank	N/A	Riser blank is installed in the expansion card riser bay.
3	PCIe expansion card riser 5	N/A	Enables you to connect PCI Express expansion cards.
4	Power supply unit (PSU 2)	 2	Indicates the PSU 2.
5	OCP 3.0 Gen3 x4 NIC ports	N/A	This port supports OCP 3.0.
6	PCIe expansion card riser 4 blank	N/A	Riser blank is installed in the expansion card riser bay.



**Table 5. Rear view of the system with Riser 1 + Riser 2 + Riser 5 (RC3) (continued)**

Item	Ports, panels, or slots	Icon	Description
7	BOSS-N1 DC-MHS	N/A	Enables you to install the BOSS-N1 Datacenter Modular Hardware System (DC-MHS) module.
8	PCIe expansion card riser 2	N/A	Enables you to connect PCI Express expansion cards.
9	Dedicated BMC Ethernet port		Enables you to remotely access Open Server Manager.
10	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
11	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
12	VGA port		Enables you to connect a display device to the system.
13	Power supply unit (PSU 1)		Indicates the PSU 1.







**Figure 4. Rear view of the system with Riser 1 + Riser 2 + Riser 3 + Riser 5 (RC4)\***

**Table 6. Rear view of the system with Riser 1 + Riser 2 + Riser 3 + Riser 5 (RC4)\***

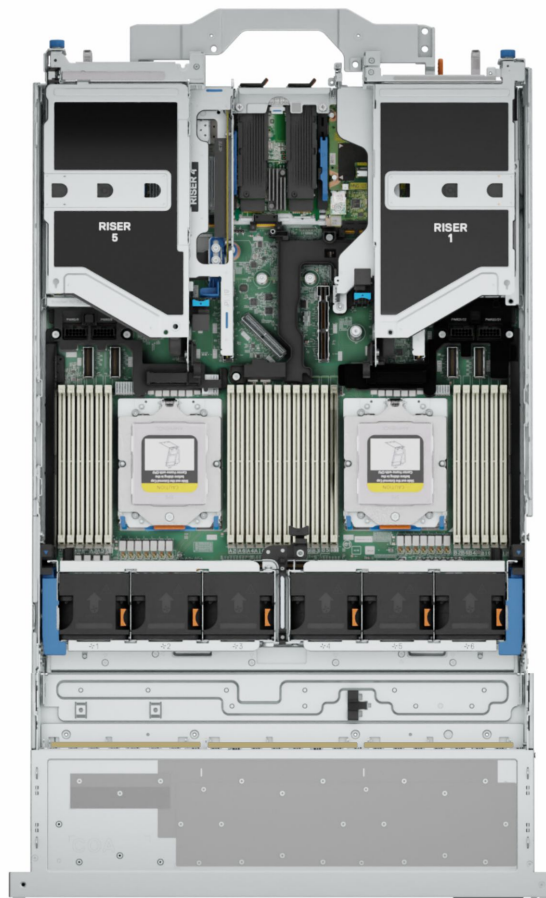
Item	Ports, panels, or slots	Icon	Description
1	PCIe expansion card riser 1	N/A	Enables you to connect PCI Express expansion cards.
2	PCIe expansion card riser 3	N/A	Enables you to connect PCI Express expansion cards.
3	PCIe expansion card riser 5	N/A	Enables you to connect PCI Express expansion cards.
4	Power supply unit (PSU 2)		Indicates the PSU 2.
5	PCIe expansion card riser 4 blank	N/A	Riser blank is installed in the expansion card riser bay.
6	OCP 3.0 Gen3 x4 NIC ports	N/A	This port supports OCP 3.0.
7	BOSS-N1 DC-MHS	N/A	Enables you to install the BOSS-N1 Datacenter Modular Hardware System (DC-MHS) module.
8	Dedicated BMC Ethernet port		Enables you to remotely access Open Server Manager.

**Table 6. Rear view of the system with Riser 1 + Riser 2 + Riser 3 + Riser 5 (RC4)\* (continued)**

Item	Ports, panels, or slots	Icon	Description
9	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
10	USB 3.1 port		The USB port is 9-pin and 3.0-compliant. This port enables you to connect USB devices to the system.
11	VGA port		Enables you to connect a display device to the system.
12	PCIe expansion card riser 2	N/A	Enables you to connect PCI Express expansion cards.
13	Power supply unit (PSU 1)		Indicates the PSU 1.

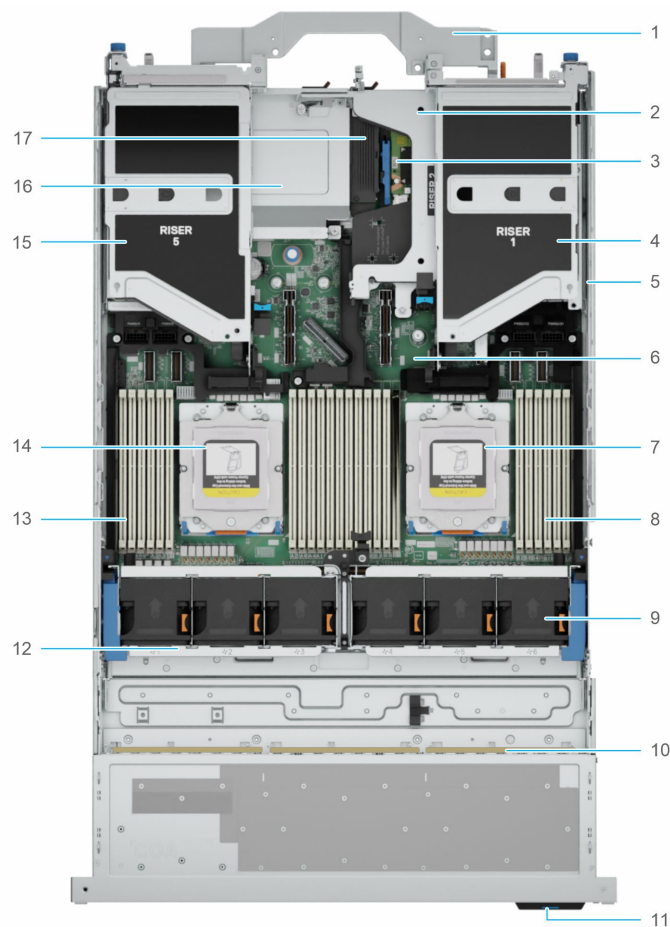
**NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## System configurations - inside view for PowerEdge R7725xd system



**Figure 5. Inside the system with Riser 1 + Riser 2 + Riser 4 + Riser 5 (RC1)**

1. Chassis handle
2. Riser 2
3. Datacenter Secure Control Module (DC-SCM)
4. Riser 1
5. Intrusion Switch
6. Host Processor Module (HPM) board
7. Processor heat sink module for processor 1
8. Memory DIMM sockets for processor 1
9. Cooling fans
10. Backplane
11. Express service tag
12. Cooling fan cage
13. Memory DIMM sockets for processor 0
14. Processor heat sink module for processor 0
15. Riser 5
16. Riser 4
17. BOSS-N1 module

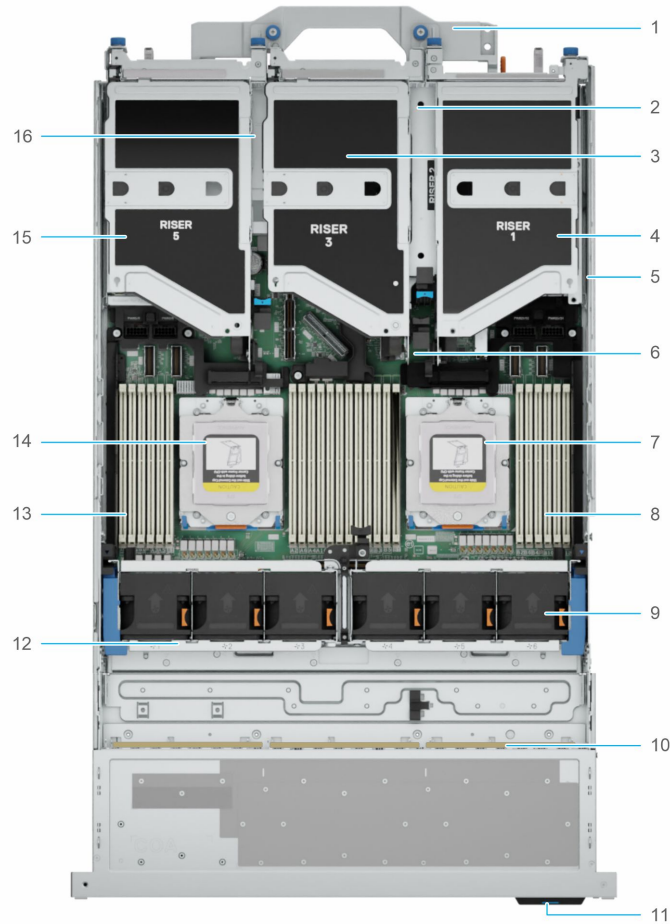


**Figure 6. Inside the system with Riser 1 + Riser 2 + Riser 5 (RC3)**

1. Chassis handle
2. Riser 2
3. Datacenter Secure Control Module (DC-SCM)
4. Riser 1
5. Intrusion Switch
6. Host Processor Module (HPM) board
7. Processor heat sink module for processor 1
8. Memory DIMM sockets for processor 1




- 9. Cooling fans
- 10. Backplane
- 11. Express service tag
- 12. Cooling fan cage
- 13. Memory DIMM sockets for processor 0
- 14. Processor heat sink module for processor 0
- 15. Riser 5
- 16. Riser 4 blank
- 17. BOSS-N1 module



**Figure 7. Inside the system with Riser 1 + Riser 2 + Riser 3 + Riser 5 (RC4)\***

- 1. Chassis handle
- 2. Riser 2
- 3. Riser 3
- 4. Riser 1
- 5. Intrusion Switch
- 6. Host Processor Module (HPM) board
- 7. Processor heat sink module for processor 1
- 8. Memory DIMM sockets for processor 1
- 9. Cooling fans
- 10. Backplane
- 11. Express service tag
- 12. Cooling fan cage
- 13. Memory DIMM sockets for processor 0
- 14. Processor heat sink module for processor 0
- 15. Riser 5
- 16. Riser 4 blank

 **NOTE:** The system board is known as the Host Processor Module (HPM) board in this document.

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

# Processor

## Topics:


- [Processor features](#)

## Processor features

The AMD EPYC™ 9005 system on a chip (SOC) is the next-generation data center CPU supporting socket compatibility with EPYC™ 9004 series in the SP5 socket infrastructure. Based on AMD's new enhanced Zen5 CPU cores with integrated I/O controllers, AMD EPYC™ SOC offers significant performance improvement from current generation production and the best performance per price and lowers TCO through an optimal balance of compute, memory, I/O, and security.

The following lists the features and functions in the AMD Family 1 Ah Models 00h-0Fh and 10H-1FH Socket SP5 processors:

- Compute
  - Zen5 cores:
    - Up to 192\* cores with 2 x threads per socket up to 500 W TDP
    - Up to 32 MB L3 shared by 16 cores/CCD
    - 1 MB L2/core, 32/48 KB instruction/data L1 per core
- Memory
  - 12 DDR5 memory channels up to 6400 MT/s
  - RDIMM
  - Dynamic PPR for non-Chipkill DIMMs
- Integrated I/O
  - PCIe5 supports, peak xGMI3 product speeds up to 32 Gbps.
  - Up to 128 lanes of High Speed I /O
  - Server Controller Hub (USB, UART, SPI, LPC, I2C, so on)

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## Supported processors

The following table shows the 5<sup>th</sup> Generation AMD EPYC 9005 Series processor SKUs that are supported on the R7725xd.

**Table 7. supported Processor list**

Processor	Base Clock Speed (GHz)	Max Clock Speed (GHz)	Cache (M)	Cores	Threads	Turbo	Memory Speed (MT/s)	Memory Capacity (TB)	TDP (W)
9655	2.6	4.5	384	96	192	Turbo	6400	6	400
9575F	3.3	5.0	256	64	128	Turbo	6400	6	400
9555	3.2	4.4	256	64	128	Turbo	6400	6	360

# Memory subsystem

## Topics:


- [Supported memory](#)
- [System memory guidelines](#)


## Supported memory


The R7725xd supports up to 24 DIMMs (12 per socket), with up to 3 TB\* of memory and speeds of up to 6400 MT/s.

The R7725xd support registered (RDIMMs) which use a buffer to reduce memory loading and provide greater density, allowing for the maximum platform memory capacity. Unbuffered DIMMs (UDIMMs) are not supported.

**Table 8. Memory technology comparison**

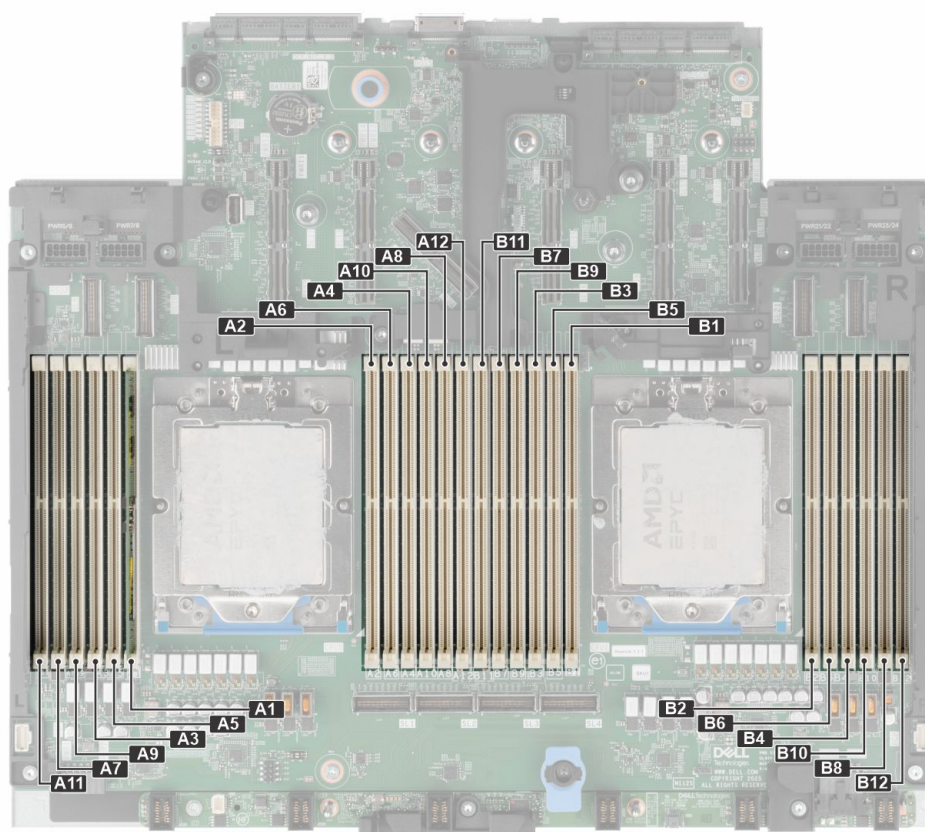
Feature	PowerEdge R7725xd (DDR5)
DIMM type	RDIMM
Transfer speed	Up to 6400 MT/s  <b>NOTE:</b> Maximum DIMM transfer speed support dependent on CPU SKU and DIMM population.
Voltage	1.1 V

 **NOTE:** Some CPUs/SKUs may reduce the performance of the rated DIMM speed.

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## System memory guidelines

The PowerEdge R7725xd system supports DDR5 registered DIMMs (RDIMMs). System memory holds the instructions that are started by the processor.



**Figure 8. Memory channels**

Memory channels are organized as follows:

**Table 9. Memory channels A through F**

Processor	Channel A	Channel B	Channel C	Channel D	Channel E	Channel F
Processor 0	Slots A1	Slots A5	Slots A3	Slots A9	Slots A7	Slots A11
Processor 1	Slots B1	Slots B5	Slots B3	Slots B9	Slots B7	Slots B11


**Table 10. Memory channels G through L**

Processor	Channel G	Channel H	Channel I	Channel J	Channel K	Channel L
Processor 0	Slots A2	Slots A6	Slots A4	Slots A10	Slots A8	Slots A12
Processor 1	Slots B2	Slots B6	Slots B4	Slots B10	Slots B8	Slots B12

**Table 11. Supported memory matrix**

DIMM type	Rank	Capacity	DIMM rated voltage and speed	Operating Speed
				1 DIMM per channel (DPC)
RDIMM	2 R	32 GB, 64 GB	DDR5 (1.1 V), 6400 MT/s	6400 MT/s

**NOTE:** Some CPUs/SKUs may reduce the performance of the rated DIMM speed.

 **NOTE:** Maximum DIMM transfer speed support dependent on CPU SKU and DIMM population.

# Storage

## Topics:


- [Supported Drives](#)
- [Internal storage configuration](#)
- [Boot Optimized Storage Solution \(BOSS\)](#)

## Supported Drives

The table that is shown below lists the internal drives that are supported in R7725xd. See Agile for the latest SDL.

**Table 12. Supported drives**

Form Factor	Type	Capacities
2.5-inch NVMe	Ent. MU	1.6 TB, 3.2 TB, 6.4 TB
	Ent. RI	1.92 TB, 3.84 TB, 7.68 TB, 15.36 TB, 30.72 TB, 61.44 TB, 122 TB*
	DC MU	800 GB, 1.6 TB, 3.2 TB
	DC RI	1.92 TB, 3.84 TB, 7.68 TB, 15.36 TB
M.2 NVMe	NVMe	480 GB, 960 GB

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## Solid State Drives (SSDs)

### SSD Facts

Unlike hard disk drives (HDDs) which use a spinning platter to store data, solid state drives (SSDs) use solid state memory NAND flash. HDDs have several different mechanical moving parts which make them susceptible to vibrational and handling interference. Solid state drives, on the other hand have no moving parts and are less susceptible to vibrational or handling damage even when impacted during use.

SSDs deliver high-performance I/O operations per second (IOPS), and low latency for transaction - intensive server and storage applications. Properly used in systems, they reduce total cost of ownership (TCO) through low power consumption and low operating temperature.

Dell offers different solid state drive (SSD) solutions to meet different customer needs. Enterprise & Data Center SSDs, as a class, are unique compared to client or consumer-based SSD in terms of reliability, performance, and architecture. While consumer-based SSDs, such as those utilized in notebooks are designed with a focus on consumer-based workloads, rigidity and battery life, enterprise-class SSDs are designed around enterprise application I/O (I/O) requirements with focus points of random I/O performance, reliability, and protection of data during a sudden power-down.

Understanding the basics of enterprise-class SSDs allow customers to make informed decisions when comparing solutions:

- **Over-provisioning:** The Achilles' heel of SSDs are their write characteristics. To rewrite an area of an SSD that has already been written, the data must be erased and then written. In order to overcome a portion of the write performance penalty, Dell enterprise SSDs found across Dell PowerEdge products, all employ a practice that is known as over-provisioning of Flash. This practice keeps native Flash capacity beyond the user-defined capacity and uses the additional space as a scratch pad of sorts to quickly put down application write data on areas of Flash that are already in an erased state. The

SSDs perform cleanup functions of this over-provisioned Flash space during time periods typically not impacting application performance.

- **Write Endurance:** Write endurance is the number of program/erase (P/E or write cycles) that can be applied to a block of flash memory before the storage media becomes unreliable. Due to different data center workloads and read/write needs, Dell offers different enterprise SSDs with different endurance ratings so customers can design the right solution for their needs.

Below are the different categories (swim lanes) of enterprise SSDs Dell offers:

- **Mixed Use (MU, 3 WPD):** 70/30 read/write workloads with medium endurance. E-mail/messaging, OLTP, and Ecommerce are example workloads.
- **Read Intensive (RI, 1 WPD):** 90/10 read/write workloads with lower endurance. Database warehousing, media streaming, and VOD solutions are example workloads.

Dell enterprise SSDs support two kinds of host interface options:

- **NVMe SSD:** NVMe SSDs are a mainstream, high-performance, high reliability solid-state storage device that enables IOPS performance of up to 2000x more than conventional rotating hard drives.
- **SATA SSD:** SATA SSDs are based on the industry-standard SATA interface. SATA SSDs provide reasonable performance for enterprise servers.

There are two classes of NVMe drives used in servers: Enterprise NVMe and Data Center NVMe SSDs:

- **Data Center NVMe SSDs:** This class features a balance of various factors, including performance, latency, data protection, power consumption, and affordability.
- **Enterprise NVMe SSDs:** Representing the premium option, this class boasts the best performance, lowest latency, robust data protection, wide capacity ranges, and extensive firmware features. However, this comes at the expense of higher power consumption and a higher price point.

Together, Dell's Enterprise and Data Center NVMe drive portfolio offers a diverse range of options for customers, covering everything from high-performance drives to cost-optimized solutions. Additionally, these drives challenge the existence of any interface other than NVMe for SSDs.

Dell Enterprise SSDs support E3.S form factor:

- **E3.S:** Part of the EDSFF family, E3.S is targeted to NVMe SSDs with x4 PCIe link widths. It supports power profiles up to 25 W and is positioned to be a primary form factor for mainstream NVMe server storage subsystems as it can be used across a wide variety of platforms including modular and short depth chassis.

## SSD Feature Matrix

The following table shows the types of SSD configurations on the PowerEdge R7725xd:


**Table 13. SSD feature matrix**

Type	Model	Interface	Class	Speed	Form Factor	Endurance	Security	Capacity
SSD	Agnostic	NVMe	Data Center	Gen5	2.5	RI	ISE	15.36 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	RI	ISE	15.36 TB
SSD	Agnostic	NVMe	Enterprise	Gen4	2.5	VRI	ISE	122.88 TB*
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	VRI	ISE	122.88 TB*
SSD	Agnostic	NVMe	Enterprise	Gen4	2.5	VRI	ISE	30.72 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	VRI	ISE	30.72 TB
SSD	Agnostic	NVMe	Enterprise	Gen4	2.5	VRI	ISE	61.44 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	VRI	ISE	61.44 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	RI	ISE	1.92 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	RI	ISE	3.84 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	RI	ISE	7.68 TB
SSD	Agnostic	NVMe	Enterprise	Gen4	2.5	MU	ISE	1.6 TB



**Table 13. SSD feature matrix (continued)**

Type	Model	Interface	Class	Speed	Form Factor	Endurance	Security	Capacity
SSD	Agnostic	NVMe	Enterprise	Gen4	2.5	MU	ISE	3.2 TB
SSD	Agnostic	NVMe	Enterprise	Gen4	2.5	MU	ISE	6.4 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	MU	ISE	3.2 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	MU	ISE	6.4 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	RI	ISE	3.84 TB
SSD	Agnostic	NVMe	Enterprise	Gen5	2.5	RI	ISE	7.68 TB
SSD	Agnostic	NVMe	Data Center	Gen5	2.5	RI	ISE	1.92 TB
SSD	Agnostic	NVMe	Data Center	Gen5	2.5	RI	ISE	3.84 TB
SSD	Agnostic	NVMe	Data Center	Gen5	2.5	RI	ISE	7.68 TB
SSD	Agnostic	NVMe	Data Center	Gen5	2.5	MU	ISE	1.6 TB
SSD	Agnostic	NVMe	Data Center	Gen5	2.5	MU	ISE	3.2 TB
SSD	Agnostic	NVMe	Data Center	Gen5	2.5	MU	ISE	800 GB

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

This document is updated as changes happen, so be sure to bookmark it rather than downloading an offline copy to stay with the latest information or see the [Drive and Platform Matrix](#).

## Internal storage configuration

R7725xd available internal storage configurations:

- 24 x 2.5-inch U.2 Gen5 NVMe

## Boot Optimized Storage Solution (BOSS)

BOSS is a RAID solution that is designed to boot operating systems and segregate operating system boot drives from data on server-internal storage.

### BOSS feature matrix

**Table 14. BOSS feature matrix**

BOSS card	Drive Size	RAID levels	Stripe size	Virtual disk cache function	Maximum number of virtual disks	Maximum number of drives supported	Drive types	PCIe support	Disk cache policy	Support for Non-RAID disks	Cryptographic digital signature to verify firmware payload	Hot Plug
BOSS-N1 DC-MHS	M.2 devices are read-	RAID 1 and RAID 0	Supports default 64 K	None	1	2	M.2 NVMe	Gen3	Drive default	No	Yes	No

**Table 14. BOSS feature matrix**

BOSS card	Drive Size	RAID levels	Stripe size	Virtual disk cache function	Maximum number of virtual disks	Maximum number of drives supported	Drive types	PCIe support	Disk cache policy	Support for Non-RAID disks	Cryptographic digital signature to verify firmware payload	Hot Plug
Flatbread	intensive with 480 GB or 960 GB capacity.		stripe size only.									

 **NOTE:** The system can support BOSS in the rear of the system.

# Networking

## Topics:

- [Overview](#)
- [OCP 3.0 support](#)

## Overview

PowerEdge offers a wide variety of options to get information moving to and from our servers. Industry best technologies are chosen and these adapters are rigorously validated for worry-free, fully supported use in Dell servers.

## OCP 3.0 support


**Table 15. OCP 3.0 feature list**

Feature	OCP 3.0
Form factor	SFF
PCIe Gen	Gen5
Max PCIe width	x16
Max number of ports	4
Port type	BT/SFP/SFP28/QSFP56/QSFP112
Max port speed	400 GbE
NC-SI	Yes, support on embedded slot (slot 5) only.
SNAP I/O	N/A
WoL	Yes
Power consumption	15 W–35 W

## Supported OCP cards

**Table 16. Supported OCP cards**

Form factor	Vendor	Port type	Port speed	Port count
OCP 3.0	Broadcom*	BT	1 GbE	4
	Broadcom	BT	10 GbE	2

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## OCP NIC 3.0 vs 2.0

Table 17. OCP 3.0 and 2.0 NIC comparison

Form Factor	OCP 3.0	OCP 2.0 (LOM Mezz)	Notes
PCIe Gen	Gen5	Gen3	Supported OCP3 is SFF (small form factor).
Max PCIe Lanes	Up to x16	Up to x16	See server slot priority matrix.
Shared LOM/DC-SCM	Yes	Yes	Only OCP on slot 10 (embedded OCP slot) can support BMC port redirect as shared NIC.
Aux Power	Yes	Yes	Used for Shared LOM

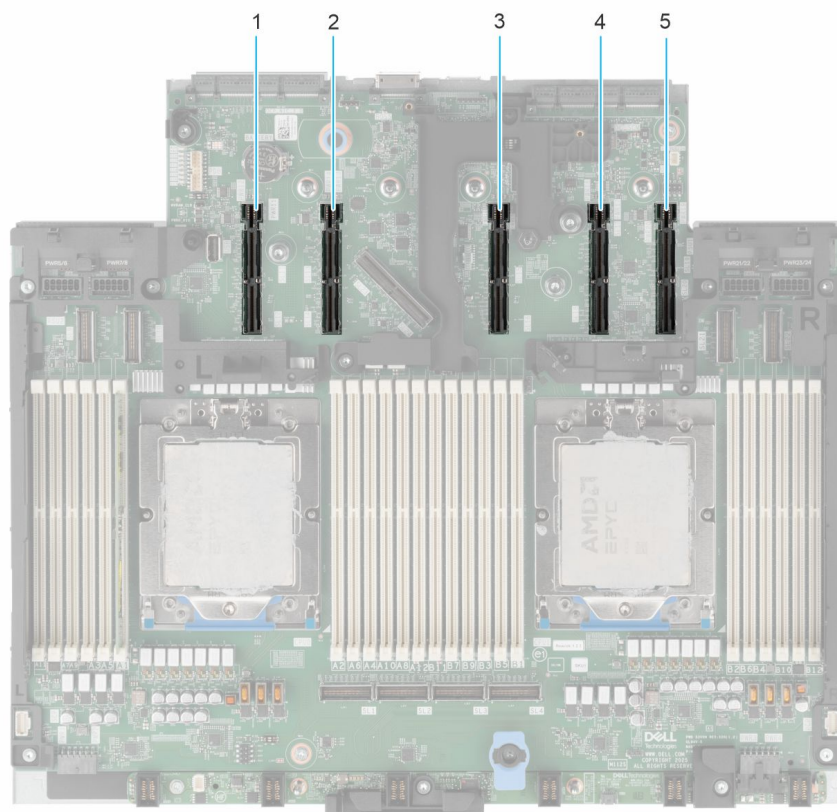
# PCIe subsystem

## Topics:

- [PCIe risers](#)

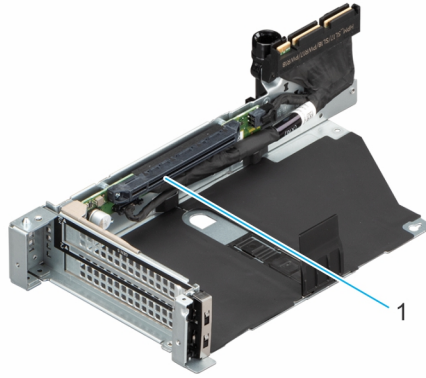
## PCIe risers

Shown below are the riser offerings for the platform.



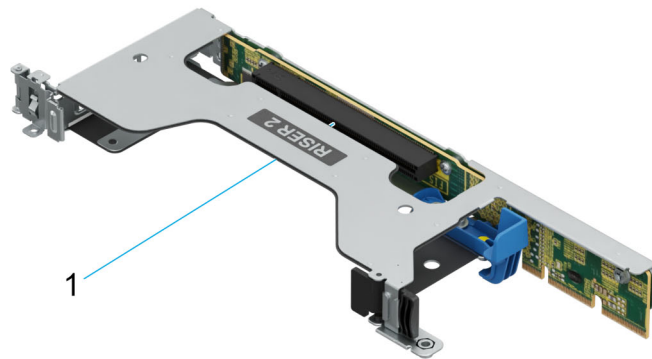
**Figure 9. Riser connector location on the HPM board**

- |                      |                      |
|----------------------|----------------------|
| 1. Riser Connector 5 | 2. Riser Connector 4 |
| 3. Riser Connector 3 | 4. Riser Connector 1 |
| 5. Riser Connector 2 |                      |



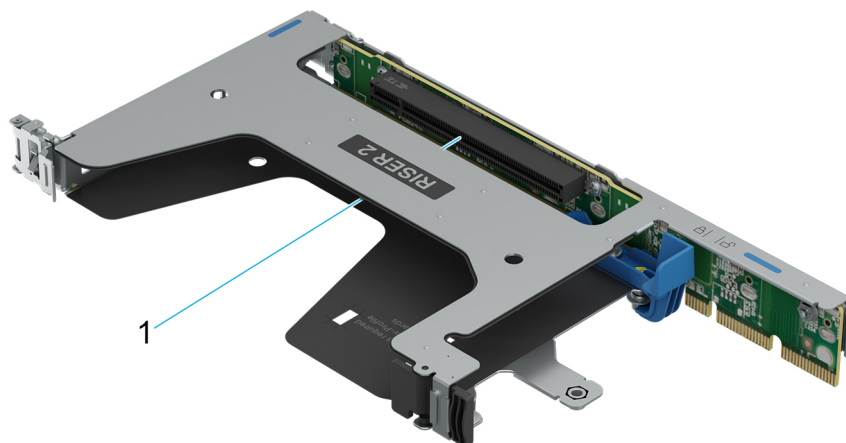
**Figure 10. Riser 1b**

1. Slot 2



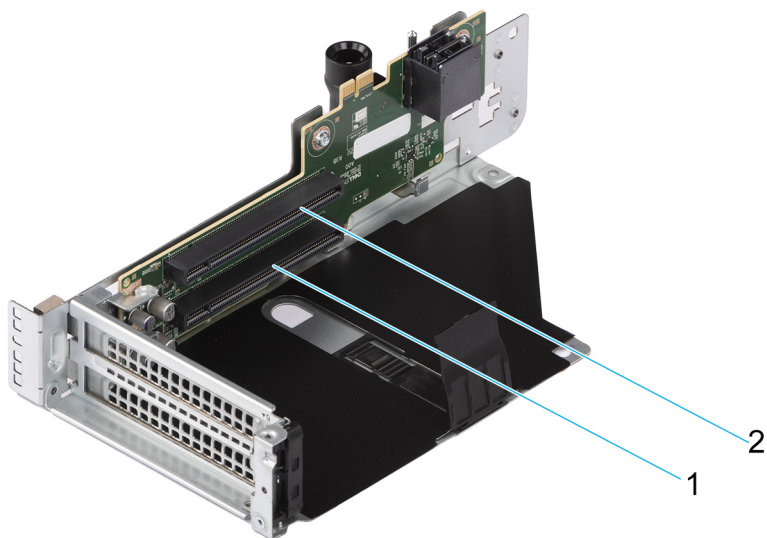
**Figure 11. Riser 2a**

1. Slot 3



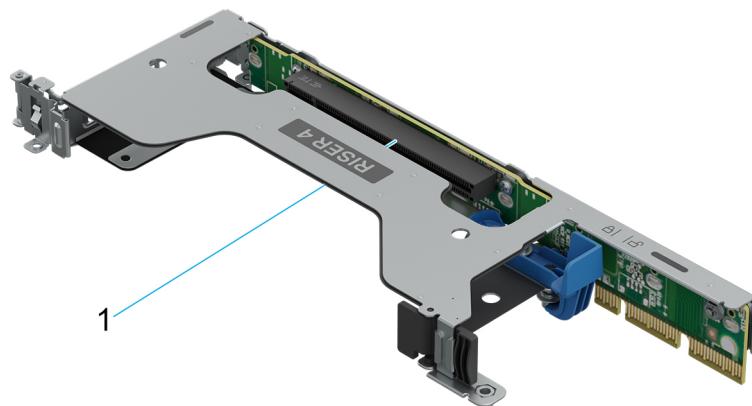
**Figure 12. Riser 2b**

1. Slot 3



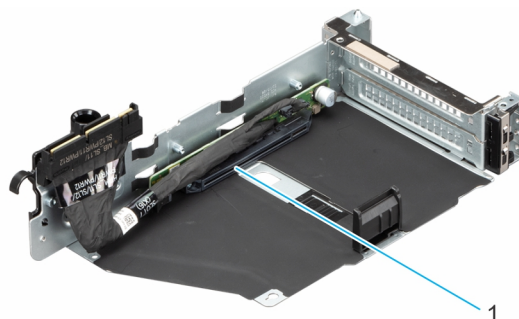
**Figure 13. Riser 3b\***

1. Slot 4



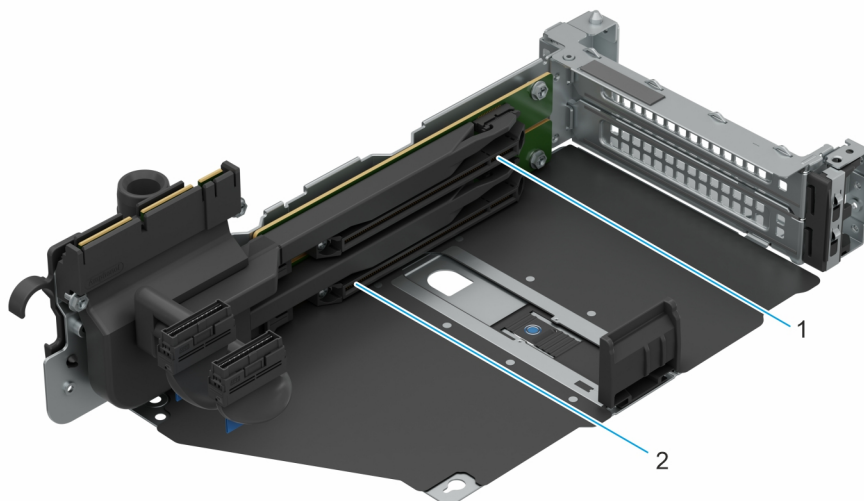
**Figure 14. Riser 4a**

1. Slot 9



**Figure 15. Riser 5b**

1. Slot 7



**Figure 16. Riser 5e**

1. Slot 7
2. Slot 8

**Table 18. PCIe Riser Configurations**

Config No.	Riser configuration	No. of Processors	PERC type supported	Rear storage possible
1	R1b+R2a+R4a+R5b	2	N/A	No
3	R1b+R2b+R5e	2	N/A	No
4*	R1b+R2b+R3b+R5e	2	N/A	No

**NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.



## Power, thermal, and acoustics

PowerEdge servers have an extensive collection of sensors that automatically track thermal activity, which helps to regulate temperature by reducing server noise and power consumption. The table below lists the tools and technologies Dell offers to lower power consumption and increase energy efficiency.

### Topics:

- [Power](#)
- [Thermal](#)
- [Acoustics](#)

## Power

**Table 19. Power tools and technologies**

Feature	Description
Power Supply Units(PSU) portfolio	Dell's PSU portfolio includes intelligent features such as dynamically optimizing efficiency while maintaining availability and redundancy. Find additional information in the <a href="#">Power supply units</a> section.
Tools for right sizing	Enterprise Infrastructure Planning Tool (EIPT) is a tool that can help you determine the most efficient configuration possible. With Dell's EIPT, you can calculate the power consumption of your hardware, power infrastructure, and storage at a given workload. Learn more at <a href="#">Dell EIPT</a> .
Industry Compliance	Dell's servers are compliant with all relevant industry certifications and guide lines, including 80 PLUS, Climate Savers and ENERGY STAR.
Power monitoring accuracy	PSU power monitoring improvements include: <ul style="list-style-type: none"> <li>• Dell's power monitoring accuracy is currently 1%, whereas the industry standard is 5%</li> <li>• More accurate reporting of power</li> </ul>
Rack infrastructure	Dell offers some of the industry's highest-efficiency power infrastructure solutions, including: <ul style="list-style-type: none"> <li>• <a href="#">Power distribution units</a> (PDUs)</li> <li>• <a href="#">Uninterruptible power supplies</a> (UPSs)</li> <li>• <a href="#">Energy Smart containment rack enclosures</a></li> <li>• AC Blind Mate</li> </ul> Find additional information at: <a href="#">Power and Cooling</a>

## Power Supply Units

Energy Smart power supplies have intelligent features, such as the ability to dynamically optimize efficiency while maintaining availability and redundancy. Also featured are enhanced power-consumption reduction technologies, such as high-efficiency power conversion and advanced thermal-management techniques, and embedded power-management features, including high-accuracy power monitoring. The table below shows the power supply unit options that are available for the system.

**Table 20. PSU specifications**

PSU	Class	Heat dissipation (maximum) (BTU/hr)	Frequency (Hz)	Input voltage	AC Voltage			DC Voltage		Current (A)
					High line 200–240 V	Low line 100–120 V	277 V	240 V	336 V	
1500 W mixed mode	Titanium	5625	50/60	100-240 Vac	1500 W	1050 W	N/A	N/A	N/A	12-8.2
	N/A	5625	N/A	240 Vdc	N/A	N/A	N/A	1500 W	N/A	6.8
1800 W mixed mode*	Titanium	6750	50/60	200-240 Vac	1800 W	N/A	N/A	N/A	N/A	9.8-8.2
	N/A	6750	N/A	240 Vdc	N/A	N/A	N/A	1800 W	N/A	8.2
2400 W mixed mode*	Titanium	9000	50/60	100-240 Vac	2400 W	1400 W	N/A	N/A	N/A	16-13.2
	N/A	9000	N/A	240 Vdc	N/A	N/A	N/A	2400 W	N/A	10.9
3200 W mixed mode	Titanium	12000	50/60	200-240 Vac	2900 W <sup>1</sup> / 3200 W <sup>2</sup>	N/A	N/A	N/A	N/A	16
	N/A	12000	N/A	240 Vdc	N/A	N/A	N/A	3200 W	N/A	14.5

**NOTE:** <sup>1</sup> indicates the power rating for 200–220 Vac and <sup>2</sup> indicates the power rating for 220.1–240 Vac.

**NOTE:** If a system with AC 1500 W PSUs operates at low line 100-120 Vac, then the power rating per PSU is degraded to 1050 W.

**NOTE:** Heat dissipation is calculated using the PSU wattage rating.

**NOTE:** When selecting or upgrading the system configuration, to ensure optimum power utilization, verify the system power consumption with the Enterprise Infrastructure Planning Tool available at [calc](#).



**Figure 17. C13 power cord**

**Table 21. PSU power cables**

Form factor	Output	Power Cord
73.5 mm	2400 W mixed mode*	C19
	3200 W mixed mode	C19
60 mm	1500 W mixed mode	C13
	1800 W mixed mode*	C15

**NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

# Thermal

PowerEdge servers have an extensive collection of sensors that automatically track thermal activity, which helps regulate temperature thereby reducing server noise and power consumption.

## Thermal design

Thermal management of the platform helps deliver high performance with the right amount of cooling to components, while maintaining the lowest fan speeds possible. This is done across a wide range of ambient temperatures from 10°C to 35°C (50°F to 95°F) and to extended ambient temperature ranges.

1. Reliability	<ul style="list-style-type: none"><li>• Component hardware reliability remains the top thermal priority.</li><li>• System thermal architectures and thermal control algorithms are designed to ensure there are no tradeoffs in system level hardware life.</li></ul>
2. Performance	<ul style="list-style-type: none"><li>• Performance and uptime are maximized through the development of cooling solutions that meet the needs of even the densest of hardware configurations.</li></ul>
3. Efficiency	<ul style="list-style-type: none"><li>• 17C servers are designed with an efficient thermal solution to minimize power and airflow consumption, and/or acoustics for acoustical deployments.</li><li>• Dell's advanced thermal control algorithms enable minimization of system fans speeds while meeting the above Reliability and Performance tenets.</li></ul>
4. Forward Compatibility	<ul style="list-style-type: none"><li>• Forward compatibility means that thermal controls and thermal architecture solutions are robust to scale to new components that historically would have otherwise required firmware updates to ensure proper cooling.</li><li>• The frequency of required firmware updates is thus reduced.</li></ul>

Figure 18. Thermal design characteristics

The thermal design of the PowerEdge R7725xd reflects the following:

- Optimized thermal design: The system layout is architected for optimum thermal design.
- System component placement and layout are designed to provide maximum airflow coverage to critical components with minimum expense of fan power.
- Comprehensive thermal management: The thermal control system regulates the fan speed based on several different responses from all system-component temperature sensors, and inventory for system configurations. Temperature monitoring includes components such as processors, DIMMs, chipset, the inlet air ambient, hard disk drives, and OCP.
- Open and closed loop thermal fan speed control: Open loop thermal control uses system configuration to determine fan speed based on inlet air ambient temperature. Closed loop thermal control method uses feedback temperatures to dynamically determine proper fan speeds.
- User-configurable settings: With the understanding and realization that every customer has unique set of circumstances or expectations from the system. For more information, see the Dell PowerEdge R7725xd Installation and Service Manual at [PowerEdge Manuals](#) and "Advanced Thermal Control: Optimizing across Environments and Power Goals" on Dell.com.
- Cooling redundancy: The R7725xd allows N+1 fan redundancy, allowing continuous operation with one fan failure in the system.
- Environmental Specifications: The optimized thermal management makes the R7725xd reliable under a wide range of operating environments.

## Acoustics

### Acoustical configurations of R7725xd

Dell PowerEdge R7725xd is a rack or tower server appropriate for attended data center environment. However, lower acoustical output is attainable with proper hardware or software configurations.

Table 22. Configurations tested for acoustical experience

Configuration	NVMe
CPU TDP	360 W, 400 W
CPU Quantity	2

**Table 22. Configurations tested for acoustical experience (continued)**

Configuration	NVMe
RDIMM Memory	64, 96* GB DDR5
Memory Quantity	24
Backplane Type	8 x 2.5-inch
HDD/SSD	24 x 2.5-inch U.2 Gen5 NVMe
PSU Type	1500 W
PSU Quantity	2
BOSS	17G BOSS
OCP	None
Bezel*	Yes
PCI 1	N/A
PCI 2	N/A
PCI 3	N/A
PERC	Not supported

**Table 23. Acoustical experience of R7725xd configurations**

Configuration		NVMe
Acoustical Performance: Idle/ Operating @ 25 °C Ambient		
L <sub>wA,m</sub> (B)	Idle <sup>(4)</sup>	7.4
	Operating / Customer Usage Operating <sup>(5)(6)</sup>	7.4
K <sub>v</sub> (B)	Idle <sup>(4)</sup>	0.4
	Operating / Customer Usage Operating <sup>(5)(6)</sup>	0.4
L <sub>pA,m</sub> (dB)	Idle <sup>(4)</sup>	60
	Operating / Customer Usage Operating <sup>(5)(6)</sup>	60
Prominent discrete tones <sup>(3)</sup>		Prominence ratio < 15 dB
Acoustical Performance: Idle @ 28 °C Ambient		
L <sub>wA,m</sub> <sup>(1)</sup> (B)		7.5
K <sub>v</sub> (B)		0.4
L <sub>pA,m</sub> <sup>(2)</sup> (dB)		60
Acoustical Performance: Max. Loading @ 35 °C Ambient		
L <sub>wA,m</sub> <sup>(1)</sup> (B)		8.9
K <sub>v</sub> (B)		0.4
L <sub>pA,m</sub> <sup>(2)</sup> (dB)		73


L<sub>wA, m</sub>: The declared mean A-weighted sound power level (L<sub>wA</sub>) is calculated per section 5.2 of ISO 9296 (2017) with data collected using the methods that are described in ISO 7779 (2010). Engineering data presented here may not be fully compliant with the ISO 7779 declaration requirement.

LpA, m: The declared mean A-weighted emission sound pressure level is at the bystander position per section 5.3 of ISO 9296 (2017) and measured using methods that are described in ISO 7779 (2010). The system is placed in a 24U rack enclosure, 75 cm above a reflective floor. Engineering data presented here may not be fully compliant with the ISO 7779 declaration requirement.

Prominent tones: Criteria of Annex D of ECMA-74, Section 12.6, and the Prominence Ratio method of ECMA-418 are followed to determine if discrete tones are prominent and to report them, if so.

Idle mode: The steady-state condition in which the server is energized but not operating any intended function.

Operating mode: The maximum of the steady state acoustical output at 50% of CPU TDP or active storage drives per C.9.3.2 in ECMA-74 (17<sup>th</sup> ed., Dec. 2019)

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

# Rack, rails, and cable management

## Topics:

- [Rails and cable management information](#)

## Rails and cable management information

The rail offerings for the PowerEdge R7725xd varies with the configuration and is listed below.

- For 2.5-inch storage module configuration - Sliding and Static types

The cable management offerings consist of an optional cable management arm (CMA) and an optional strain relief bar (SRB).

See the *Enterprise Systems Rail Sizing and Rack Compatibility Matrix* available at [Dell Technologies Enterprise Systems Rail Sizing and Rack Compatibility Matrix](#) for information regarding:

- Specific details about rail types.
- Rail adjustability ranges for various rack mounting flange types.
- Rail depth with and without cable management accessories.
- Rack types that are supported for various rack mounting flange types.

Key factors governing proper rail selection include the following:

- Spacing between the front and rear mounting flanges of the rack.
- Type and location of any equipment that is mounted in the back of the rack such as power distribution units (PDUs).
- Overall depth of the rack.

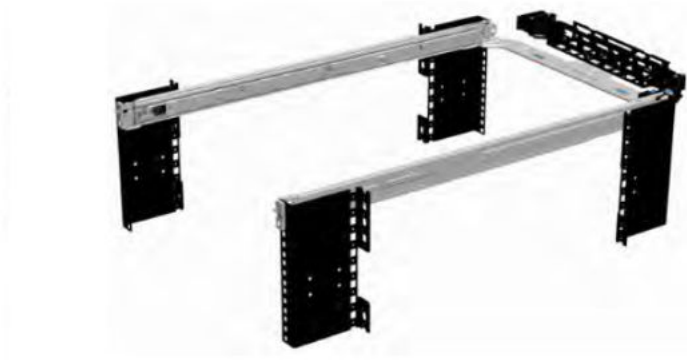
## Sliding rails features summary for 2.5-inch storage module configuration

The sliding rails allow the system to be fully extended out of the rack for service. There are two types of sliding rails available, ReadyRails II sliding rails and Stab-in/Drop-in sliding rails. The sliding rails are available with or without the optional cable management arm (CMA) or strain relief bar (SRB).

### B21 ReadyRails sliding rails for 4-post racks

- Supports drop-in installation of the chassis to the rails.
- Support for tool-less installation in 19" EIA-310-E compliant square or unthreaded round hole 4-post racks including all generations of the Dell racks.
- Support for tooled installation in 19" EIA-310-E compliant threaded hole 4-post racks.
- Support full extension of the system out of the rack to allow serviceability of key internal components.
- Support for optional strain relief bar (SRB).
- Support for an optional cable management arm (CMA).

**NOTE:** For situations where CMA support is not required, the outer CMA mounting brackets can be uninstalled from the sliding rails. This reduces the overall length of the rails and eliminates the potential interference with rear-mounted PDUs or the rear rack door.



**Figure 19. Sliding rails with optional CMA**



**Figure 20. Sliding rails with optional SRB**

#### **B22 Stab-in/Drop-in sliding rails for 4-post racks**

- Supports drop-in or stab-in installation of the chassis to the rails.
- Support for tool-less installation in 19" EIA-310-E compliant square, unthreaded round hole racks including all generations of the Dell racks. Also, support tool-less installation in threaded round hole 4-post racks.
- Support for tool-less installation in Dell Titan or Titan-D racks.
- Support full extension of the system out of the rack to allow serviceability of key internal components.
- Support for an optional cable management arm (CMA).
- Support for optional strain relief bar (SRB).

**NOTE:** For situations where CMA support is not required, the outer CMA mounting brackets can be uninstalled from the sliding rails. This reduces the overall length of the rails and eliminates the potential interference with rear-mounted PDUs or the rear rack door.

## B20 static rails summary

The static rails offer a greater adjustability range and a smaller overall mounting footprint than the sliding rails because of their reduced complexity and lack of need for CMA support. The static rails support a wider variety of racks than the sliding rails. However, they do not support serviceability in the rack and are thus not compatible with the CMA. The static rails are also not compatible with SRB.



**Figure 21. Static rails**

### Static rails features summary

Static rails for 4-post and 2-post racks:

- Supports Stab-in installation of the chassis to the rails.
- Support tool-less installation in 19" EIA-310-E compliant square or unthreaded round hole 4-post racks including all generations of Dell racks.
- Support tooled installation in 19" EIA-310-E compliant threaded hole 4-post and 2-post racks.
- Support for tooled installation in Dell Titan or Titan-D rack.

#### **NOTE:**

- Screws are not included with the static rail kit since racks are offered with various thread types. The screws are provided for mounting static rails in racks with threaded mounting flanges.
- Screw head diameter should be 10 mm or less.

### 2-Post racks installation

If installing to 2-Post (Telco) racks, the ReadyRails II static rails (B20) must be used. Sliding rails support mounting in 4-post racks only.





**Figure 22. Static rails in 2-post center mount configuration**

#### **Installation in the Dell Titan or Titan-D racks**

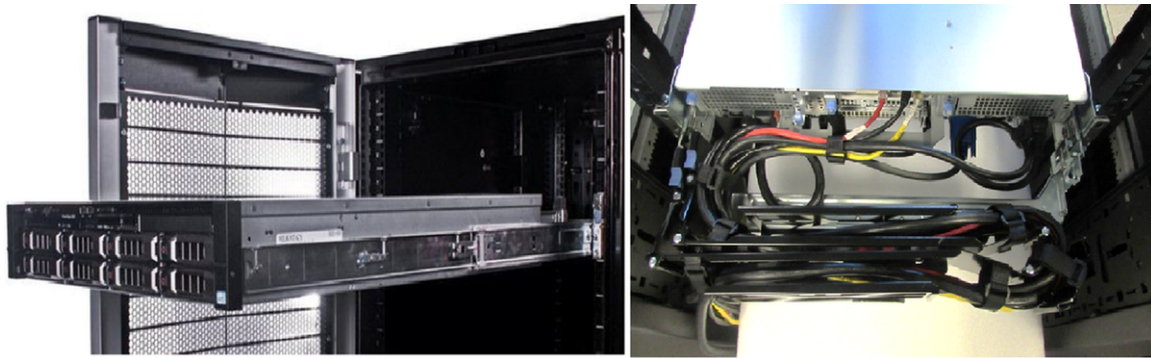
For tool-less installation in the Dell Titan or Titan-D racks, the Stab-in/Drop-in sliding rails (B22) must be used. This rail collapses down sufficiently to fit in the rack with mounting flanges that are spaced about 24 inches apart from front to back. The Stab-in/Drop-in sliding rail allows bezels of the servers and storage systems to be aligned when installed in these racks. For tooled installation, Stab-in Static rails (B20) must be used for bezel alignment with storage systems.

## Cable management arm (CMA)

The optional cable management arm (CMA) organizes and secures the cords and cables exiting the back of the systems. It unfolds to allow the systems to extend out of the rack without having to detach the cables. Some key features of the CMA include:

- Large U-shaped baskets to support dense cable loads.
- Open vent pattern for optimal airflow.
- Ability to mount on either side by swinging the spring-loaded brackets from one side to the other.
- Utilizes hook-and-loop straps rather than plastic tie wraps to eliminate the risk of cable damage during cycling.
- Includes a low-profile fixed tray to both support and retain the CMA in its fully closed position.
- Both the CMA and the tray mount without the use of tools by simple and intuitive snap-in designs.

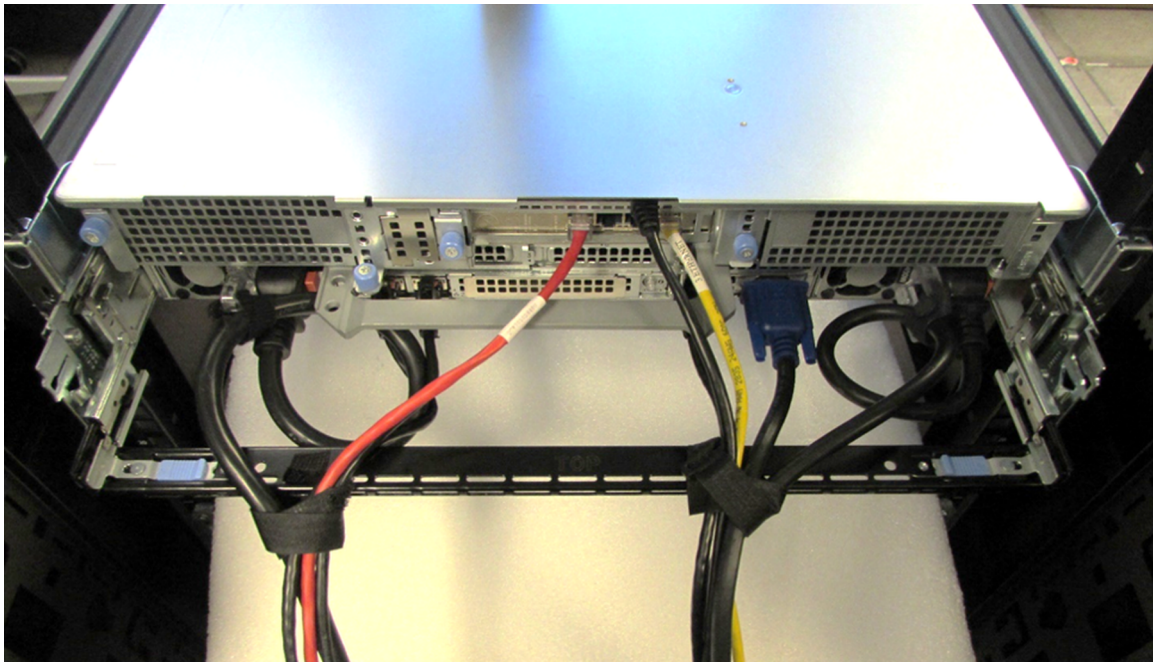
The CMA can be mounted to either side of the sliding rails without the use of tools or the need for conversion. For systems with one power supply unit (PSU), it is recommended to mount on the side opposite to that of the power supply to allow easier access to it and the rear drives (if applicable) for service or replacement.



**Figure 23. Sliding rails with CMA**

## Strain Relief Bar (SRB)

The optional strain relief bar (SRB) for the PowerEdge R7725xd organizes and supports cable connections at the rear end of the server to avoid damage from bending.



**Figure 24. Cabled strain relief bar**

- Tool-less attachment to the rails
- Two depth positions to accommodate various cable loads and rack depths.
- Supports cable loads and controls stresses on server connectors.
- Cables can be segregated into discrete purpose-specific bundles.

## Rack Installation

Drop-in design means that the system is installed vertically into the rails by inserting the standoffs on the sides of the system into the J-slots in the inner rail members with the rails in the fully extended position. The recommended method of installation is to first insert the rear standoffs on the system into the rear J-slots on the rails to free up a hand and then rotate the system down into the remaining J-slots while using the free hand to hold the rail against the side of the system.

Stab-in design means that the inner (chassis) rail members must first be attached to the sides of the system and then inserted into the outer (cabinet) members installed in the rack.

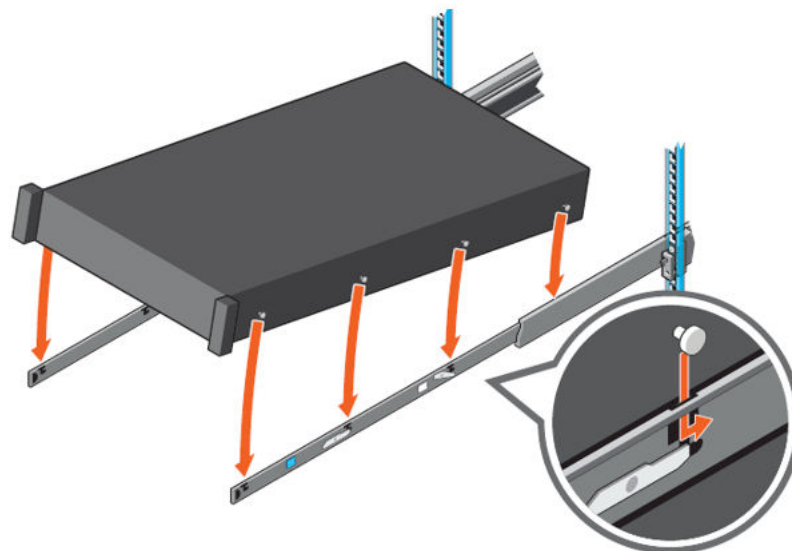
## Installing the system into the rack (option A: Drop-In)

1. Pull the inner rails out of the rack until they lock into place.



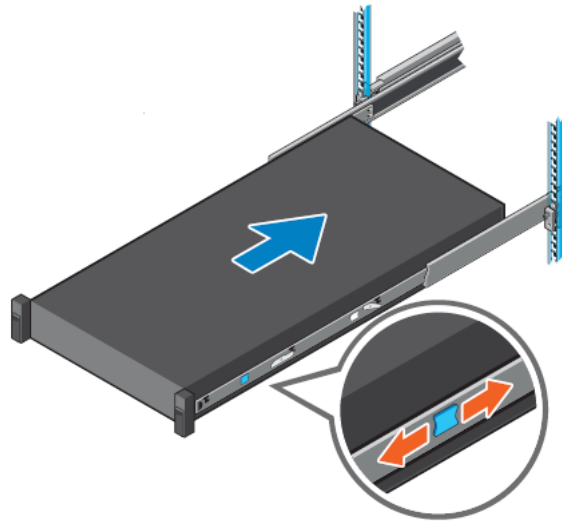
**Figure 25. Pull out inner rail**

2. Locate the rear rail standoff on each side of the system and lower them into the rear J-slots on the slide assemblies.
3. Rotate the system downward until all the rail standoffs are seated in the J-slots.



**Figure 26. Rail standoffs seated in J-slots**

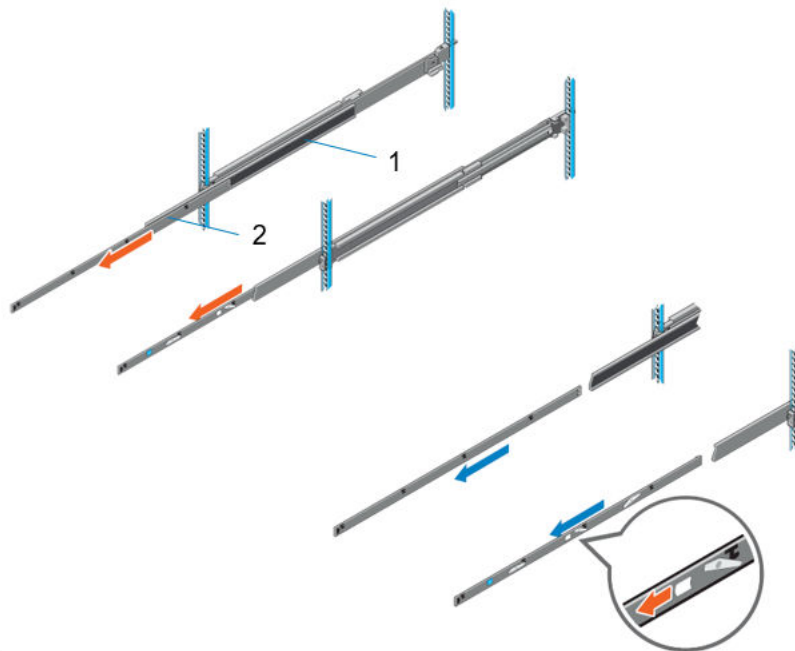
4. Push the system inward until the lock levers click into place.
5. Pull the blue side release lock tabs forward or backward on both rails and slide the system into the rack until the system is in the rack.



**Figure 27. Slide system into the rack**

## Installing the system into the rack (option B: Stab-In)

1. Pull the intermediate rails out of the rack until they lock into place.
2. Release the inner rail lock by pulling forward on the white tabs and sliding the inner rail out of the intermediate rails.

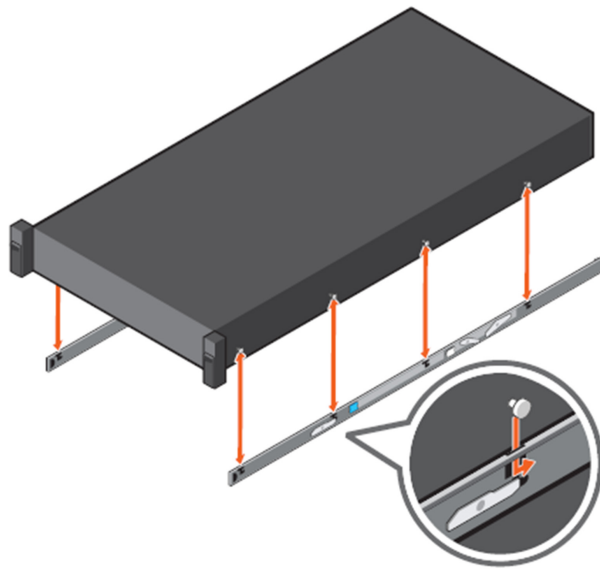


**Figure 28. Pull out the intermediate rail**

**Table 24. Rail component label**

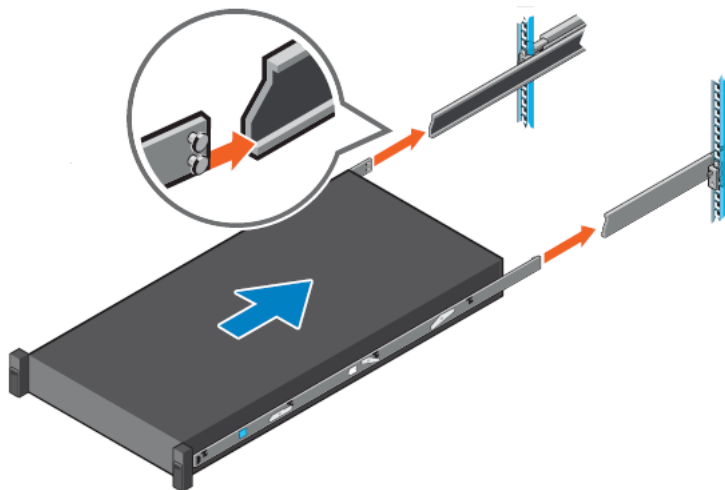
Number	Component
1	Intermediate rail
2	Inner rail

3. Attach the inner rails to the sides of the system by aligning the J-slots on the rail with the standoffs on the system and sliding forward on the system until they lock into place.



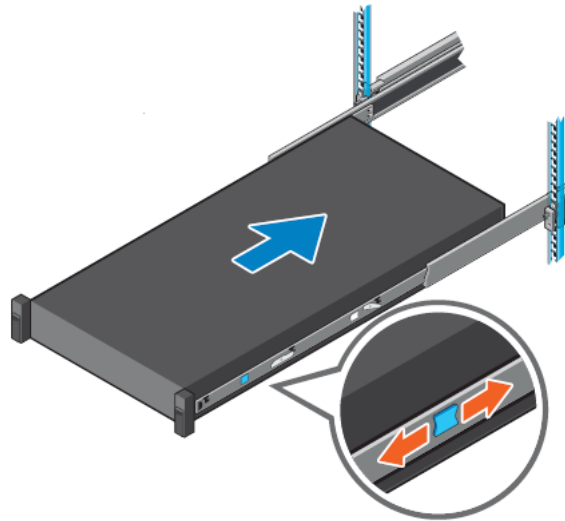
**Figure 29. Attach the inner rails to the system**

4. With the intermediate rails extended, install the system into the extended rails.



**Figure 30. Install system into the extended rails**

5. Pull blue slide release lock tabs forward or backward on both rails, and slide the system into the rack.



**Figure 31. Slide system into the rack**

# Operating Systems and Virtualization

## Topics:


- [Supported operating systems](#)

## Supported operating systems

The PowerEdge R7725xd system supports the following operating systems:

- Microsoft Windows Server with Hyper-V\*
- Canonical Ubuntu Server LTS
- RedHat Enterprise Linux
- SUSE Linux Enterprise Server
- VMware ESXi\*

For specifications and interoperability details, see [OS support](#).

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

# Dell Systems Management

Dell delivers management solutions that help IT administrators deploy, update, monitor, and manage IT assets. OpenManage solutions and tools enable you to solve and respond to problems quickly by manage Dell servers efficiently in physical and remote environments, and operating in-band and out-of-band (agent-free).

The OpenManage portfolio includes innovative embedded management tools such as the integrated Dell Remote Access Controller (iDRAC) and consoles like OpenManage Enterprise, OpenManage Power Manager Plugin, and tools like Repository Manager. Dell has developed comprehensive systems management solutions that are based on open standards by connecting and/or integrating it's offers with top system management vendors and frameworks such as Ansible, Microsoft, and VMware, enabling advanced management of Dell hardware. The key tools for managing Dell PowerEdge servers are iDRAC and OpenManage Enterprise (OME) console. OpenManage Enterprise helps the system administrators with the life cycle management of multiple generations of PowerEdge servers. OME has additional functions that can be added with plugins like OpenManage Enterprise Services, Update Manager, APEX AIOps Observability (formerly CloudIQ), and Power Manager. It also offers integration with VMware vCenter and Microsoft System Center, and a set of tools, including Repository Manager, enabling easy management of PowerEdge hardware. The four main pillars of Dell systems management closely align with the issues and business challenges that are faced by many IT departments.

- Automating IT management.
  - Comprehensive automation management for reducing OPEX and increasing uptime and overall efficiency of systems.
  - Comprehensive suite of tools to automate according to your needs.
- Management made simple.
  - Simple but powerful tools for managing your Dell servers.
  - Integrated tools that streamline support engagements.
  - Innovative at-the-box management features.
- Secure by default.
  - Dell servers offer robust security defenses to prevent the next generation of malicious attacks.
  - Security is designed deep into the hardware and firmware architecture for optimal protection.
- Smarter infrastructure management.
  - It offers a next-generation 1-to-many console to manage your IT and server infrastructure.
  - Embedded intelligence that is infrastructure-aware to optimize troubleshooting and deployment.

This document provides an overview of the OpenManage Systems Management offerings to help IT administrators choose the appropriate tools to completely manage Dell PowerEdge servers.

- The latest [Dell Systems Management Overview Guide](#).

## Topics:

- [Integrated Dell Remote Access Controller \(iDRAC\)](#)
- [Systems Management software support matrix](#)

## Integrated Dell Remote Access Controller (iDRAC)

iDRAC10 delivers advanced, agent-free, local and remote server administration. Embedded in every PowerEdge server, iDRAC10 provides a secure means to automate a multitude of common management tasks. Because iDRAC is embedded within every PowerEdge server, there is no additional software to install; plug in power and network cables, and iDRAC is ready to go. Even before installing an operating system (operating system) or hypervisor, IT administrators have a complete set of server management features at their fingertips.

With iDRAC10 in-place across the Dell PowerEdge portfolio, the same IT administration techniques and tools can be applied throughout. This consistent management platform allows scaling of PowerEdge servers as an organization's infrastructure grows. Customers can use the iDRAC RESTful API for the latest in scalable administration methods of PowerEdge servers. With this API, iDRAC enables support for the Redfish standard and enhances it with Dell extensions to optimize at-scale management of PowerEdge servers.



Zero-Touch Provisioning (ZTP) is embedded in iDRAC. ZTP is an Intelligent Automation Dell's agent-free management. Once a PowerEdge server is connected to power and networking that system can be monitored and fully managed, whether you are standing in front of the server or remotely over a network. With no need for software agents, an IT administrator can:

- Monitor
- Manage
- Update
- Troubleshoot, and remediate Dell servers.

With features like zero-touch deployment and provisioning, and System Lockdown, iDRAC10 is purpose-built to simplify server administration. For those customers whose existing management platform uses in-band management, Dell does provide iDRAC Service Module, a lightweight service that can interact with both iDRAC10 and the host operating system to support legacy management platforms.

When ordered with DHCP enabled from the factory, PowerEdge servers can be automatically configured when they are initially powered up and connected to your network. This process uses profile-based configurations that ensure each server is configured per your specifications. This feature requires an iDRAC Enterprise license.

iDRAC10 offers the following license tiers:

**Table 25. iDRAC10 license tiers**

License	Description
iDRAC10 Core	<ul style="list-style-type: none"> <li>• Available for all servers.</li> <li>• Core system management features for users who are cost conscious.</li> </ul>
iDRAC10 Enterprise	<ul style="list-style-type: none"> <li>• Available as an upsell on all servers.</li> <li>• Includes all features of Core. Also, includes additional automation features and virtual console and security features.</li> <li>• Bundled with Secure Enterprise Key Management (SEKM) and Secure Component Verification (SCV) licenses.</li> </ul>
iDRAC10 Datacenter	<ul style="list-style-type: none"> <li>• Available as an upsell on all servers.</li> <li>• Includes all features of Core and Enterprise.</li> <li>• Includes key features such as telemetry streaming and thermal management.</li> <li>• Includes advanced accelerators (GPU and DPU) system management and advanced air and liquid cooling.</li> </ul>

For a full list of iDRAC features by license tier, see the **Integrated Dell Remote Access Controller 10 User's Guide** at [Dell.com](https://www.dell.com).

For more details on iDRAC10 including white papers and videos, see:

- Support for Integrated Dell Remote Access Controller 10 (iDRAC10) is on the [Knowledge Base](https://www.dell.com) page at [Dell.com](https://www.dell.com)

## Systems Management software support matrix

**Table 26. Systems Management software support matrix**

Categories	Features	PE mainstream
Embedded Management	iDRAC	Supported
	iDRAC Direct	Supported
	iDRAC RESTful API with Redfish	Supported
	Racadm CLI	Supported
	iDRAC Service Module (iSM)	Supported
Change Management	Dell Repository Manager	Supported
	Dell System Update	Supported
	Enterprise Catalogs	Supported
	Server Update Utility (SUU)	Supported

**Table 26. Systems Management software support matrix (continued)**

Categories	Features	PE mainstream
OpenManage console	OpenManage Enterprise (OME)	Supported
	OME Power Manager	Supported
	OME Services	Supported
	OME Update Manager	Supported
	OME APEX AI/Ops Observability	Supported
	OME Integration for VMware vCenter (with VMware Aria Operations)	Supported
	OME integration for Microsoft System Center	Supported
	OpenManage Integration for Windows Admin Center	Supported
Mobility	OME Mobile with Quick Sync 2 wireless module	Supported
Tools	IPMI	Supported
OpenManage Integrations	Red Hat Ansible Collections	Supported
	Terraform Providers	Supported
Security	Cryptographically signed firmware	Supported
	Data at Rest Encryption (SEDs with local or external key mgmt)	Supported
	Secure Boot	Supported
	Secured Component Verification (Hardware integrity check)	Supported
	Secure Erase	Supported
	Silicon Root of Trust	Supported
	System Lockdown	Supported
	TPM 2.0 FIPS, CC-TCG certified	Supported
	Chassis Intrusion Detection	Supported
	AMD Secure Memory Encryption (SME)	Supported
	AMD Secure Encrypted Virtualization (SEV)	Supported
Operating system	Canonical Ubuntu Server LTS	Supported
	Microsoft Windows Server with Hyper-V	Supported
	Red Hat Enterprise Linux	Supported
	SUSE Linux Enterprise Server	Supported
	VMware ESXi	Supported
	SUSE Linux Enterprise Server	Supported

## Appendix A: Additional specifications

### Topics:

- Chassis dimensions
- System weight
- NIC port specifications
- Video specifications
- USB ports specifications
- PSU rating
- Environmental specifications

### Chassis dimensions

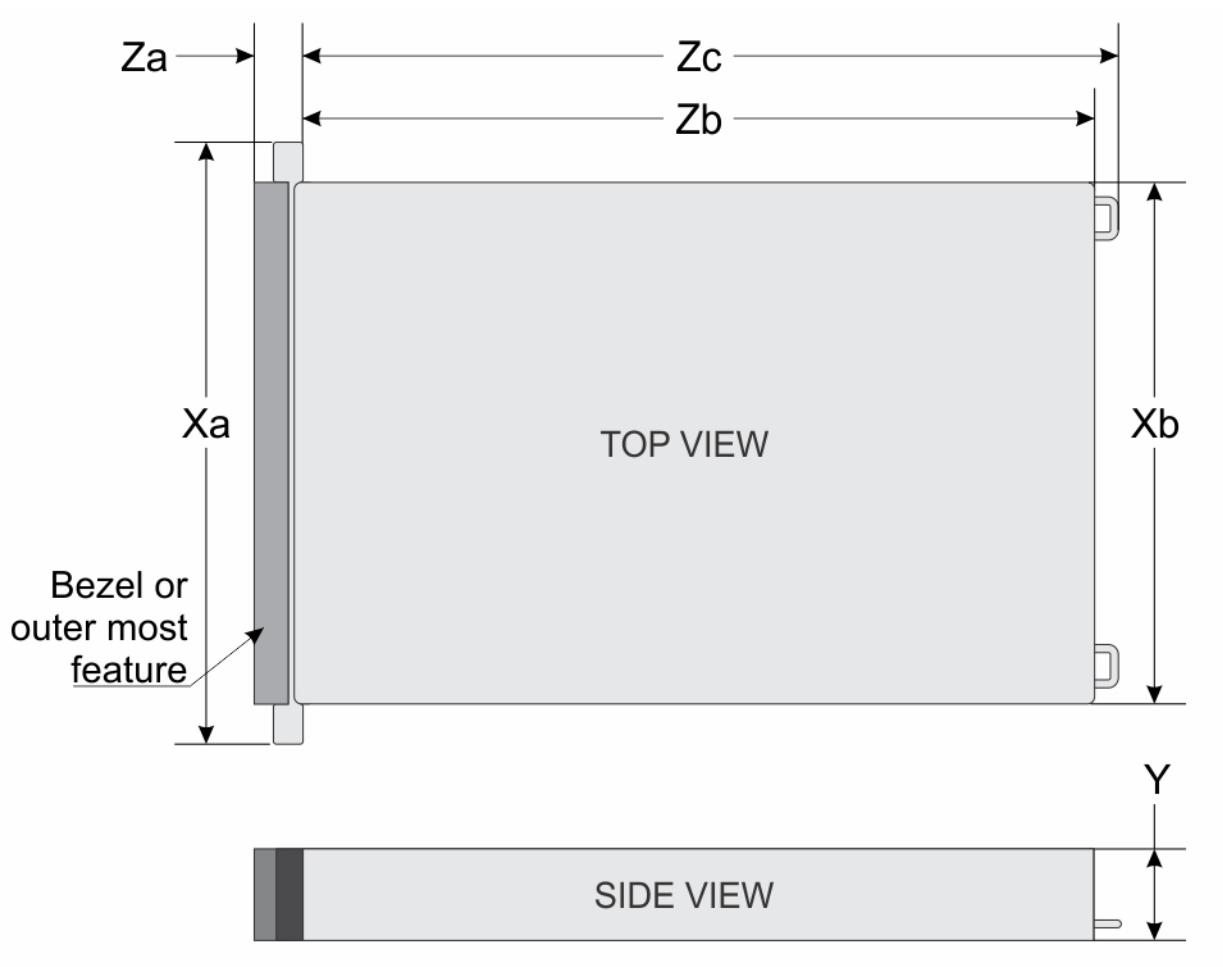


Figure 32. Chassis dimensions

**Table 27. PowerEdge R7725xd chassis dimensions**

Drives	Xa	Xb	Y	Za	Zb	Zc
24 x 2.5-inch U.2 NVMe drives	482.0 mm (18.98 inches)	434.0 mm (17.09 inches)	86.8 mm (3.42 inches)	30.78 mm (1.21 inches) With bezel 29.89 mm (1.18 inches) Without bezel	700.7 mm (27.59 inches) Ear to rear wall	771.62 mm (30.38 inches) Ear to PSU handle

**NOTE:** Zb is the nominal rear wall external surface where the HPM board I/O connectors reside.

## System weight

**Table 28. PowerEdge R7725xd system weight**

System configuration	Maximum weight (with all drives/SSDs)
24 x 2.5-inch U.2 NVMe G5x4 RC1	26.74 kg (58.95 pounds)
24 x 2.5-inch U.2 NVMe G5x4 RC3	26.95 kg (59.41 pounds)

**Table 29. PowerEdge R7725xd weight handling recommendations**

Chassis weight	Description
40–70 pounds	Recommend two people to lift.
70–120 pounds	Recommend three people to lift.
≥ 121 pounds	Recommend to use a server-lift.

## NIC port specifications

The PowerEdge R7725xd system supports one 10/100/1000 Mbps Network BMC Ethernet port and one optional Open Compute Project (OCP) card.

**Table 30. NIC port specification for the system**

Feature	Specifications
Datacenter-Secure Control Module (DC-SCM)	1 Gb x 1
OCP NIC 3.0 Gen3 x4 card	10 GbE x 2

**NOTE:** The system allows either DC-SCM card or an OCP NIC card or both to be installed in the system.

## Video specifications

The PowerEdge R7725xd system supports integrated Matrox G200 graphics controller with 16 MB of video frame buffer.

**Table 31. Supported video resolution options**

Resolution	Refresh rate (Hz)	Color depth (bits)
640 x 480	60	8, 16, 32
800 x 600	60	8, 16, 32
1024 x 768	60	8, 16, 32

**Table 31. Supported video resolution options (continued)**

Resolution	Refresh rate (Hz)	Color depth (bits)
1152 x 864	60	8, 16, 32
1280 x 800	60	8, 16, 32
1280 x 1024	60	8, 16, 32
1360 x 768	60	8, 16, 32
1400 x 1050	60	8, 16, 32
1440 x 900	60	8, 16, 32
1600 x 1200	60	8, 16, 32
1680 x 1050	60	8, 16, 32
1920 x 1080	60	8, 16, 32
1920 x 1200	60	8, 16, 32

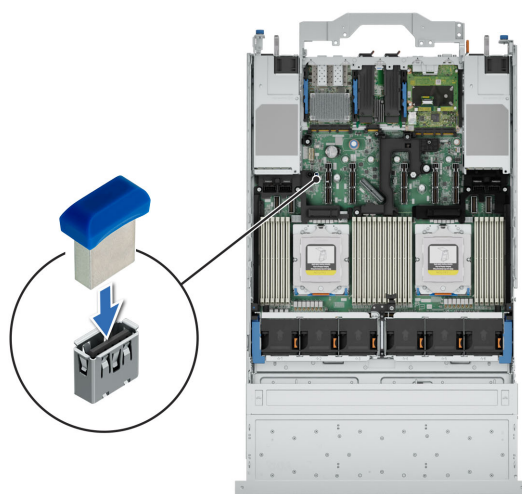
## USB ports specifications



**Figure 33. Front USB Port**



**Figure 34. Rear USB Port**



**Figure 35. Internal USB Port**

**Table 32. PowerEdge R7725xd USB specifications**

Front		Rear		Internal (Optional)	
USB port type	No. of ports	USB port type	No. of ports	USB port type	No. of ports
USB 2.0-compliant port (optional)	One	USB 3.1-compliant port	Two	Internal USB 3.1-compliant port	One
USB type C dual-mode host/BMC Direct port	One				

## PSU rating

Below table lists the power capacity of the PSUs in high/low line operation mode.

**Table 33. PSU highline and lowline rating**

PSU	1500 W Titanium	1800 W Titanium*	2400 W Titanium*	3200 W Titanium
Peak Power (Highline)	2325 W	2790 W	3720 W	5440 W
Highline	1500 W	1800 W	2400 W	3200 W
Peak Power (Lowline)	1627 W	N/A	2170 W	N/A
Lowline	1050 W	N/A	1400 W	N/A
Highline 240 VDC	1500 W	1800 W	2400 W	3200 W

The PowerEdge R7725xd supports up to two AC power supplies with 1+1 redundancy, autosensing, and auto switching capability.


If two PSUs are present during POST, a comparison is made between the wattage capacities of the PSUs. In case the PSU wattages do not match, the larger of the two PSUs is enabled. Also, there is a PSU mismatch warning that is displayed in the BIOS or iDRAC.

If a second PSU is added at run-time, in order for that particular PSU to be enabled, the wattage capacity of the first PSU must equal the second PSU. Otherwise, the PSU is identified as unmatched in iDRAC and the second PSU is not enabled.


Dell PSUs have achieved Platinum efficiency levels as shown in the table below.

**Table 34. PSU efficiency level**

Efficiency Targets by Load						
Form factor	Output	Class	10%	20%	50%	100%
Redundant 60 mm	1500 W mixed mode	Titanium	90.00%	94.00%	96.00%	91.00%
	1800 W*	Titanium	90.00%	94.00%	96.00%	91.00%
Redundant 73.5 mm	2400 W*	Titanium	90.00%	94.00%	96.00%	91.00%
	3200 W mixed mode	Titanium	90.00%	94.00%	96.00%	91.00%

 **NOTE:** \*Feature not available at product launch in June 2025. Please refer to the product configurator page on Dell.com to confirm feature availability.

## Environmental specifications

 **NOTE:** For additional information about environmental certifications, refer to the Product Environmental Datasheet located with the **Manuals & Documents** on [Dell Support](#).

**Table 35. Continuous Operation Specifications for ASHRAE A2**

Parameters	Allowable continuous operations
Temperature range for altitudes ≤ 900 m (≤ 2953 ft)	10–35°C (50–95°F) with no direct sunlight on the equipment
Humidity percent range (non-condensing at all times)	8% RH with -12°C minimum dew point to 80% RH with 21°C (69.8°F) maximum dew point
Operational altitude de-rating	Maximum temperature is reduced by 1°C/300 m (33.8°F/984 Ft) above 900 m (2953 Ft)


**Table 36. Continuous Operation Specifications for ASHRAE A3**

Parameters	Allowable continuous operations
Temperature range for altitudes ≤ 900 m (≤ 2953 ft)	5–40°C (41–104°F) with no direct sunlight on the equipment
Humidity percent range (non-condensing at all times)	8% RH with -12°C minimum dew point to 85% RH with 24°C (75.2°F) maximum dew point
Operational altitude de-rating	Maximum temperature is reduced by 1°C/175 m (33.8°F/574 Ft) above 900 m (2953 Ft)

**Table 37. Continuous Operation Specifications for ASHRAE A4**

Parameters	Allowable continuous operations
Temperature range for altitudes ≤ 900 m (≤ 2953 ft)	5–45°C (41–113°F) with no direct sunlight on the equipment
Humidity percent range (non-condensing at all times)	8% RH with -12°C minimum dew point to 90% RH with 24°C (75.2°F) maximum dew point
Operational altitude de-rating	Maximum temperature is reduced by 1°C/125 m (33.8°F/410 Ft) above 900 m (2953 Ft)

**Table 38. Common Environmental Specifications for ASHRAE A2, A3, and A4**

Parameters	Allowable continuous operations
Maximum temperature gradient (applies to both operation and non-operation)	20°C in an hour* (36°F in an hour) and 5°C in 15 minutes (41°F in 15 minutes), 5°C in an hour* (41°F in an hour) for tape  <b>NOTE:</b> * - Per ASHRAE thermal guidelines for tape hardware, these are not instantaneous rates of temperature change.
Non-operational temperature limits	-40°C to 65°C (-40°F to 149°F)
Non-operational humidity limits	5% to 95% RH with 27°C (80.6°F) maximum dew point
Maximum non-operational altitude	12,000 meters (39,370 ft)
Maximum operational altitude	3,048 meters (10,000 ft)

**Table 39. Maximum vibration specifications**

Maximum vibration	Specifications
Operating	0.21 G <sub>rms</sub> at 5 Hz to 500 Hz for 10 min (all x, y, and z axes)
Storage	1.38 G <sub>rms</sub> at 7 Hz to 250 Hz for 15 minutes (all six sides tested)

**Table 40. Maximum shock pulse specifications**

Maximum shock pulse	Specifications
Operating	Six consecutively performed shock pulses in the positive and negative x, y, and z axis of 6 G for up to 11 ms.

**Table 40. Maximum shock pulse specifications (continued)**

Maximum shock pulse	Specifications
Storage	Six consecutively performed shock pulses in the positive and negative x, y, and z axis (one pulse on each side of the system) of 71 G for up to 2 ms.

## Thermal air restrictions

### Fresh air environment

- Two PSUs are required in redundant mode, however a single PSU failure is not supported.
- PCIe SSD is not supported.
- GPU and FPGA are not supported.
- CPU TDP equal or greater than 180 W are not supported.
- Rear drives are not supported.
- Non-Dell qualified peripheral cards and/or peripheral cards greater than 25 W are not supported.

**Table 41. Air cooling configuration thermal restriction for AHSRAE A2, A3, and A4 for all configurations**

ASHRAE	A2	A3/40 °C (104 °F)	A4/45 °C (113 °F)
CPU	T-wing HSK and HPR platinum fan are required for CPU >401 W.	CPUs > 240 W are not supported	CPUs > 195 W are not supported
PSU	N/A	Two PSUs are required in redundant mode. If there is a PSU failure, system performance may be reduced.	
PCIe card	N/A	Non-Dell qualified peripheral cards and peripheral cards greater than 25 W are not supported.	
GPU/FPGA	N/A	Not supported	
DIMM	256 GB DIMMs are not supported	DIMMs ≥ 64 GB are not supported.	
Drives	N/A		
OCP	N/A	Supported with 85 °C (185 °F) active optic cable.	OCP NICs are not supported. 85 °C (185 °F) active optics or DAC cable is required.
BOSS	N/A	N/A	BOS-N1 is not supported.

### Other thermal restrictions

- 25 Gb and above 25 Gb PCIe/OCP cards require DAC or 85 °C active optics, M14MK (SFP28) or 4WGYD (QSFP+).

## Thermal restriction matrix

**Table 42. Label reference**

Label	Description
STD	Standard
HPR Silver	High-performance (HPR) Silver fan
HPR Gold	High-Performance (HPR) Gold fan
HPR Pltm	High-Performance Platinum (HPR Pltm) fan



**Table 42. Label reference (continued)**

Label	Description
HSK	Heat sink
LP	Low profile
FH	Full height
EXT	Extended

**Table 43. Processor and heat sink matrix**

Heat sink	Processor TDP
STD HSK	<= 400 W
2U T-wing HSK	401 W~500 W

**i** **NOTE:** The configuration's ambient temperature is dictated by its critical component. For example, if the processor's ambient temperature is 35°C, the DIMM is 35°C, and the GPU is 30°C, the configuration's ambient temperature can only be 30°C.

**Table 44. Thermal restriction matrix for air cooling**

Configuration				24x2.5" U.2 Gen5	Ambient temperature
Rear storage				No rear drives	
Shroud				CPU ≤400W Regular Shroud CPU 500W T-wing Shroud	
GPU				No GPU	
TDP	cTDP Max	Processor	Cores	HSK/Fan	
360 W	400 W	9555	64	HPR Gold fan STD HSK	35 °C
320 W	400 W	9575F	64	HPR Gold fan STD HSK	35 °C
400 W	400 W	9655	96	HPR Gold fan STD HSK	35 °C
Memory				Ambient Temperature	
32 GB RDIMM				35 °C	
64 GB RDIMM				35 °C	

**i** **NOTE:** Six fan modules are required for a dual-processor system.

## Appendix B. Standards compliance

The system conforms to the following industry standards.

**Table 45. Industry standard documents**

Standard	URL for information and specifications
<b>ACPI</b> Advance Configuration and Power Interface Specification, v6.4	<a href="#">ACPI</a>
<b>Ethernet</b> IEEE Std 802.3-2022	<a href="#">IEEE Standards</a>
<b>MSFT WHQL</b> Microsoft Windows Hardware Quality Labs	<a href="#">Windows Hardware Compatibility Program</a>
<b>IPMI</b> Intelligent Platform Management Interface, v2.0	<a href="#">IPMI</a>
<b>DDR5 Memory</b> DDR5 SDRAM Specification	<a href="#">DDR5 SDRAM</a>
<b>PCI Express</b> PCI Express Base Specification, v5.0	<a href="#">PCIe specifications</a>
<b>PMBus</b> Power System Management Protocol Specification, v1.2	<a href="#">PMBus specifications</a>
<b>SMBIOS</b> System Management BIOS Reference Specification, v3.3.0	<a href="#">DMTF SMBIOS</a>
<b>TPM</b> Trusted Platform Module Specification, v2.0	<a href="#">TPM specifications</a>
<b>UEFI</b> Unified Extensible Firmware Interface Specification, v2.7	<a href="#">UEFI specifications</a>
<b>PI</b> Platform Initialization Specification, v1.7	
<b>USB</b> Universal Serial Bus v2.0 and SuperSpeed v3.0 (USB 3.1 Gen1)	<a href="#">USB document library</a>
<b>NVMe</b> Express Base Specification. Revision 2.0c	<a href="#">NVMe specifications</a>
<b>NVMe</b> Command Set Specifications	
1. NVM Express NVM Command Set Specification. Revision 1.1c	
2. NVM Express Zoned Namespaces Command Set. Revision 1.0c	
3. NVM Express® Key Value Command Set. Revision 1.0c	
<b>NVMe</b> Transport Specifications	
1. NVM Express over PCIe Transport. Revision 1.0c	
2. NVM Express RDMA Transport Revision. 1.0b	
3. NVM Express TCP Transport. Revision 1.0c	
<b>NVMe</b> NVM Express Management Interface. Revision 1.2c	
<b>NVMe</b> NVMe Boot Specification. Revision 1.0	

## Appendix C: Additional resources

**Table 46. Additional resources**

Resource	Description of contents	Location
Installation and Service Manual	<p>This manual, available in PDF format, provides the following information:</p> <ul style="list-style-type: none"> <li>• Chassis features</li> <li>• System Setup program</li> <li>• System indicator codes</li> <li>• System BIOS</li> <li>• Remove and replace procedures</li> <li>• Diagnostics</li> <li>• Jumpers and connectors</li> </ul>	<a href="http://Dell.com/Support/Manuals">Dell.com/Support/Manuals</a>
Getting Started Guide	<p>This guide ships with the system, and is also available in PDF format. This guide provides the following information:</p> <ul style="list-style-type: none"> <li>• Initial setup steps</li> </ul>	<a href="http://Dell.com/Support/Manuals">Dell.com/Support/Manuals</a>
Rack Installation Guide	This document ships with the rack kits, and provides instructions for installing a server in a rack.	<a href="http://Dell.com/Support/Manuals">Dell.com/Support/Manuals</a>
System Information Label	The system information label documents the HPM board layout and system jumper settings. Text is minimized due to space limitations and translation considerations. The label size is standardized across platforms.	Inside the system chassis cover
MyDell label	This code on the chassis can be scanned by a phone application to access additional information and resources for the server, including videos, reference materials, service tag information, and Dell contact information.	Inside the system chassis cover
Enterprise Infrastructure Planning Tool (EIPT)	The Dell online EIPT enables easier and more meaningful estimates to help you determine the most efficient configuration possible. Use EIPT to calculate the power consumption of your hardware, power infrastructure, and storage.	<a href="http://Dell.com/calc">Dell.com/calc</a>

## Appendix D: Services

### Topics:

- [Why attach service contracts](#)
- [ProSupport Infrastructure Suite](#)
- [Specialty Support Services](#)
- [ProDeploy Infrastructure Suite](#)
- [Supplemental Deployment Services](#)
- [Unique Deployment Scenarios](#)
- [DAY 2 – Automation Services with Ansible](#)
- [Dell Technologies Consulting Services](#)
- [Dell Technologies Consulting Services](#)

### Why attach service contracts

Dell PowerEdge servers include a standard hardware warranty that highlights our commitment to product quality by guaranteeing repair or replacement of defective components. While industry-leading, our warranties are limited to 1 or 3 years, depending on model, and do not cover software assistance. Call records show that customers are most often seeking Dell technical support for software related issues like configuration guidance, troubleshooting, upgrade assistance or performance tuning. Encourage customers to purchase ProSupport service contracts to supplement warranty coverage and ensure optimal support for both hardware and software. ProSupport provides a complete hardware guarantee beyond the original warranty period.

### ProSupport Infrastructure Suite

ProSupport Infrastructure Suite is a set of support services that enable customers to build the solution that is right for their organization. It is an industry-leading, enterprise-class support that aligns with the criticality of your systems, the complexity of your environment, and the allocation of your IT resources.

**Figure 36. ProSupport Enterprise Suite**

	Basic Hardware Support	ProSupport	BEST ProSupport Plus
<b>Customer Advocacy via assigned Services Account Manager ①</b>			
Benefit from personalized services assistance that aligns with your business goals.			✓
Stay ahead of challenges with actionable insights gained through comprehensive service intelligence.			✓
Experience fast critical issue resolution through coordinated team response and executive escalation paths.			✓
Ensure <b>coverage continuity</b> by planning effectively for technology lifecycle transitions.			✓
<b>Proactive Monitoring &amp; Actionable Insights via Dell's connectivity solutions and tools</b>			
Quickly visualize performance through a current system health score		✓	✓
Cybersecurity monitoring and mitigation recommendations provide another layer of protection		✓	✓
Predictive performance and capacity analysis address bottlenecks		✓	✓
Prevent or plan for downtime with predictive hardware anomaly detection		✓	✓
Energy consumption and carbon footprint forecasting support sustainability and stewardship initiatives		✓	✓
Get ahead of problems with proactive issue detection with automated case creation	✓	✓	✓
Streamline internal IT efforts with efficient service request and escalation management tools	✓	✓	✓
Minimize disruptions by self-dispatching eligible parts	✓	✓	✓
<b>Support Essentials</b>			
Keep systems code current and performing at peak through Proactive System Maintenance			✓
Count on Mission Critical Support during Sev 1 incidents and natural disasters ①			✓
Enjoy priority access to senior technical support engineers			✓
Bringing your own software? We provide limited 3rd party software support ①			✓
Choose onsite parts delivery and labor response that meets your needs	Next Business Day	NBD or 4-hour	4-hour
Select product coverage that best augments your internal resources	Hardware	Hardware & Software	Hardware & Software
Have an issue? We are here for you by phone, chat and online	Local business hours	24/7/365	24/7/365

## ProSupport Plus for Infrastructure

ProSupport Plus for Infrastructure is the ultimate solution for customers seeking preventative maintenance and optimal performance on their business-critical assets. The service caters to customers who require proactive, predictive, and personalized support for systems that manage critical business applications and workloads. When customers purchase PowerEdge server, we recommend ProSupport Plus, our proactive and preventative support service for business-critical systems. ProSupport Plus provides all the benefits of ProSupport, including the following “Top five reasons to buy ProSupport Plus (PSP)”

- 1. Priority access to specialized support experts:** Immediate advanced troubleshooting from an engineer that understands Dell infrastructure solutions.
- 2. Mission Critical Support:** When critical (Severity 1) support issues happen, the customer is assured that we do all that we can to get them back up and running as quickly as possible.
- 3. Service Account Manager:** A customer's #1 support advocate, ensuring they get the best possible proactive and predictive support experience.
- 4. Systems maintenance:** On a semiannual basis, we will keep a customer's ProSupport Plus system(s) up to date by installing the latest firmware, BIOS, and driver updates to improve performance and availability.
- 5. Third-party software support:** Dell is a customer's single point of accountability for any eligible third-party software that is installed on their ProSupport Plus system, whether they purchased the software from us or not.

## ProSupport for Infrastructure

Comprehensive 24x7 support for hardware and software – best for production, but not critical, workloads and applications. The ProSupport service offers highly trained experts around the clock and around the globe to address IT needs. We help minimize disruptions and maximize availability of PowerEdge server workloads with:

- 24x7 support through phone, chat and online
- A central point of accountability for all hardware and software issues
- Hypervisor, operating system, and application support
- Dell security advisories
- Onsite response service levels 4 hour or Next Business Day options

- Proactive issue detection with automated case creation
- Predictive hardware anomaly detection
- Incident Manager assigned for Severity 1 cases
- Collaborative third-party support
- Access to AIOps Platforms - (MyService360, TechDirect, and CloudIQ)
- Consistent experience regardless of where customers are located or what language that they speak.

## Basic Hardware Support

Provides reactive hardware support during normal business hours, excluding local national holidays. No software support or software-related guidance. For improved levels of support, choose ProSupport or ProSupport Plus.

## Specialty Support Services

Optional specialty support services complement the ProSupport Infrastructure Suite to provide additional proficiencies that are critical for modern data center operations.

### Hardware coverage add-ons to ProSupport

- **Keep Your Hard Drive (KYHD), Keep Your Component (KYC), or Keep Your GPU (KYGPU):**

Normally if a device fails under warranty, Dell replaces it using a one-for-one exchange process. KYHD/KYCC/KYGPU gives you the option to retain your device. It provides full control of sensitive data and minimizes security risk by letting you retain possession of failed drives, components, or GPU when receiving replacement parts without incurring additional cost.

- **Onsite Diagnosis Service:**

Ideal for sites with non-technical staff. Dell field technician performs initial troubleshooting diagnosis onsite and transfers to Dell remote engineers to resolve the issue.

- **ProSupport Add-on for HPC:**

Sold as an add-on to a ProSupport service contract, the ProSupport Add-on for HPC provides solution-aware support to cover the additional requirements that are required to maintain an HPC environment such as:

- Access to senior HPC experts
- Advanced HPC cluster assistance: Performance, interoperability, and configuration
- Enhanced HPC solution level end-to-end support
- Remote pre-support engagement with HPC Specialists during ProDeploy implementation

- **ProSupport Add-on for Telco (Respond & Restore):**

An add-on service designed for the top 31 TELCO customers globally, Respond & Restore provides direct access to Dell solution experts who specialize in TELCO carrier-grade support. This add-on also provides a hardware uptime guarantee, meaning if a system fails, Dell has it installed and operational within 4 hours for Severity 1 issues. Dell incurs penalties and fees if SLAs are not met.

### Personalized Support and Supplemental Site-wide Expertise

- **Technical Account Manager:**

Designated technology lead who monitors and manages the performance and configuration of specific technology sets.

- **Designated Remote Support:**

Personalized support expert who manages all troubleshooting and resolution of IT assets.

- **Multivendor Support Service:**

Support your third-party devices as one service plan for servers, storage, and networking (includes coverage for: Broadcom, Cisco, Fujitsu, HPE, Hitachi, Huawei, IBM, Lenovo, NetApp, Oracle, Quanta, SuperMicro and others).

## Services for large enterprises

- **ProSupport One for Data Center:**

ProSupport One for Data Center offers flexible site-wide support for large and distributed data centers with more than 1,000 assets (combined total of server, storage, networking, so forth). This offering is built on standard ProSupport features that leverage our global scale and are tailored to specific customer needs. While not for everyone, this service option offers a truly unique solution for our largest customers with the most complex environments.

- Team of assigned Services Account Managers with remote or onsite options
- Assigned technical and field engineers who are trained on the customer's environment and configurations.
- On-demand reporting and recommendations that are enabled by ProSupport AIOps tools (MyService360, TechDirect, and CloudIQ)
- Flexible onsite support and parts options that fit their operational model
- A tailored support plan and training for their operations staff

- **ProSupport One for CSPs (Cloud Serviced Providers)**

ProSupport One for CSPs is a unique offer that is designed for a limited set of Dell accounts purchasing Gen AI computing solutions greater than 1,000 servers and \$250M in sales. PS1 for CSPs improves the entire services experience combining support, deployment (rack integration), residency services, a designated support engineer and the LOIS parts locker as one holistic bundle. Special pricing has been determined to compete effectively against competitors and provide the best customer experience. PS1 for CSPs can only be sold with XE Servers and all networking platforms (Dell and NVIDIA). All other products would be eligible for the standard PS1DC not this special bundle offer. More details on PS1 for CSPs [here](#).

- **Logistics Online Inventory Solution (LOIS)**

Ideal for large organizations that have their own staff to support their data center. Dell offers a service that is called Logistics Online Inventory Solution which is an onsite parts locker that provides self-maintainers with a local inventory of common replacement components. Having access to these parts lockers allows the self-maintainer to replace a failed component immediately without delay. Each replacement part would automatically initiate a replenishment of the parts inventory that is shipped the next day or delivered onsite by Dell during a regular scheduled visit (called Scheduled Onsite Service). As part of the LOIS system, customers can integrate their systems directly to Dell TechDirect using APIs to help streamline the support management process.

## End-of-Life Services

- **Post Standard Support (PSS)**

Extend service life beyond the initial seven years of ProSupport, adding up to five more additional years of hardware coverage.

- **Data Sanitization & Data Destruction**

Renders data unrecoverable on repurposed or retired products, ensuring security of sensitive data and enabling compliance and provides NIST-compliant certification.

- **Asset Recovery Services**

Recycle, resale, and disposal of hardware. Helps you securely and responsibly retire IT assets that are no longer needed while protecting both your business and the planet.

## ProDeploy Infrastructure Suite

ProDeploy Infrastructure Suite provides various deployment offerings that satisfy a customer's unique needs. It is made up of various sub-offers: Factory Configuration Services, Rack Integration, Basic Deployment, ProDeploy, ProDeploy Plus, and optionally ProDeploy FLEX which allows for some customization of the features listed.

## ProDeploy Infrastructure Suite

Versatile choices for accelerated deployments

NOTE: All XE Series servers require mandatory deployment

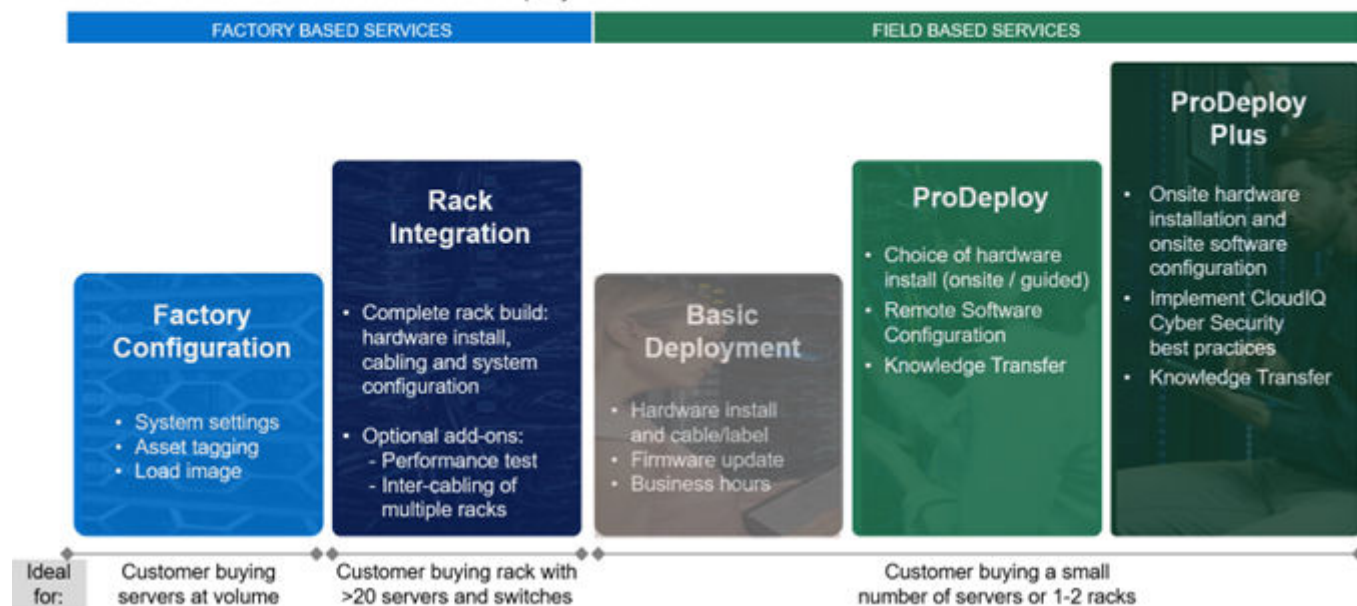


Figure 37. ProDeploy Infrastructure Suite

## Factory-based Services

Pre-configured systems or complete racks, customized prior to shipping to the customer's site.

### Rack Integration or ProDeploy FLEX Rack Integration

Ideal for customers buying servers in volume and seeking pre-configuration prior to shipping such as: custom image, system settings, and asset tagging so it arrives ready to use out of the box. Furthermore, servers are packaged and bundled to meet specific shipping and distribution requirements for each customer location to facilitate the rollout process. Once the server is onsite, Dell can install and configure the server to the environment using any of the field-based deployment services outlined in the next section.

- STANDARD SKUs for Rack Integration is available in then USA only and requires:
  - 20 or more devices (XE, R and C series servers, VxRail and all Dell or non-Dell switches).
  - Shipping to contiguous USA.
- USE CUSTOM QUOTE for Rack Integration scenarios that require:
  - Any Direct Liquid Cooling (DLC) implementation
  - Shipping to multiple locations or shipment to any country outside USA or shipping outside contiguous USA
  - Air-cooled racks containing less than 20 servers
  - Any rack that includes Storage

### Factory Configuration

Ideal for customers buying servers in volume and seeking pre-configuration prior to shipping such as: custom image, system settings, and asset tagging so it arrives ready to use out of the box. Furthermore, servers are packaged and bundled to meet specific shipping and distribution requirements for each customer location to facilitate the rollout process. Once the server is onsite, Dell can install and configure the server to the environment using any of the field-based deployment services outlined in the next section.



## ProDeploy Flex | Modular deployment (built in factory, onsite or remote)

Pre -deployment	Single point of contact for project management	●
	Expanded end-to-end project management	Selectable
	Site readiness review and implementation planning	●
Deployment	Deployment service hours	24/7
	Hardware installation options <sup>1</sup>	Onsite, factory <sup>2,5</sup> or remote <sup>3</sup>
	System software installation and configuration options <sup>1</sup>	Onsite, factory <sup>2,5</sup> or remote <sup>3</sup>
	Multivendor networking deployment <sup>4</sup>	Onsite, factory <sup>2,5</sup> or remote <sup>3</sup>
	Onsite Deployment in remote locations	Selectable
	Onsite Deployment in challenging environments	Selectable
	Onsite Deployment with special site-based protocols or requirements	Selectable
	Install connectivity software based on Secure Connect Gateway technology	●
	Dell NativeEdge Orchestrator deployment	Selectable
	Configure 3 <sup>rd</sup> party software applications and workloads <sup>4</sup>	Selectable
Post -deployment	Deployment verification, documentation, and knowledge transfer	●
	Configuration data transfer to Dell support	●
Online collaboration	Online collaborative environment - Planning, managing and tracking delivery process	●

<sup>1</sup> Hardware and Software delivery methods can be independently chosen; selecting Rack integration for software requires hardware Rack integration to also be selected.

<sup>2</sup> Factory Rack Integration for server and VxRail; includes associated Dell network switches; final onsite rack installation available.

<sup>3</sup> Remote hardware option includes project specific instructions, documentation and live expert guidance for hardware installation.

<sup>4</sup> Select 3<sup>rd</sup> party multivendor networking and software applications.

<sup>5</sup> Pair with Field Onsite Hardware service for final installation.

**Figure 38. ProDeploy Flex modular services**

## Field-based services

Put PowerEdge servers to work faster with Dell field-based deployment services. Whether we are deploying one server to one thousand – we have you covered. Dell provides versatile delivery options to fit every budget and operating model.

- **ProDeploy Plus:** Elevate Infrastructure deployments with our most complete service from planning through onsite hardware installation and software configuration including the implementation of cybersecurity best practices. ProDeploy Plus provides the skill and scale that is needed to successfully execute demanding deployments in today's complex IT environments. The deployment starts with a site readiness review and implementation plan. Certified deployment experts perform the software configuration to include setup of leading operating systems and hypervisors. Dell will also configure PowerEdge software tools to include iDRAC and OpenManage system utilities as well as support AI/ops platforms: MyService360, TechDirect, and CloudIQ. Unique to ProDeploy Plus, the cybersecurity implementation helps customers understand potential security risks and make recommendations for reducing product attack surfaces. The system is tested, validated prior to completion. The customer will also receive full project documentation and knowledge transfer to complete the process.
- **ProDeploy:** ProDeploy provides remote software configuration and choice of hardware installation (onsite or guided). ProDeploy is great for customers who are price sensitive or willing to participate in some portion of the deployment to include providing remote access to their network. The ProDeploy remote software includes everything mentioned in ProDeploy Plus except it does not include the added value, cybersecurity implementation, and implementation best practices.
- **Basic Deployment:** Basic Deployment delivers worry-free professional installation by experienced technicians. This service is often sold to Competency Enabled Partners who will have Dell do the hardware installation while they complete the software configuration. Furthermore, Basic Deployment tends to be purchased by large enterprises who have smart technical staff. These companies just need Dell to install the hardware, and they will perform the software configuration. The last use case for Basic Deployment is when paired with Factory Configuration services. The servers are preconfigured in the factory, and the basic deployment service will install the system into the rack to finalize the deployment.

## ProDeploy Infrastructure Suite | Field services

		Basic Deployment	ProDeploy	ProDeploy Plus
<b>Pre-deployment</b>	Single point of contact for project management	-	●	In region
	Site readiness review and implementation planning	-	●	●
<b>Deployment</b>	Deployment service hours	Business hours	24/7	24/7
	Hardware installation options	Onsite	Onsite or guided <sup>1</sup>	Onsite
	System software installation and configuration options	-	Remote	Onsite
	Install connectivity software based on Secure Connect Gateway technology <sup>2</sup>	-	●	●
	Implement CyberSecurity best practices and policies in APEX AIOps Infrastructure Observability	-	-	●
<b>Post-deployment</b>	Deployment verification, documentation and knowledge transfer	-	●	●
	Configuration data transfer to Dell technical support	-	●	●
<b>Online collaboration</b>	Online collaborative platform in TechDirect for planning, managing and tracking delivery	-	●	●

<sup>1</sup> Choose from onsite hardware installation or a guided option including project specific instructions, documentation and live expert guidance

<sup>2</sup> Post deployment use for intelligent, automated support & insights

Figure 39. ProDeploy Infrastructure Suite - Field services

## Supplemental Deployment Services

Additional ways to expand scope or deploy for unique scenarios.

### Two Host Adder (requires PD/PDP)

Deploying new storage, compute, or networking devices may require interconnection to other servers (also called hosts). The Dell delivery team will set up four hosts per device as part of every ProDeploy service. For example, if the customer is buying two storage arrays the ProDeploy service will automatically include connectivity of four hosts each (4x2=8 total hosts per project since there are two devices). This supplemental “Two Host Adder” service provides for the configuration of additional hosts above what is already provided as part of the ProDeploy service. In many cases, customers can work with us while we set up the included hosts, so they may understand how to do the rest themselves. Always ask the customer how many hosts are being connected and sell the host adder depending on the customer’s technology skillset. Note that this service applies to the connectivity of Dell devices not 3rd party devices.

### Additional Deployment Services (ADT) – sold with or without PD/PDP

You can expand the scope of a ProDeploy engagement leveraging Additional Deployment Time (ADT). ADT covers additional tasks above the normal deliverables of the ProDeploy offers. ADT can also be used as a standalone service without ProDeploy. SKUs are available for both Project Management and Technical Resource Expertise. SKUs are sold as blocks of four hours remote or eight hours onsite. The delivery team can help in scoping the number of hours required for additional tasks.

### Data Migration Services

Migrating data sets is no easy task. Our experts use proven tools and process to streamline data migrations and avoid compromising data. A customer project manager works with our experienced team of experts to create a migration plan. Data migration is part of every technology upgrade, platform change, and shift to the cloud. You can rely on Dell data migration services to perform a seamless transition.

# Residency Services

Certified technical professionals act like an extension of your IT staff to enhance internal capabilities and resources and help you realize faster adoption and maximized ROI of new technology. Residency Services help customers transition to new capabilities quickly by leveraging specific technology skill sets. Residency experts can provide post implementation management and knowledge transfer that is related to a new technology acquisition or day-to-day operational management of the IT infrastructure.

- Global experts available to serve in-person (onsite) or virtual (remote)
- Engagements starting at 2 weeks with flexibility to adjust
- Residency is available for project management needs, and many different technology skills sets such as: Server, storage, Gen AI, networking, security, multi-cloud, data mgmt., and modern workforce application residents

# Unique Deployment Scenarios

## Custom Deployment Services

When a deployment is beyond the scope of the ProDeploy Infrastructure Suite, you can turn to the custom deployment services team to address complex implementation scenarios and customer unique requirements. The Dell custom deployment team is staffed with solution architects who will assist with customer scoping calls to define the project and develop the statement of work. Custom services can handle a wide range of deployments that can be performed in the factory or onsite. All custom engagement services are requested through SFDC.

## Deployment of AI or HPC

Dell provides a number of deploy options for Artificial Intelligence (AI) or High-Performance Computing (HPC) implementations. These complex environments require specialists that understand advanced feature sets. Dell deploys and understands the complexities to optimize the environment. AI and HPC deployments are always scoped as custom service engagements.

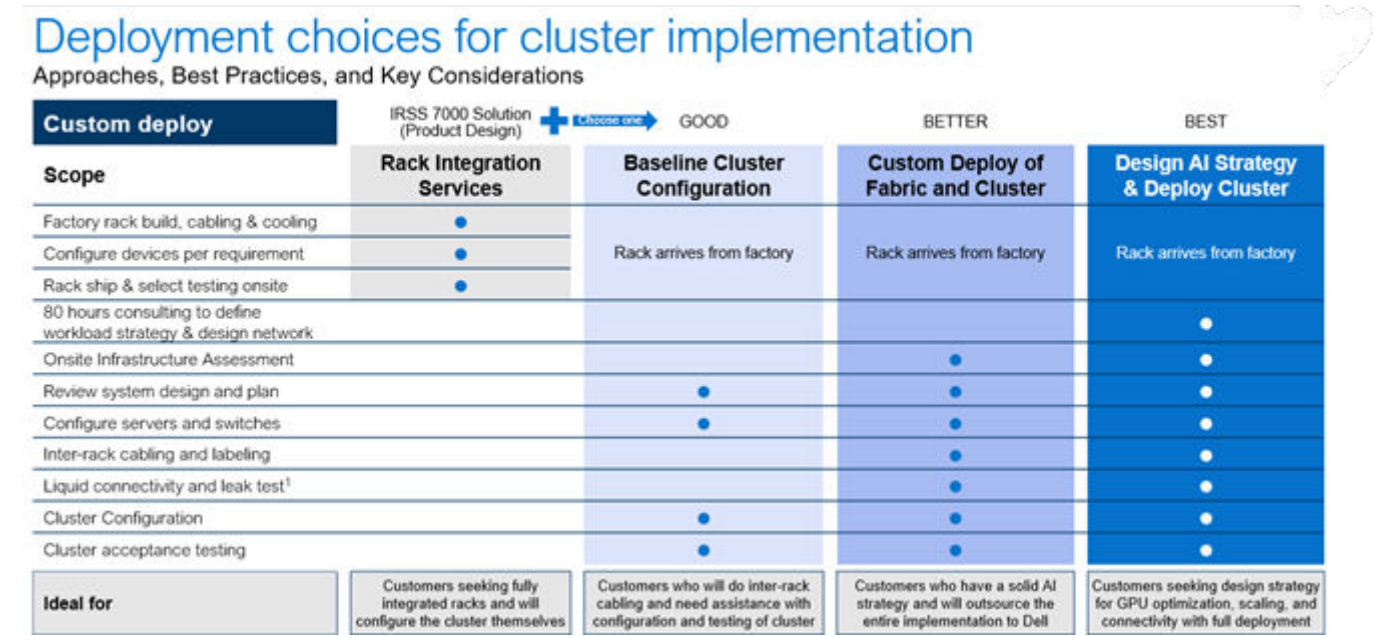


Figure 40. Deployment choices for cluster implementation

# DAY 2 – Automation Services with Ansible

Dell solutions are built as “automation ready” with integrated APIs (Application Programming Interfaces) to allow customers to programmatically call actions on the product through code. Although Dell has published Anisble automation use cases,

some customers need additional assistance with GitOps. By the end of the service, the customer will have the foundational components required to accelerate automation and understand how the programming works together: Day 1 and Day 2 use case automation scripts (ansible modules), CI/CD tool (Jenkins), and Version control (Git).

## Dell Technologies Consulting Services

Our expert consultants help customers transform faster, and quickly achieve business outcomes for the high-value workloads Dell PowerEdge systems can handle. From strategy to full-scale implementation, Dell Technologies Consulting can help you determine how to perform IT, workforce, or application transformation. We use prescriptive approaches and proven methodologies that are combined with the portfolio and partner ecosystem of Dell Technologies to help achieve real business outcomes. From multicloud, applications, DevOps, and infrastructure transformations, to business resiliency, data center modernization, analytics, workforce collaboration, and user experiences-we are here to help.

### Dell Managed Services

Some customers prefer Dell to manage the complexity and risk of daily IT operations, Dell-Managed Services uses proactive, AI enabled delivery operations and modern automation to help customers realize desired business outcomes from their infrastructure investments. With these technologies, our experts run, update, and fine-tune customer environments that are aligned with service levels, while providing environment-wide and down-to-the-device visibility. There are two types of managed service offers. First the outsourcing model or CAPEX model where Dell manages the customer-owned assets using our people and tools. The second is the as-a-Service model or OPEX model called APEX. In this service, Dell owns all technology and all the management of it. Many customers will have a blend of the two management types depending on the goals of the organization.

Managed	Outsourcing or CAPEX model	APEX	as-a-Service or OPEX model
<p>We manage your technology using our people and tools.<sup>1</sup></p> <ul style="list-style-type: none"><li>• Managed detection and response*</li><li>• Technology Infrastructure</li><li>• End-user (PC/desktop)</li><li>• Service desk operations</li><li>• Cloud Managed (Pub/Private)</li><li>• Office365 or Microsoft Endpoint</li></ul>		<p>We own all technology so you can off-load all IT decisions.</p> <ul style="list-style-type: none"><li>• APEX Cloud Services</li><li>• APEX Flex on Demand elastic capacity</li><li>• APEX Data Center Utility pay-per-use model</li></ul>	

1 – Some minimum device counts may apply. Order via: [ClientManagedServices.sales@dell.com](mailto:ClientManagedServices.sales@dell.com)

\* Managed detection and response covers the security monitoring of laptops, servers, & virtual servers. Min. 50 devices combined. No Networking or Storage-only systems [SAN/NAS]. Available in 32 countries. [Details here](#)

Figure 41. Dell Managed Services

### Managed Detection and Response (MDR)

Dell Technologies Managed Detection and Response (MDR) is powered by Secureworks Taegis XDR software platform. MDR is a managed service that secures the customer’s IT environment against malicious actors and provides remediation if and when a threat is identified. When a customer purchases MDR, they receive the following features from our team:

- Dell badge resources
- Agent rollout assistance to help deploy the Secureworks Endpoint Agent
- 24x7 threat detection & investigation
- Up to 40 hrs per quarter of response and active remediation activities
- If the customer experiences a breach, we will provide up to 40 hrs per year of Cyber incident response initiation
- Quarterly reviews with the customer to review the data



# Dell Technologies Education Services

Build the IT skills required to influence the transformational outcomes of the business. Enable talent and empower teams with the right skills to lead and perform transformational strategy that drives competitive advantage. Leverage the training and certification that is required for real transformation.

Dell Technologies Education Services offers PowerEdge server training and certifications that are designed to help customers achieve more from their hardware investment. The curriculum delivers the information and the practical, firsthand skills that their team must confidently install, configure, manage, and troubleshoot Dell servers.

To learn more or register for a class today, see [Education.Dell.com](https://Education.Dell.com).

# Dell Technologies Consulting Services

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## Resources

[Service for powerEdge](#)