

SERVICES FOR MICROSOFT OFFICE 365

Adopt the optimal cloud messaging and collaboration model for your business

ESSENTIALS

Dell Technologies Consulting Services can help you gain the most from your Office 365 investment with our:

- Strategic and tactical services for every step of your journey
- Microsoft certified team of experts
- Practical guidance for cost savings and functionality improvements
- Communication guidance for successfully accelerating adoption
- Managed services to free resources from day-to-day operations

BENEFITS

Customer benefits achieved through Dell Technologies Consulting Services:

- Team collaboration anywhere, anytime on any device
- Improved end-user communication and collaboration experiences
- Freed resources to focus on innovation
- Cost savings through discovery, migration and retirement of apps
- Move to OPEX versus CAPEX model for better economics

Business Challenge

Organizations are looking for ways to reduce costs, improve service levels to the business, increase agility, focus more on strategic business improvement, and reduce time spent on the daily management of their infrastructure. The messaging and collaboration environment—often seen as a commodity, with its increasing infrastructure, operating, licensing, and maintenance costs—becomes a primary target for reducing costs. These environments are often multifaceted, decentralized, or composed of mixed vendors, increasing the incentive to reduce complexity.

One of the primary ways to simplify and reduce costs is to move to a cloud model. Selecting the optimal cloud model—on public, private, or hybrid—can be challenging. Many organizations need guidance in assessing the cost savings of each against their specific business requirements and determining which apps are best suited for achieving desired service levels.

Whether your organization is looking to reduce costs by consolidating disparate systems due to a merger, years of sprawl or looking to deliver productivity apps that empower employees to reach their full potential—Dell Technologies can help you make a successful move to Microsoft Office 365. Dell Technologies is Microsoft's premier services partner, with over 30 years of experience and Office 365 expertise to help make your vision a reality.

Considerations for Office 365

Is your organization considering moving to Office 365? Microsoft's cloud-based service promises a wide range of benefits, including lower and more predictable IT spending, superior functionality and end-user productivity, and greater flexibility in deployment. However, choosing the right strategy for Office 365 requires you to understand all of your options for design, deployment, integration, and migration. There are a number of considerations to take into account whether your implementation is cloud-based, or hybrid. However, moving from an on-premises solution to a hybrid or cloud-hosted environment is not as simple as it may seem at first. What to consider before you move are:

- **Security & Trust**—Understand how to protect private and sensitive data, including users under the auspices of eDiscovery. Consider Office 365 features such as Data Loss Protection (DLP) and encryption to protect this content.
- **Identity Requirements**—Office 365 has some requirements for identity that, while often consistent with Active Directory, may be inconsistent in some instances. There may be some actions required to align with Office 365 requirements and recommendations.

- **Business Resiliency**—While Office 365 provides business resiliency, on-premises infrastructure optimizations may be required to support cloud resiliency.
- **Network Readiness**—Office 365 relies on network quality, which is why it is important to understand the impact new workloads will have on the network to ensure it is capable of meeting the required performance metrics.
- **Migration & Integration**—There are lots of moving parts to consolidate and integrate with Office 365. Discovering existing content sources and determining which to migrate and integrate or retire altogether requires a methodical and comprehensive approach. Migration scenarios for business groups, branch office, application groups and geographical locations requires careful planning and coordination.
- **Accommodate Exceptions**—Identify any entities that require special handling and may have migration restrictions. There may be applications that restrict upgrading to Office 365 or environments not capable of supporting Office 365 i.e. Windows XP.
- **Customization & Third-party Add-ons**—Identify applications that will need remediation or replacement of any third-party apps that are currently deployed and determine which services are required in the new environment.
- **Management and Support**—Transitioning to cloud-based services can be challenging for IT Teams, who are used to managing the entire ecosystem. Administration of Office 365 requires the IT team to adopt a whole new way of managing the business.
- **Drive Value with Organizational Cultural Change**—Moving to Office 365 is a fundamental cultural change for the organization, shifting the IT mind-set to one of ongoing service management with continuous communication and engagement with end users.

Our Expertise to Realize Your Productivity Reality

Office 365 is core to Dell Technologies business. We are one of Microsoft's largest Office 365 resellers, enabling you to purchase and manage your subscriptions through Dell Technologies, including ongoing support and managed services through us or our network of partners. Dell Technologies Consulting Services can help you identify which apps within Office 365 are a good fit for your organization's needs, which deployment options will best meet your requirements, and whether there are show-stopping issues that require resolution before you can move forward. Using our deep experience with Office 365, on-premises Exchange, SharePoint and Skype for Business (now Microsoft Teams), along with our software migration and monitoring tools, our consultants work with you to:

- Evaluate and assess your existing environment
- Survey your business requirements to determine the ideal mix of cloud-based or hybrid deployment
- Map feature or version gaps between your current environment and future environment to deploy Office 365
- Provide practical guidance on the potential cost savings and functionality improvements with Office 365
- Design, optimize, deploy, migrate and integrate Office 365 with minimal disruption to your business
- Provide knowledge transfers, training and communication to accelerate adoption and help prepare your organization for the new business model
- Outsource your day-to-day Office 365 management and administration

Summary of Benefits

Let Dell Technologies Consulting Services help you gain the most of your Office 365 investment with our customizable strategic and tactical services and certified expertise. Our services are designed to make your productivity objectives a reality with:

- Focused, high impact engagements
- Executed with clear phases and decision points
- Validated, repeatable processes
- Flexible, modular approach



[Learn more](#) about Dell Technologies Services



[Contact](#) a Dell Technologies Services Expert