Brand Guidelines

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PARTNER PROGRAM

Dell Technologies helps organizations and individuals build their digital future and transform how they work, live and play. The company provides customers with the industry's broadest and most innovative technology and services portfolio for the data era.

The purpose of this document is to provide an outline of the Dell Technologies partner brand guidelines — giving you guidance and direction when collaborating in go-to-market with Dell Technologies and/or when representing your relationship with us.

As a valued Dell Technologies partner, you are able to access a full portfolio of brand resources, which we have outlined in this document.



Brand Logos

D&LLTechnologies

DELL TECHNOLOGIES

The Dell Technologies flagship logo is used on Dell created through-partner demand generation campaign assets. **Partner Use is not generally permitted;** however, Partners <u>may request usage</u> for the following activities:

- OOH paid media activity
- Promoting and merchandising DT solutions and products
- Internal Partner internal Enablement

DELLTechnologies

DELL TECHNOLOGIES PARTNER PROGRAM

This logo is used by Dell Technologies to communicate to partners at events and partner facing activities. **Partner Use is not permitted**



DELL TECHNOLOGIES TIER/AUTHORIZED

For Partners to identify their relationship in the Dell Technologies Partner Program (DTPP) they may use their tier logo. These logos are assigned based on Program Requirement criteria. This is the primary logo used by partners when executing activity funded by Marketing Development Funds (MDF).

PRODUCT BRAND NAMES

Dell is the logo we use to refer to our product portfolio. **Partner Use:** Partners may seek approval for logo use when promoting Dell products and cataloguing product availability.

For an exception to use the Dell Technologies logo, submit a <u>3rd party logo</u> <u>license</u> request with full activity details early in the planning process. For more information, please visit <u>https://brand.delltechnologi</u> <u>es.com/logos/</u>

brand logos Tier Logos

Partner Program logos are used to identify your relationship with Dell Technologies. These logos are awarded based on partner attainment of Partner Program requirements by independent track.

Logos cannot be edited in any way, including removal of the container shape or making logo transparent

LOGOS

*Must have a Dell Technologies Partner Portal account to access all Dell Technologies Partner Program resources.

TIER LOGOS

Tiers range from Titanium, Platinum, Gold, and Authorized.



BRAND LOGOS Logo Usage

The use of Tier and Authorized logos must adhere to Dell Technologies brand requirements.

Logos cannot be edited in any way.

Partners can view and download their eligible metal tier or authorized logo packet from the Partner Portal. This packet includes the approved logo files which partners can use.



LOGOS

Tier logos can be used over any solid, gradient or photo if it meets minimum clear space requirements.

Transparent logos are not supported, and a solid white background must be kept behind the DT tier text.



DELL Technologies

CLEAR SPACE

Minimum clear space around the logo is defined as the height of the "D" in DELL.

MINIMUM SIZE

DIGITAL RGB 171px wide



PRINT CMYK 2.85" wide

DELTechnologies

PARTNER PROGRAM

BRAND LOGOS Dos and Don'ts

Partner Program logos are used to identify your relationship with Dell Technologies. These logos are assigned based on Program Requirements criteria.

The use of Tier and Authorized logos must adhere to Dell Technologies brand requirements.

Logos cannot be edited in any way.



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LOGOS DOS



BRAND LOGOS Services Competency Badges

The Proven Partner Services Competency badges enable partners to advertise their company's level of services delivery capabilities.

Partner companies who have earned a Proven Partner Services Competency will be able to download the logo from Program Tracker. Those partners may then display the corresponding badge(s) in their digital marketing materials.



*Must have a Dell Technologies Partner Portal account to access all Dell Technologies Partner Program resources.

PROVEN PARTNER SERVICES COMPETENCIES

Minimum clear space around the badges is defined as the height of the D in Dell Technologies.





Hyperconverged Infrastructure ...



BRAND LOGOS Powered by Dell Technologies Logo

The use of the Powered by Dell Technologies logo provides branding of a qualified solution that's been built on Dell Technologies infrastructure.

The Powered by Dell Technologies designation is specifically authorized for use by OEM/embedded customers, Cloud Service Providers and Dell Technologies Edge and IoT Ecosystem Program. Partners must earn and qualify for the use of the

Partners must earn and quality for the use of the Powered by Dell Technologies logo and solution designation.

For CSPs, once qualified to use the designation, the partner may choose to use either the tier logo or the Powered by Dell Technologies logo to represent their Dell Technologies cloud provisioned solutions and cloud capability. The tier logo and Powered by Dell Technologies logos should NOT be used together.

When written as part of copy/text, please use this exact phrase written this way: powered by Dell Technologies (NOT: powered by DELL Technologies or powered by DELL TECHNOLOGIES)

Example: Partner's X-as-a-Service is powered by Dell Technologies.

Contact your partner account team to learn how to qualify.

POWERED BY DELL TECHNOLOGIES

Minimum clear space around the badges is defined as the height of "D" in DELL.



— POWERED BY — — POWERED BY — D CLLTechnologies

— POWERED BY — D&LLTechnologies

DO NOT Lock up the Partner logo with the DT logo. The logos should be in separate placements.

DCLTechnologies



Digital Marketing Tool (DMT)

The Digital Marketing Tool offers access to assets that will help you drive leads and customer engagement. The tool provides access to marketing campaign materials to help with email nurture campaigns, content syndication and activating social media. Through the tool you also have access to concierge marketplace and more.



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Searching for content

Pre-approved assets for through-partner campaigns, as well as assets, images and copy to assist you in building your own collateral.

Activating social

Pre-built social media

own social media

posts to feature on your

platforms or create your

own custom posts. You

accounts, link accounts and manage social

accounts right through

are also able to add

streams for your

the tool.

10

media



Utilizing campaigns

Fully laid out and organized campaigns are available, complete with marketing guides explaining benefits, target audience and guidance on how to best use each component.



Content syndication

Content for you to use on your website, including complete solution pages to web and online banners.





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Concierge / agency marketplace

Dell approved and trained agencies within your region- they can be an all-inclusive service for your marketing needs that you can leverage your MDF with.

Through-Partner Marketing Assets

Through-partner marketing assets created by Dell Technologies will carry the Dell Technologies logo. These assets will have a space for a partner to place their company logo.

THROUGH PARTNER ASSETS

Demonstration of proper usage of approved-for-partner Dell Technologies collateral.

DO allow for ample room between the Dell Technologies logo and your logo with all mediums: print and digital. This spacing is normally facilitated by flex fields through the DMT.

DO leverage our approved-for-partner-use assets when possible for a consistent brand image.

DON'T use more than one Dell Technologies logo at one time. Through-partner assets will be automatically defaulted with the Dell Technologies logo. Do not also add your DTPP tier logo use the flex field to add your own company logo





Partner-Created Assets

Here are some helpful examples to demonstrate the proper logo use and placement. These are not intended to reflect a recommended layout or design for your marketing asset, but they are purely an example of logo placement.

All Partner created collateral must be approved by Dell Technologies. Please work with your PMM for approvals.

PARTNER CREATED ASSETS

Demonstration of proper usage of Program Tier logo and Partner Company logo on partner-created assets.

DO allow for ample room between the Dell Technologies Partner Program Tier logo and your company logo with all mediums: print and digital.







PARTNER-CREATED ASSETS Third-party Logos

For Partners using the Dell Technologies brand with other approved vendors, cobranding is permitted but may only be used with solutions in which the infrastructure is approved. Logos must have clear separation, and the Dell Technologies logo must be focus / hero logo.

THIRD PARTY LOGO USAGE:

Partners must adhere to both the Dell Technologies and Vendor guidelines for logo usage.





DELL TECHNOLOGIES WITH THIRD-PARTY

If a strategic vendor (e.g., Intel or Microsoft) has an MDF contract in place, there must be separation between the Dell Technologies logo and the third-party logo.



Lifestyle Photography

Lifestyle imagery can be used as a way to relate to customers. Partners should use their own lifestyle photography where possible. Dell Technologies does use images integrated into specific campaign collateral. This collateral must not be amended, and the embedded images should not be reused as imagery is only licensed for that specific use.

Lifestyle imagery is available through the Digital Marketing Tool.



*Must have a Dell Technologies Partner Portal account to access all Dell Technologies Partner Program resources.

LIFESTYLE PHOTOGRAPHY DOS

DO use images that are specific to the content in which they sit

DO use images of people in genuine situations

DO use images from events or photo shoots that are candid and unposed

DO use images that are inclusive and acknowledge the similarities and differences among us, such as gender, race, disability, nationality, sexual orientation and culture

DO use images that incorporate a dominant blue tone or tone-on-tone color that matches the blue family within the Dell color palette







LIFESTYLE PHOTOGRAPHY DON'TS

DON'T use imagery which shows or features competitive products.

DON'T pull imagery from existing Dell Technologies provided assets, as this violates the licensing of that specific piece of collateral.

DON'T use images that associates our brand with negative content or activity.

Product Photography

Product photography is used in many ways, but its primary responsibility is to create desire. Imagery is created to showcase the beauty and functionality of our products, while bringing forward the unique characteristics and personality of each one. Images are used to show the industrial design as well as the usefulness of our technology in order to educate the viewer.

Stock Product Photography is available through the Digital Marketing Tool.

 \checkmark DIGITAL MARKETING TOOL

*Must have a Dell Technologies Partner Portal account to access all Dell Technologies Partner Program resources.

PRODUCT PHOTOGRAPHY DOS

DO show products with appropriate screen-fills when possible.

DO avoid showing too many products at once to keep the layout clean and less cluttered.



PRODUCT PHOTOGRAPHY DON'TS

DON'T show multiple products with different lighting, shadows, reflections and ground planes.

DON'T show or display competitor products when creating material representing our partnership. Partners may use our approved product imagery in their assets.





Marketing Content Focused on Sustainability & ESG

This section provides guidance on how to write or talk about Dell's commitment to driving positive impact.

Co-branded ESG assets must be reviewed and approved by your PMM.

Image: Signed state

Here is a sample of the most frequent terms we see showing up in sustainability content and creative with suggestions of alternatives.

AMBIGIOUS / MISLEADING TERMS	INSTEAD CONSIDER:		
Do not use broad, unclear phrases such as 'green', 'eco-', 'eco-friendly' or 'climate- friendly'. (ex: do not say our products can "'green' your business" or "buy our 'green' products and solutions.) Consider more descriptive words with a customer benefit lens i.e. efficiency, cost- savings (ex. "sustainable materials" is open to connotation. Consider "recycled and renewable materials" or specific details like "low emissions aluminium")	 Made with recycled and renewable materials like Our innovative data center solutions offer increased energy efficiency. Partnering to create a responsible supply chain Be specific on the attribute: Designed to reduce environmental impact Reduced the footprint Energy-efficient Made with recycled or renewable materials (including percentage in disclosure) 		
Do not use the phrase 'Right-to-Repair' which is linked to legislation	Focus on repair or repairability. Dell designs products to be easier to repair and provides customers with easy access to the resources, spare parts and support they need should they wish to repair their products themselves.		
Do not proactively discuss carbon offsets, carbon tax or use the term carbon neutral.	Dell is working to reduce the <u>product carbon footprint</u> of their products. (we are not currently offering carbon-neutral products)		
Don't reference Dell's company-level focus on sustainability as an "agenda" or "initiative."	Use words like Dell Technologies' sustainability "strategy", "commitment", "plan", "priorities" or "2030 goals"		
Leadership claims or statements without legally-approved claims attached to them.	Legally-approved claims that are substantiated and approved. Use Dell legally-approved claims within the <u>Sustainability Knowledge Center.</u>		
Don't use the following retired terms:Progress Made RealMoonshot goals	 Do use: Business and societal Social and environmental Societal Impact (ex. "to drive positive, lasting impact") 2030 goals 		

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MDF Brand Governance

To qualify for reimbursement through the MDF program, partner-led marketing activity must represent Dell Technologies appropriately.

All marketing materials created by the partner should carry designated Dell Technologies Partner Program Tier logo and a partner's own company logo.

Through-partner marketing assets created by Dell Technologies will carry the Dell Technologies logo. These assets will have a space for a partner to place their company logo.

PARTNER MARKETING ASSETS BRAND GUIDANCE

AWARENESS	Branding/ Merchandise	 Dell Technologies logo if purchased through Dell Events shop 	
	Awareness Event		
DEMAND GENERATION		Digital & Print	Partner created materials: Dell Technologies Partner Program Tier logo &
	Partner Event	company logo "Through-partner" materials: Dell Technologies pre-branding & company logo 	
	Industry Event		
	Telesales	 Always represent as your own company Refer to your relationship with Dell Technologies or refer to Dell Technologies products/solutions 	
ENABLE	EMENT	Partner Event	 Partner created materials: Dell Technologies Partner Program Tier logo & company logo "Through-partner" materials: Dell Technologies pre-branding & company logo

There are certain circumstances where partners may be permitted to use the Dell Technologies logo on marketing materials THEY create. For example, for TV commercials or out-of-home assets (billboards, airports). Such use of the Dell Technologies logo always requires pre-approval from Dell.

Media Usage

Partners who are members of the Dell Technologies Partner Program should follow the given guidelines for use of Dell Technologies assets within marketing materials, such as presentations, event assets, emails, website presence, social media posts, etc.

MEDIA

Partners should use their designated Dell Technologies Partner Program Tier logo and their own company logo on all their marketing materials (emails, social media, paid media, event assets) when referring to their relationship with Dell Technologies.

The Dell Technologies Partner Program Tier logo should be separated from the partner company logo with proper clear space (e.g. one logo on the right, one logo on the left).

KEYWORD SEARCH

Dell Technologies does not provide approval or permission to external partners to use the Dell Technologies trademarks in any search engine advertising. This means that partners cannot bid on any Dell Technologies keywords (ex. Google AdWords) OR if advertisements appearing on search engines. This is due to the cost effect it has on our campaigns, loss of brand control and the difficulty to police/ manage external agencies.

Please note that there are workaround to this by region, so please work with your regional contacts for confirmation.

Please note: Industry standard terms like cloud, software, server, storage, laptop, etc. are not trademarked terms and are approved to use. Please work with your PMM to determine appropriate SEO/SEM keywords that you may use without violating this policy.



Copyright Usage & Disclaimers

Dell Technologies owns the copyright to all assets provided through our resources.





Final Approvals Process & Requests for Exceptions All Partner created collateral must be approved by Dell Technologies. Please work with your PMM for approvals.

For an exception to use the Dell Technologies logo, please submit a <u>3rd party logo license request</u> with full activity details early in your planning process to ensure compliance.

For all other exception requests to any policy herein, please work through your PMM to make your request to our Partner brand manager.

