

Dell Technologies Quick Start Service for VMware Workspace ONE

Quick Start for VMware Workspace ONE sets up your environment for factory provisioning and prepares it for ongoing management (application management, profile management, basic application catalog experience).

MDM stands for Modern Device Management and is software that manages and secures smartphone, tablets, PCs and other endpoints. MDM is a core component of Unified Endpoint Management (UEM) which also includes mobile application management, identity and access management and enterprise file sync and share.

Dell Quick Start service helps customers configure their environment and prepare it for Modern Device Management and Modern Provisioning

Service Benefits

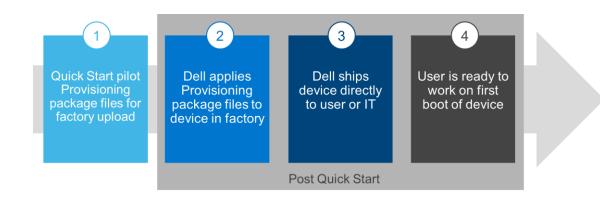
- Customers can quickly get started in their journey to modern deployment
- Confidence that your IT environment is fully ready for device provisioning for Workspace ONE
- Simplified transition to modern deployment and management with support from Dell experts

Modern Device Management



Modern IT

- · Multiple Devices
- User and Business Owned
- Cloud Managed & SaaS Apps
- Automated
- Proactive
- · Self-Service





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Services / Topics Included

- Azure AD Configuration Review
- Management Console Introduction
- · Group Polices vs Modern Policies
- · End User Profile Configuration
- Device Profile Configuration
- Application Management
- Device Enrollment
- Device Assignment
- Windows 11 Deployments
- Windows Autopilot Deployments
 End-user, Self-Deploy, Reset, White Glove
- Knowledge Transfer



- · Review of your environment
- Workspace ONE installation or optimization
- · Management console introduction
- Set up applications, device assignment and device configuration¹



- Creation of provisioning files (PPKG and Unattend.xml)
- Device enrollment pilot, provisioning validation² and Dell hardware differentiation³



- Basic Workspace ONE Access and basic Windows 10 management
- Knowledge transfer for help desk and desktop administrators

Engagement Length:

- 3-week engagement (baseline service)
- · Custom engagements available

¹Up to 10 applications. Customer to provide packaged applications prior to service commencement. ²Pilot assistance with enrollment up to 100 or 10% of devices in a customer's environment (whichever is smaller). ³Dell Command Monitor, Dell Command Update, SafeBIOS.

Requirements:

- Windows 10 Pro, Windows 10 Education or Windows 10 Enterprise
- Azure Active Directory Premium
- · Microsoft Intune

Dell helps you maximize the value of your IT investments today and shape an efficient, effective, and scalable infrastructure through our mature IT consulting services methodology.











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