D&LL Technologies

Dell Management Portal

Streamline how you manage Dell PCs, over the cloud, in conjunction with Microsoft Intune

Managing PCs with disparate tools is a complex job for IT administrators

Historically, managing PCs has involved coordination across multiple sites, OEMs, and management software. Each administrator often crafted unique processes and implementation strategies, resulting in a variety of approaches rather than a cohesive, efficient system. Some frequent challenges IT administrators encounter when managing PCs include:

- **Lack of standardization**: IT administrators favor an integrated suite of tools to manage their PC fleets, which offers enhanced control and minimizes the need for manual maintenance.

- **Complexity:** Using various tools from different OEMs to manage PCs leads to complexity and inefficiency in workflows, reducing visibility and control over the devices.

- **Cloud Management:** IT administrators appreciate the flexibility, simplicity, and forward-looking advantages of cloud-based device management tools like Microsoft Intune.

But what if…

…there was a solution that simplifies PC management by integrating with tools already in use

…you could use, automate and streamline your fleet management tasks

Amplify Dell PC management capabilities in Microsoft Intune

Dell Management Portal is a cloud-based application that streamlines the management of Dell Client Devices via Microsoft Intune.

Managing your company's fleet of Dell devices has never been simpler.
View and manage the Dell PCs within your Intune environment

Retrieve **current and previous per-device BIOS password and BitLocker Recovery Key.**
You can simply view or copy the password or key for easier device management.

This works with **all new and previous generation Dell commercial devices.**

Additionally, **you can publish Dell enterprise applications to your Intune environment and manage assignments within Intune.**

Dell Management Portal for Microsoft Intune.

Login, connect and manage Dell devices and applications in Microsoft Intune

IT admin launches Dell Management Portal from Microsoft Intune ('Devices' - 'Partner portals') or directly from a browser : Microsoft Edge, Google Chrome, Mozilla Firefox

A Tenant global administrator logs in with Entra credentials and approves the necessary permissions through the Microsoft Authentication dialog box.

IT admin manages Dell PCs within Microsoft Intune, using detailed device, user and credential Information.

If required, for secure device configuration, IT admin views or copies the current and previous BIOS passwords and BitLocker recovery key for Dell Managed PCs.

IT admin views Dell enterprise applications from the 'Apps' section, with detailed listing of App Description, Supported Operating System and Language.

IT admin publishes select Dell enterprise applications to Microsoft Intune, and assigns device groups for fleet-wide deployment.

Dell Management Portal for Microsoft Intune – In action
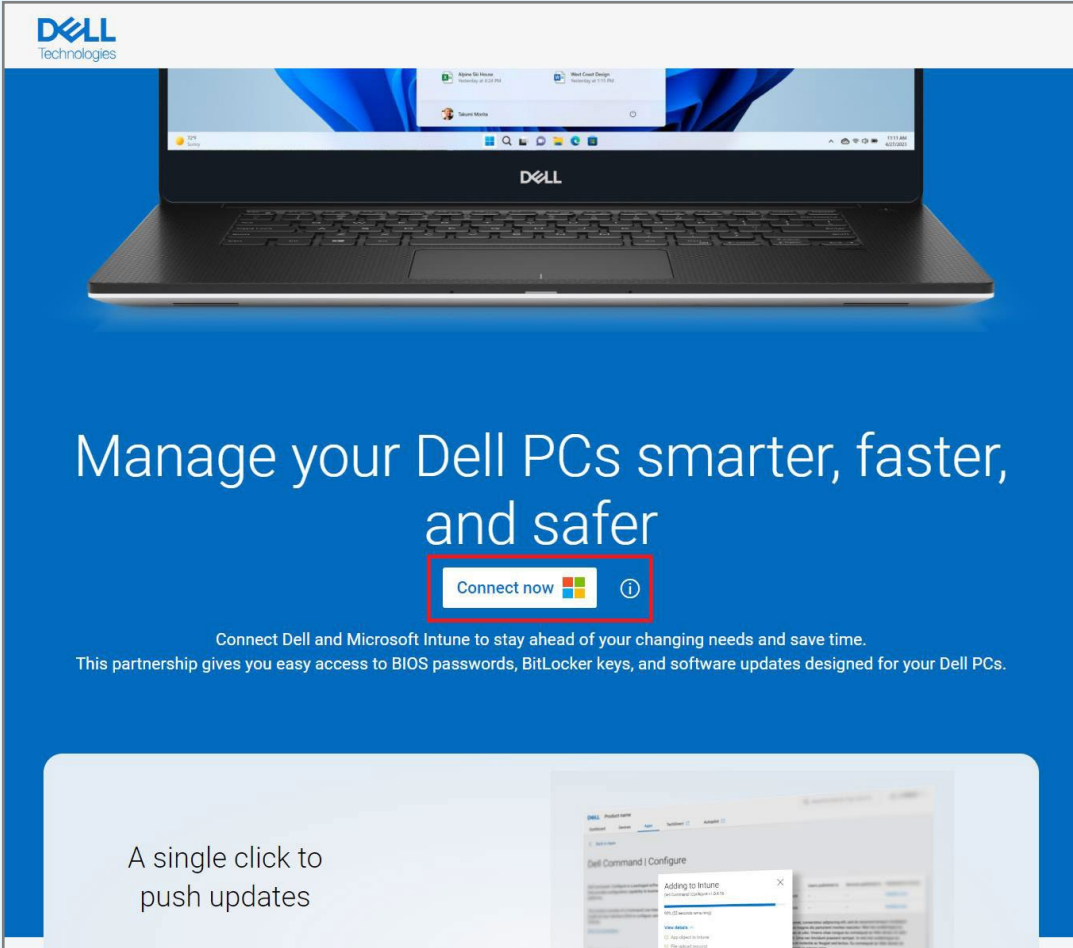
1 Start with Microsoft Intune or Browser
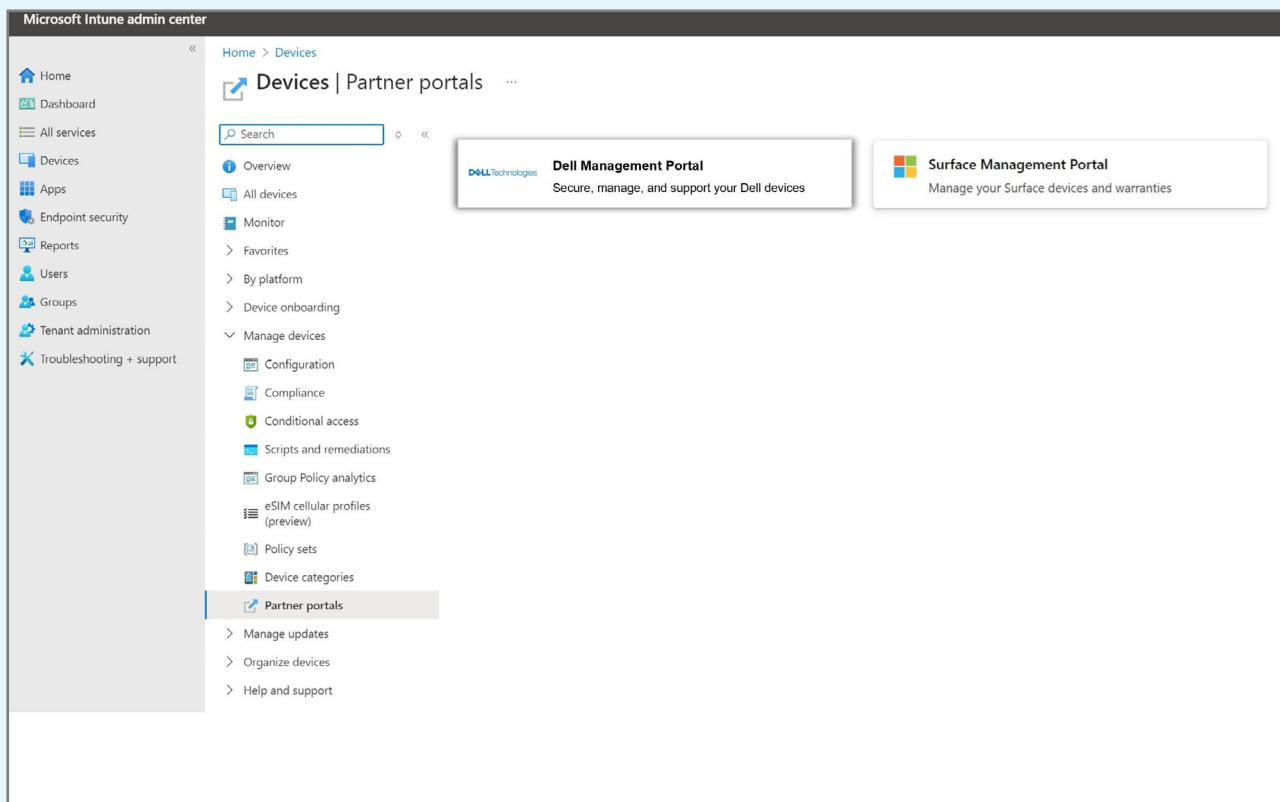
This is a screenshot of Microsoft Intune –Device | Partner portals Page. IT administrators can quick-launch from here to reach the Dell Management Portal or from a browser, visit https://manage.dell.com

Dell Management Portal for Microsoft Intune – In action

2 How to connect with the Dell Management Portal

Screenshot of the Dell Management Portal Landing Page. IT administrators can access its features by clicking on 'Connect now'.

Dell Management Portal for Microsoft Intune – In action
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3 **How to connect with the Dell Management Portal**
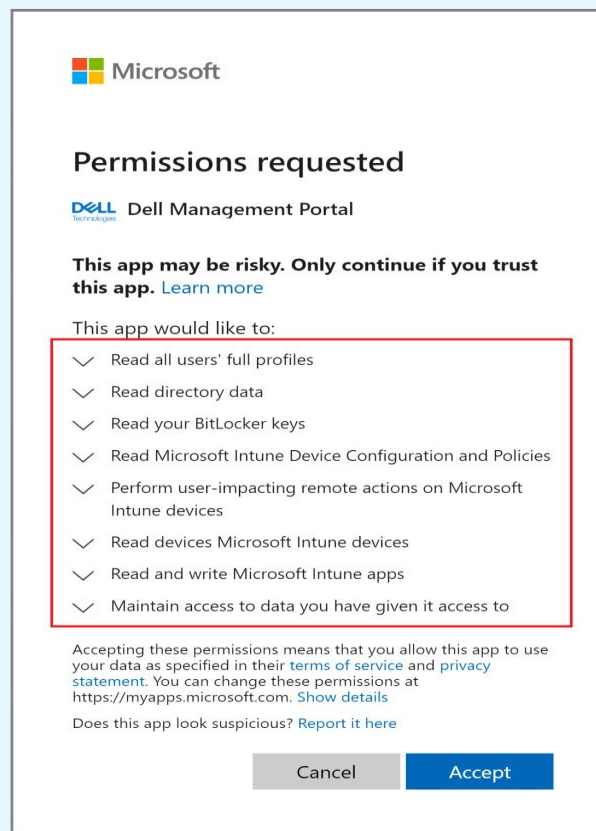
On the Entra Login Screen, the IT admin reviews the requested app permissions and then clicks on 'Accept'

Dell Management Portal for Microsoft Intune – In action

4 Dashboard

Once connected, IT admins can view the Dashboard for device insights and action, for their Microsoft Intune environment.

Dell Management Portal for Microsoft Intune – In action

5 Your Dell Devices

'Devices' section lists information about Dell PCs managed within Microsoft Intune. Details included 'Device Name', 'User ID', 'Service Tag', Model, BIOS password (hidden, by default), and icons for viewing and copying the BIOS password for each device.

Dell Management Portal for Microsoft Intune – In action

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6 Dell Enterprise Applications for Intune

'Apps' section displays the following information for available Dell enterprise applications
App Name –Title of the application
Status–Application status indicating its criticality or publish state. This section will show one of four states: Critical update available (red), Recommended update available (green), Optional update available (blue), and Published (Gray).

# Dell Management Portal for Microsoft Intune – In action

7 **Publishing an Application to Intune**
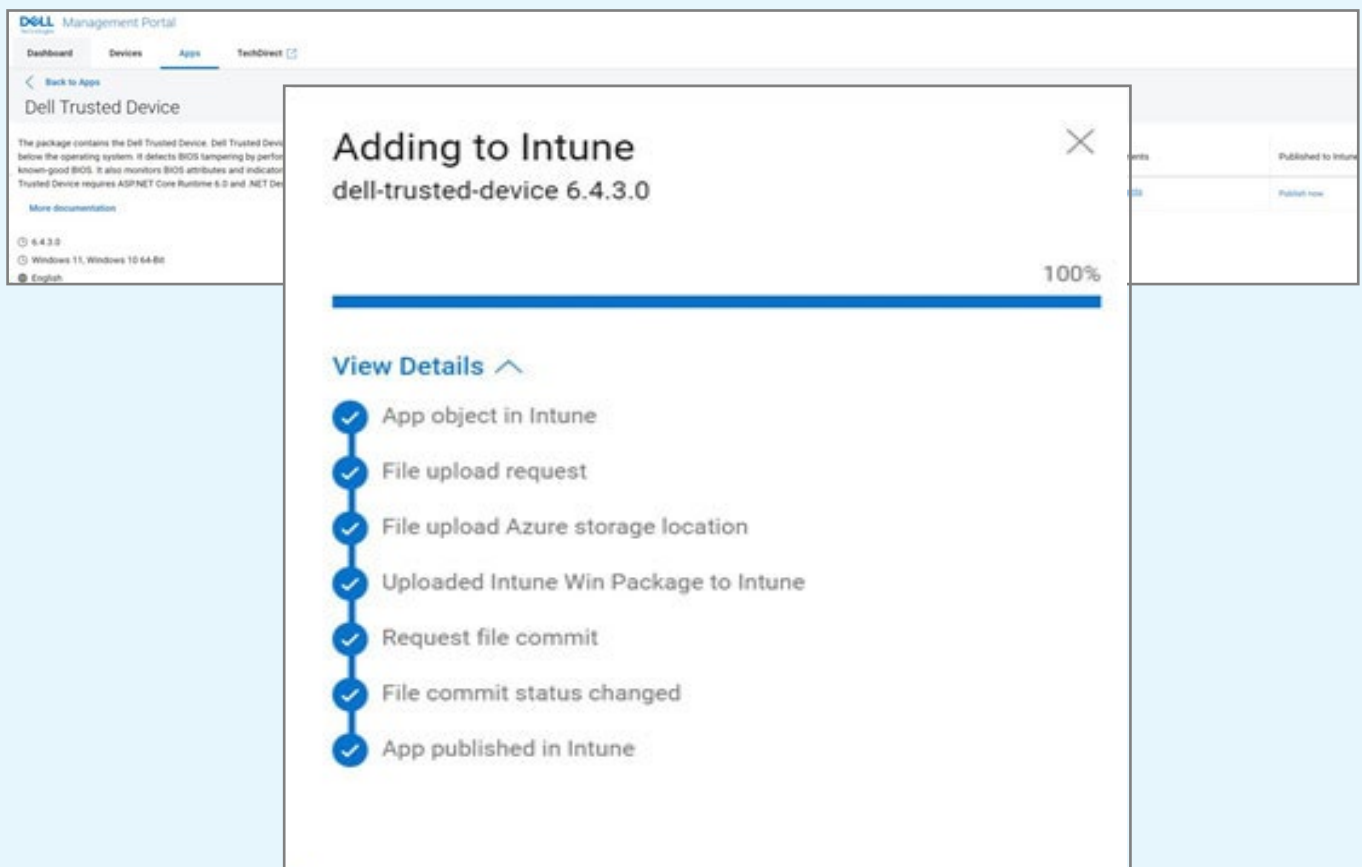
When the IT administrator clicks on 'Publish now', the app automatically gets published to Microsoft Intune. The IT administrator can then view the progression of steps to app publication.

Dell Management Portal for Microsoft Intune – In action
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8 Application Assignment in Intune
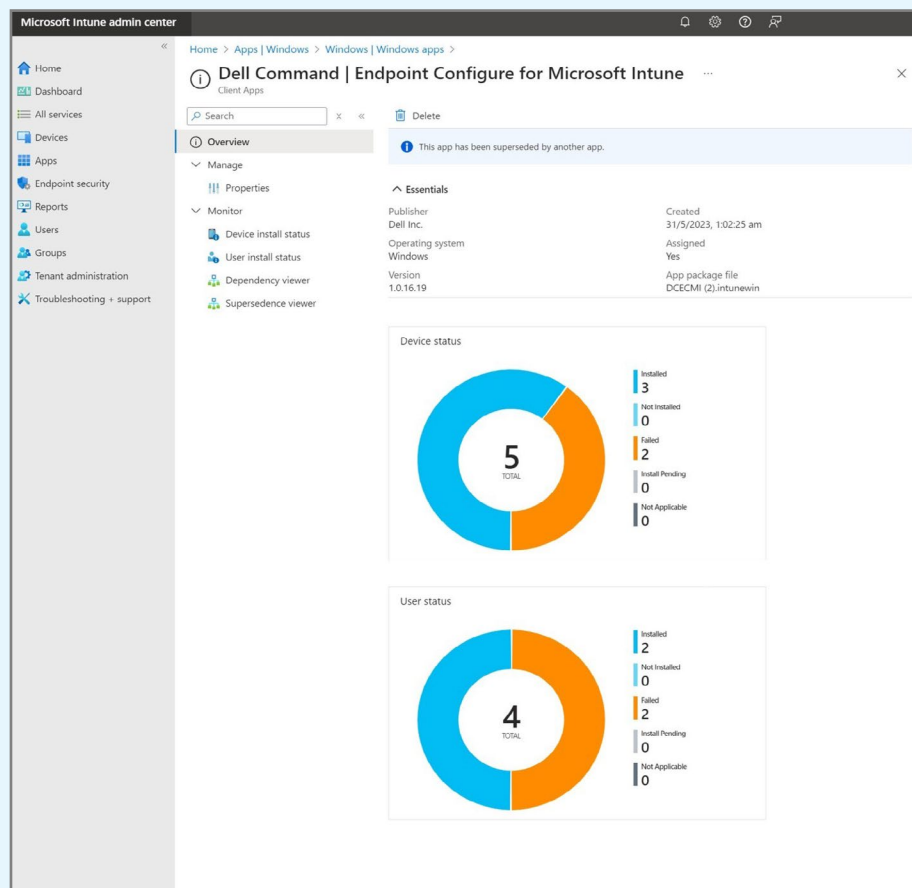
After publishing an app to Microsoft Intune, the IT administrator can assign the app to users and devices. Microsoft Intune allows the IT administrator to determine who has access to an app by assigning groups of users to include and exclude. Before assigning groups to the app, the IT administrator sets the 'assignment type' for the app . The 'assignment type' makes the app available, required, or uninstalls it. Screenshot shows the 'Apps' pane view, with details on the status of an app in the Microsoft Intune environment.

AI Models

9 Dell Pro AI Studio

'Dell Pro AI Studio' section displays the following information for available models
App Name –Title of the model
Status–Model status will show: Download available (green)

How to learn more

Contact your Dell Sales Representative or visit https://manage.dell.com

Related Dell Manageability Solutions

Dell Client Command Suite

Streamlines how you deploy drivers, configure BIOS, monitor devices, and manage updates

Dell Command | Configure

Provides configuration capability to business client platforms

Dell Command | Endpoint Configure for Microsoft Intune

Configures BIOS settings on a fleet of Dell devices securely, quickly, and natively in Microsoft Intune

Dell Trusted Update Experience

The latest BIOS and driver updates – validated against all your device models and delivered seamlessly, on an industry standard release cadence