



Dell Device Management Console

—

Take control of your
Dell devices with a unified
management solution

IT Teams face challenges managing their fleet of devices. From asset management obstacles with fragmented tools, difficulty updating firmware, and tracking assets across their hybrid workforce – managing policies tied to host devices is complex.

Simplify fleet device management with our cloud-based manageability console.

**Cloud-configurable**

Provides a unified way for IT Admins to manage a specific set of Dell offers within a single experience.

**Streamline deployment**

Save time and eliminate complex processes for IT teams to deliver the best experience for their end users.

**Enhance efficiency**

Monitor and secure assets seamlessly to optimize end-user productivity and ensure devices are running at peak efficiency.

Peripheral Management

Experience unified management of Dell Pro Docks, displays, keyboards, mice, headsets, webcams, and styluses, and remotely configure hardware and software settings for a fleet of devices.

[Get started with Peripheral Management ->](#)

4G/5G Connected PCs

Create a seamless activation experience by easily locating IMEI, EID and ICCID information for a fleet of Dell Connected PCs.

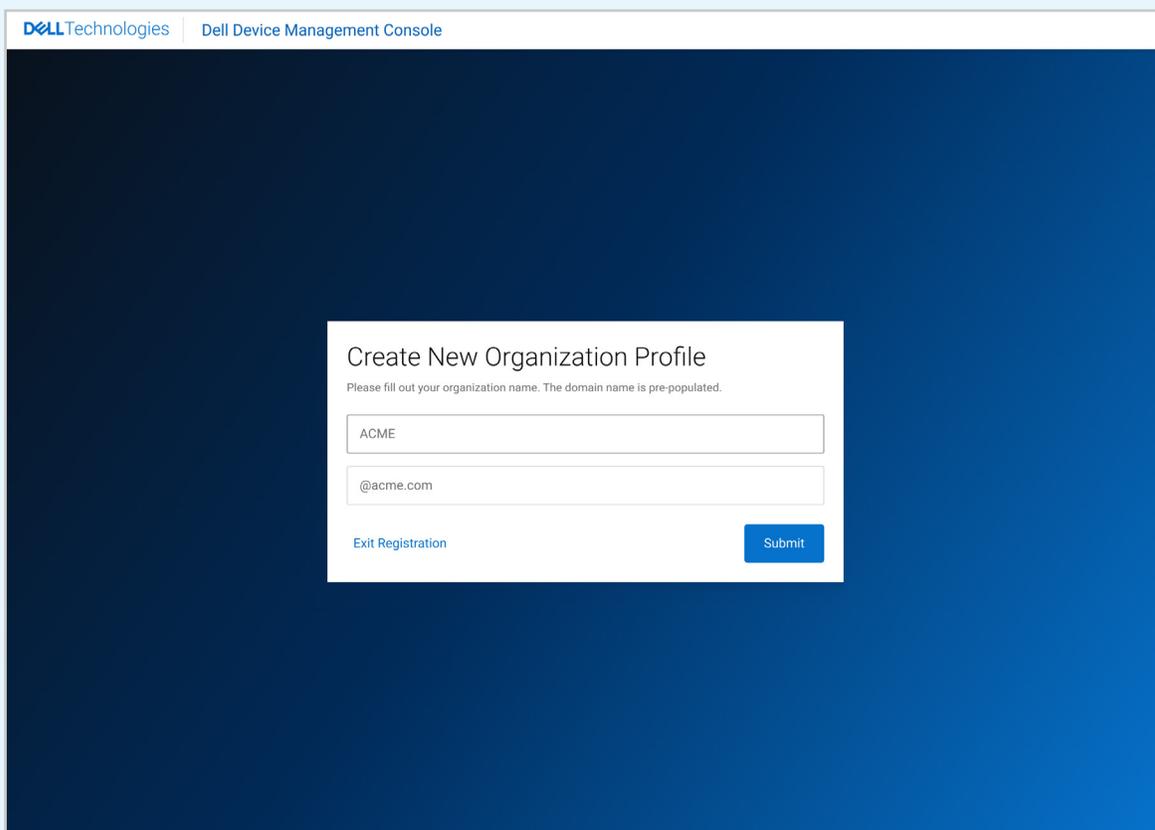
[Get started with 4G/5G Connected PCs ->](#)

Peripheral Management

Manage your Dell Pro Docks, displays, and other peripherals in Dell Device Management Console, a cloud-based, integrated solution that revolutionizes peripheral management for IT Administrators. Dell Device Management Console includes features such as:

- Fleet summary
- Peripheral inventory
- Firmware updates
- Settings configuration

1 Sign in and Create Organization Profile



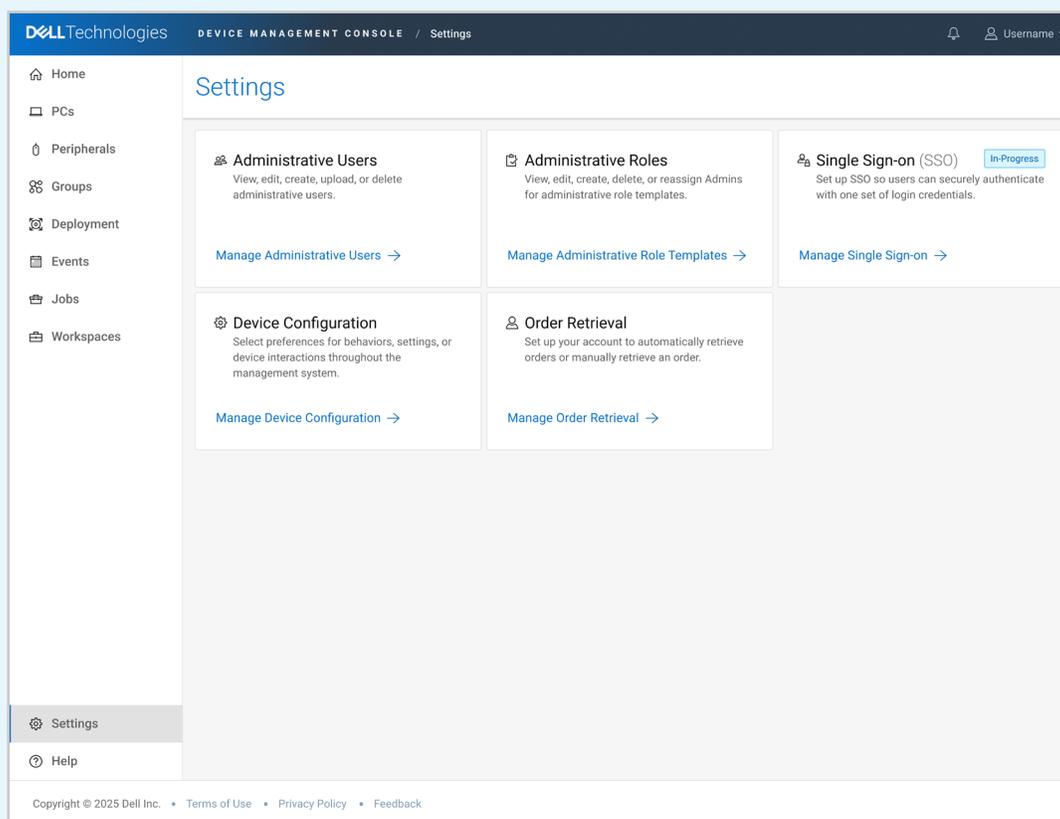
The screenshot shows the 'Create New Organization Profile' form within the Dell Device Management Console. The form is centered on a dark blue background. At the top of the form, it says 'Create New Organization Profile' and 'Please fill out your organization name. The domain name is pre-populated.' Below this, there are two input fields: the first contains 'ACME' and the second contains '@acme.com'. At the bottom left of the form is a link for 'Exit Registration' and at the bottom right is a blue 'Submit' button. The browser's address bar at the top shows 'DELLTechnologies Dell Device Management Console'.

- Enter credentials requested.
- Sign in to the console with your Dell Account or Microsoft Entra ID. For Peripheral Management, start with your organization email address.
- Two-step authentication will be requested to sign in.
- IT Admins must create an organization profile in order to start managing their devices.

Peripheral Management

2 Configure your profile

The **Settings** tab is a centralized location for administrators to customize system settings, including user management, security, and device settings, to meet their specific needs and preferences.



- Administrative Users: manage user accounts and assign roles to users.
- Administrative Roles: define roles, controlling user's access to console features and functions.
- Single Sign-On (SSO): configure SSO settings for easy authentication.
- Device Configuration: customize device settings, such as default settings, enrollment configurations, and more.
- Order Retrieval: retrieve purchased Dell Pro Docks into the console using manual or automatic order retrieval features.

Peripheral Management

3 Home

The **Home** tab contains a Dashboard that provides key information about your systems, including checked-in devices, recent events, and notifications.

The screenshot displays the Dell Device Management Console Dashboard. The top navigation bar includes the Dell Technologies logo, 'DEVICE MANAGEMENT CONSOLE', and a user profile dropdown. The left sidebar lists navigation options: Home, PCs, Peripherals, Groups, Deployment, Events, Jobs, Workspaces, Settings, and Help. The main dashboard area is titled 'Dashboard' and features a summary of 23,469 total peripherals, with 23,003 checked in and 466 not checked in over the past 30 days. Key metrics include 7 failed device updates, 3 outstanding updates, 13,955 displays, 2,182 docks, 3,934 smart docks, 29 firmware available, and 146 active config policies. Below these are counts for 847 audio devices, 329 pens, and 1,756 webcams. Two tables are shown: 'Recent Events' and 'Recent Notifications', both with 'View All' links.

Type	Target	Timestamp
Policy Event - Created By James Murphy	Dock FW Policy	2/9/2025 12:43 PM
Peripheral Device By James Murphy	SDJBF12J Display	2/9/2025 12:43 PM
Events Export By James Murphy	AB321DD PC	2/9/2025 12:43 PM
Device Registered By James Murphy	YS12ASW Smart Dock	2/9/2025 12:43 PM
Device Not Checked In By James Murphy	KHY23N1 Smart Dock	2/9/2025 12:43 PM
Group Created By James Murphy	Building 17 Group	2/9/2025 12:43 PM

Type	Status	Severity
Device Not Checked In By System	Open	Info
Firmware Update Failed By System	Open	Warning
Configuration Update Failed By System	Resolved	Warning
New Firmware Available By System	Resolved	Info
New Software Update Available By System	Resolved	Info
Device Not Checked In - PC By System	Resolved	Info

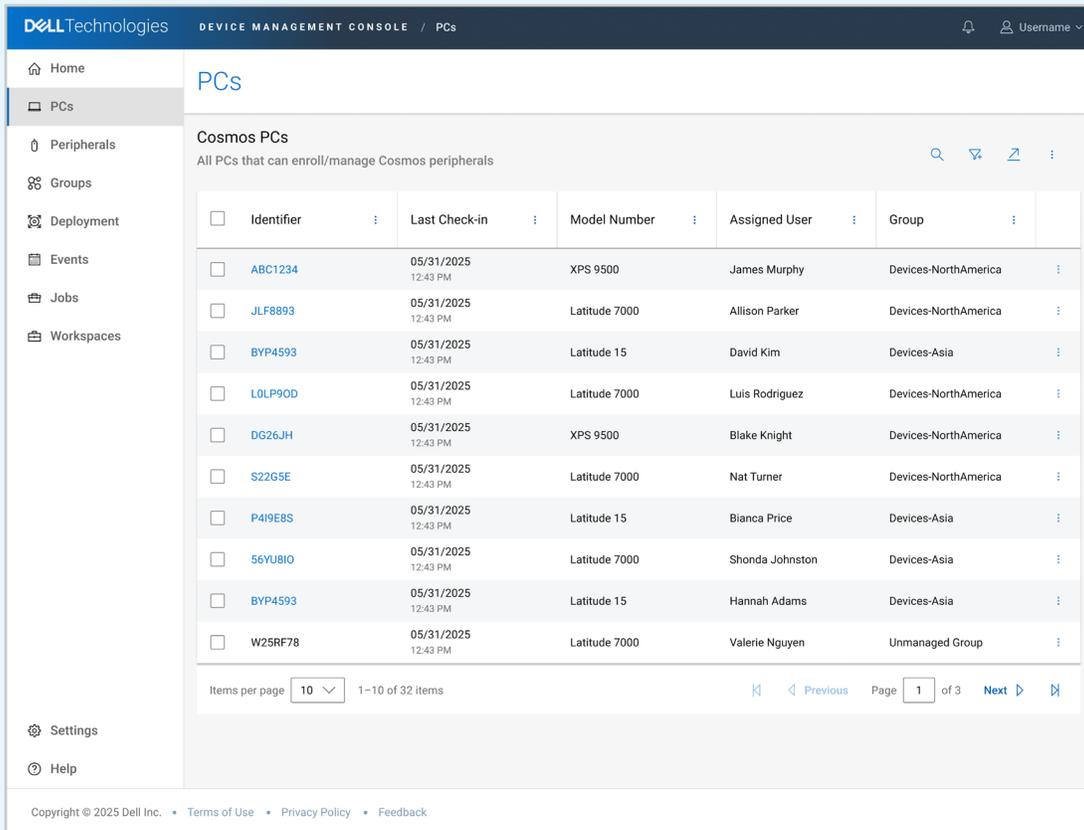
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- The **Dashboard** page provides an overview of peripherals and host PCs registered in Dell Device Management Console. It displays counts of firmware updates that are available, failed, and outstanding, along with recent events and notifications.
- Type of devices: Displays, Dock, Smart Dock, Audio Device, Pen, and Webcam.

Peripheral Management

4 Enroll Devices – PCs Tab

The **PCs** tab displays information that is related to the PCs that are configured to manage and enroll peripherals. Peripheral enrollment operations can be managed from the PCs page.



The screenshot shows the Dell Device Management Console interface. The left sidebar contains navigation options: Home, PCs (selected), Peripherals, Groups, Deployment, Events, Jobs, Workspaces, Settings, and Help. The main content area is titled "PCs" and displays "Cosmos PCs" with the subtitle "All PCs that can enroll/manage Cosmos peripherals". Below this is a table with the following data:

Identifier	Last Check-in	Model Number	Assigned User	Group
ABC1234	05/31/2025 12:43 PM	XPS 9500	James Murphy	Devices-NorthAmerica
JLF8893	05/31/2025 12:43 PM	Latitude 7000	Allison Parker	Devices-NorthAmerica
BYP4593	05/31/2025 12:43 PM	Latitude 15	David Kim	Devices-Asia
L0LP90D	05/31/2025 12:43 PM	Latitude 7000	Luis Rodriguez	Devices-NorthAmerica
DG26JH	05/31/2025 12:43 PM	XPS 9500	Blake Knight	Devices-NorthAmerica
S22G5E	05/31/2025 12:43 PM	Latitude 7000	Nat Turner	Devices-NorthAmerica
P4I9E8S	05/31/2025 12:43 PM	Latitude 15	Bianca Price	Devices-Asia
56YU8IO	05/31/2025 12:43 PM	Latitude 7000	Shonda Johnston	Devices-Asia
BYP4593	05/31/2025 12:43 PM	Latitude 15	Hannah Adams	Devices-Asia
W25RF78	05/31/2025 12:43 PM	Latitude 7000	Valerie Nguyen	Unmanaged Group

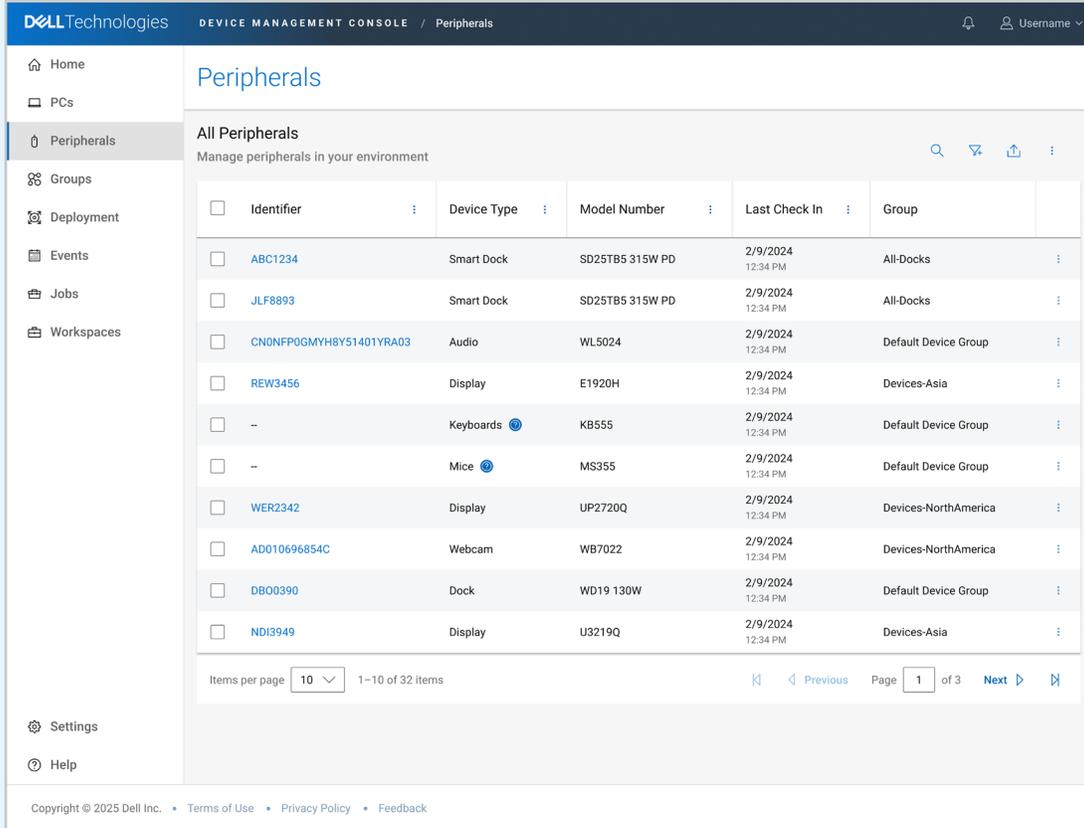
At the bottom of the table, there is a pagination control showing "Items per page" set to 10, "1-10 of 32 items", and navigation buttons for "Previous", "Page 1 of 3", "Next", and "Refresh".

- The PCs tab provides an organized view of all registered PCs, along with detailed information for each one. From this page, you can manage a PC's ability to enroll peripherals
- Filters are available to view device details based on your requirements.

Peripheral Management

5 Enroll Devices – Peripherals Tab

The **Peripherals** tab allows you to enroll and manage all peripherals that are registered to the organization profile.



The screenshot displays the Dell Device Management Console interface for the Peripherals tab. The left sidebar contains navigation options: Home, PCs, Peripherals (selected), Groups, Deployment, Events, Jobs, Workspaces, Settings, and Help. The main content area is titled 'Peripherals' and shows 'All Peripherals' with the subtitle 'Manage peripherals in your environment'. A table lists the following peripherals:

Identifier	Device Type	Model Number	Last Check In	Group
ABC1234	Smart Dock	SD25TB5 315W PD	2/9/2024 12:34 PM	All-Docks
JLF8893	Smart Dock	SD25TB5 315W PD	2/9/2024 12:34 PM	All-Docks
CN0NF06MYH8Y51401YRA03	Audio	WL5024	2/9/2024 12:34 PM	Default Device Group
REW3456	Display	E1920H	2/9/2024 12:34 PM	Devices-Asia
--	Keyboards	KB555	2/9/2024 12:34 PM	Default Device Group
--	Mice	MS355	2/9/2024 12:34 PM	Default Device Group
WER2342	Display	UP2720Q	2/9/2024 12:34 PM	Devices-NorthAmerica
AD010696854C	Webcam	WB7022	2/9/2024 12:34 PM	Devices-NorthAmerica
DBO0390	Dock	WD19 130W	2/9/2024 12:34 PM	Default Device Group
NDI3949	Display	U3219Q	2/9/2024 12:34 PM	Devices-Asia

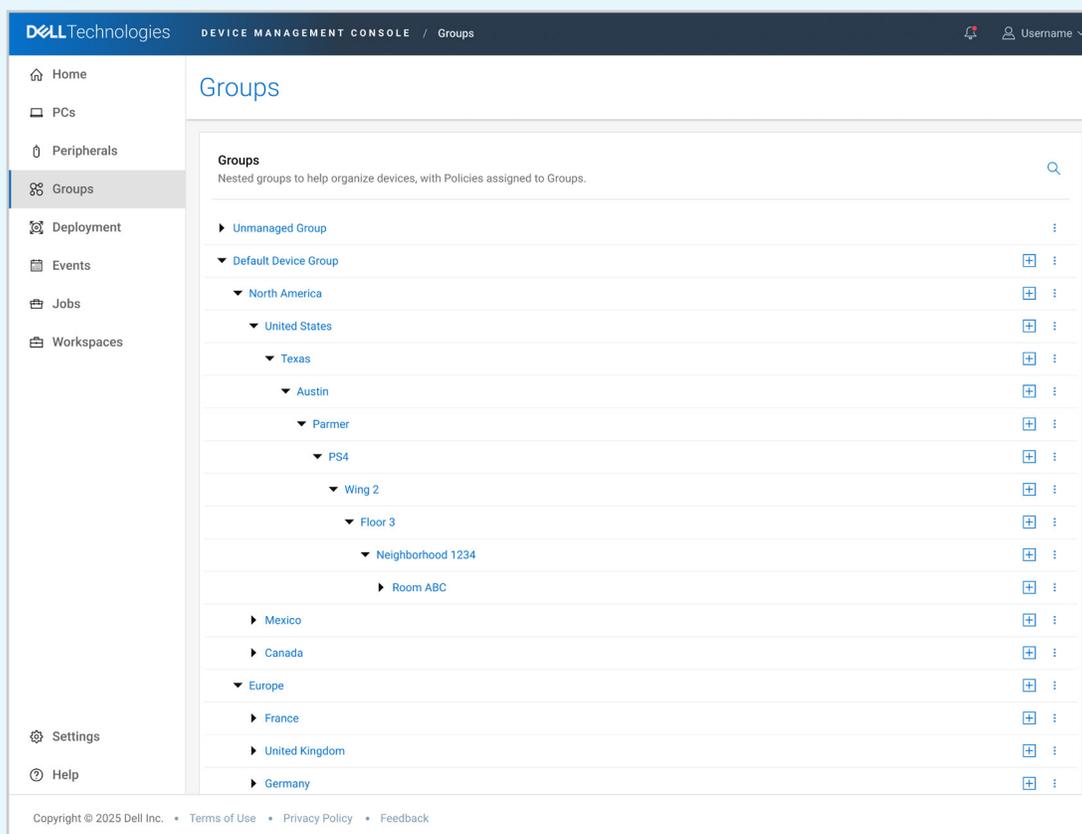
At the bottom of the table, there is a pagination control showing 'Items per page 10' and '1-10 of 32 Items'. The page number is '1' of 3. The footer contains copyright information: 'Copyright © 2025 Dell Inc. • Terms of Use • Privacy Policy • Feedback'.

- The Peripherals tab offers a clear view of all peripherals, complete with detailed view for each one. This page lets you efficiently manage the registration status of peripherals and assign them to groups.
- Filters are available to view device details based on your requirements.

Peripheral Management

6 Groups

The **Groups** tab allows you to create and manage groups for effective fleet management. Firmware and Configuration Policies assigned to a group will be applied to relevant devices in that group



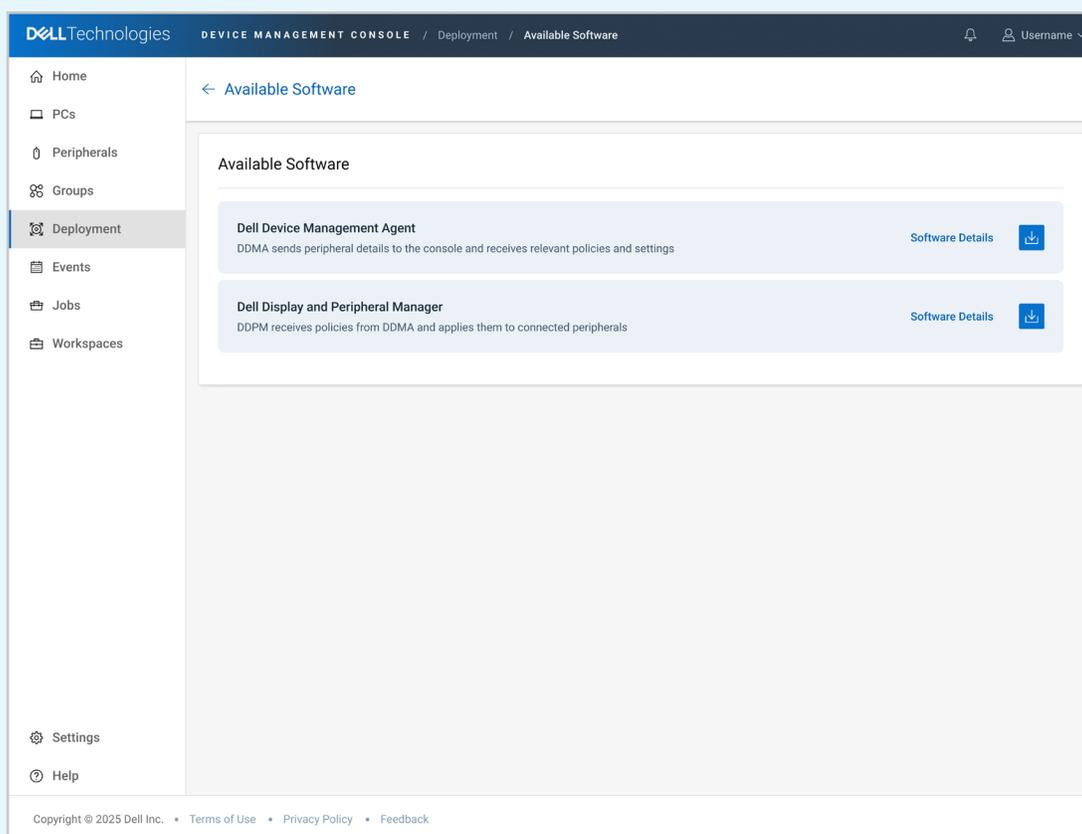
- You can create sub-groups of the global group policy and categorize devices based on your requirements -- for example, devices may be grouped together based on location or job function.

Peripheral Management

7 Deployment

The **Deployment** tab helps you create and manage policies that apply to the groups you have created.

[View Video](#)



- The Available Software page provides access to installation instructions and required software downloads for managing peripherals, including the Dell Management Agent and Dell Display & Peripheral Manager.
- The Peripheral Firmware Policies page allows you to create firmware policies by device type and model.
- The Configuration Policies page allows you to create configuration policies by device type and policy type/device model.

Peripheral Management

8 Events

The **Events** tab displays device- or system-generated and user-initiated events. Events can be used for troubleshooting, monitoring system performance, and ensuring compliance with IT policies.

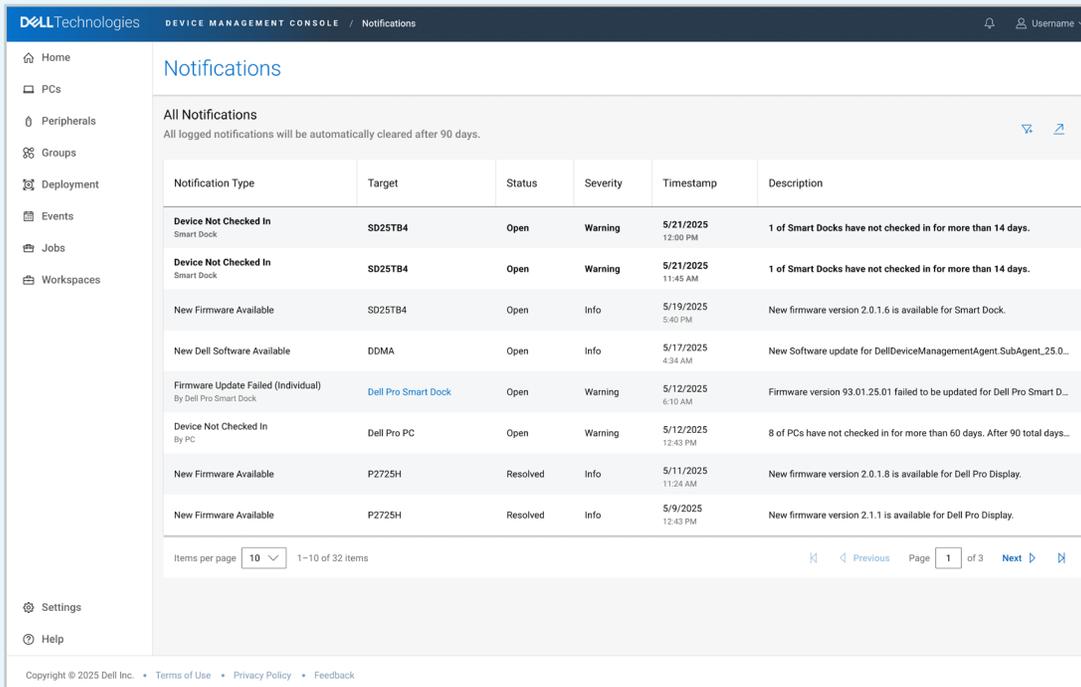
Event Type	Target	Offer	Timestamp	Description
Group Policies Update By Adele Vance	Reduce P3424WEB	Peripheral Management	5/30/2025 8:53 AM	Adele Vance Group Policies Update Reduce P3424WEB
Configuration Policy Created By Adele Vance	Reduce P3424WEB	Peripheral Management	5/30/2025 8:53 AM	Adele Vance Configuration Policy Created Reduce P3424WEB
Configuration Policy Deleted By Adele Vance	P3424WEB	Peripheral Management	5/30/2025 8:53 AM	Adele Vance Configuration Policy Deleted P3424WEB
Device Connect	GCYX7P3 Display	General	5/30/2025 8:50 AM	Device Connect GCYX7P3
Device Connect	KB555 Keyboard	General	5/30/2025 8:50 AM	Device Connect KB555
Device Connect	MS355 Mouse	General	5/30/2025 8:50 AM	Device Connect MS355
Device Connect	FC72986DEC05 Webcam	General	5/30/2025 8:50 AM	Device Connect FC72986DEC05
Device Connect	MS355 Mouse	General	5/30/2025 8:49 AM	Device Connect MS355
Device Connect	FC72986DEC05 Webcam	General	5/30/2025 8:49 AM	Device Connect FC72986DEC05
Device Connect	KB555 Keyboard	General	5/30/2025 8:49 AM	Device Connect KB555
Device Connect	GCYX7P3 Display	General	5/30/2025 8:49 AM	Device Connect GCYX7P3
Device Register By 56RL24	Latitude 7350 Windows PC	General	5/30/2025 8:47 AM	56RL24 Device Register Latitude 7350
Initiate Device Unregister By Adele Vance	71LBR02 Windows PC	Peripheral Management	5/29/2025 4:11 PM	Adele Vance Initiate Device Unregister 71LBR02
Initiate Device Unregister By Adele Vance	71LBR02 Windows PC	Peripheral Management	5/29/2025 4:11 PM	Adele Vance Initiate Device Unregister 71LBR02
Remove Device By Adele Vance	SPD1R02 Windows PC	Peripheral Management	5/29/2025 3:58 PM	Adele Vance Remove Device SPD1R02
Delete Device By Adele Vance	SPD1R02 Windows PC	Peripheral Management	5/29/2025 3:58 PM	Adele Vance Delete Device SPD1R02
Initiate Device Unregister By Adele Vance	J27QM54 Windows PC	Peripheral Management	5/29/2025 3:58 PM	Adele Vance Initiate Device Unregister J27QM54
Initiate Device Unregister	71LBR02	Peripheral Management	5/29/2025	Adele Vance Initiate Device Unregister 71LBR02

- A list of events is displayed in an easy-to-read format, providing details such as event type, target, category, timestamp, and a comprehensive description.

Peripheral Management

9 Notifications

Access **Notifications** and events on the Dashboard via the Bell icon to open the Notifications page.



The screenshot displays the Dell Device Management Console interface, specifically the Notifications page. The page title is "Notifications" and it shows a list of all notifications. The notifications are organized into a table with the following columns: Notification Type, Target, Status, Severity, Timestamp, and Description. The notifications include:

Notification Type	Target	Status	Severity	Timestamp	Description
Device Not Checked In Smart Dock	SD25TB4	Open	Warning	5/21/2025 12:00 PM	1 of Smart Docks have not checked in for more than 14 days.
Device Not Checked In Smart Dock	SD25TB4	Open	Warning	5/21/2025 11:45 AM	1 of Smart Docks have not checked in for more than 14 days.
New Firmware Available	SD25TB4	Open	Info	5/19/2025 5:40 PM	New firmware version 2.0.1.6 is available for Smart Dock.
New Dell Software Available	DDMA	Open	Info	5/17/2025 4:34 AM	New Software update for DellDeviceManagementAgent.SubAgent.25.0...
Firmware Update Failed (Individual) By Dell Pro Smart Dock	Dell Pro Smart Dock	Open	Warning	5/12/2025 6:10 AM	Firmware version 93.01.25.01 failed to be updated for Dell Pro Smart D...
Device Not Checked In By PC	Dell Pro PC	Open	Warning	5/12/2025 12:43 PM	8 of PCs have not checked in for more than 60 days. After 90 total days...
New Firmware Available	P2725H	Resolved	Info	5/11/2025 11:24 AM	New firmware version 2.0.1.8 is available for Dell Pro Display.
New Firmware Available	P2725H	Resolved	Info	5/9/2025 12:43 PM	New firmware version 2.1.1 is available for Dell Pro Display.

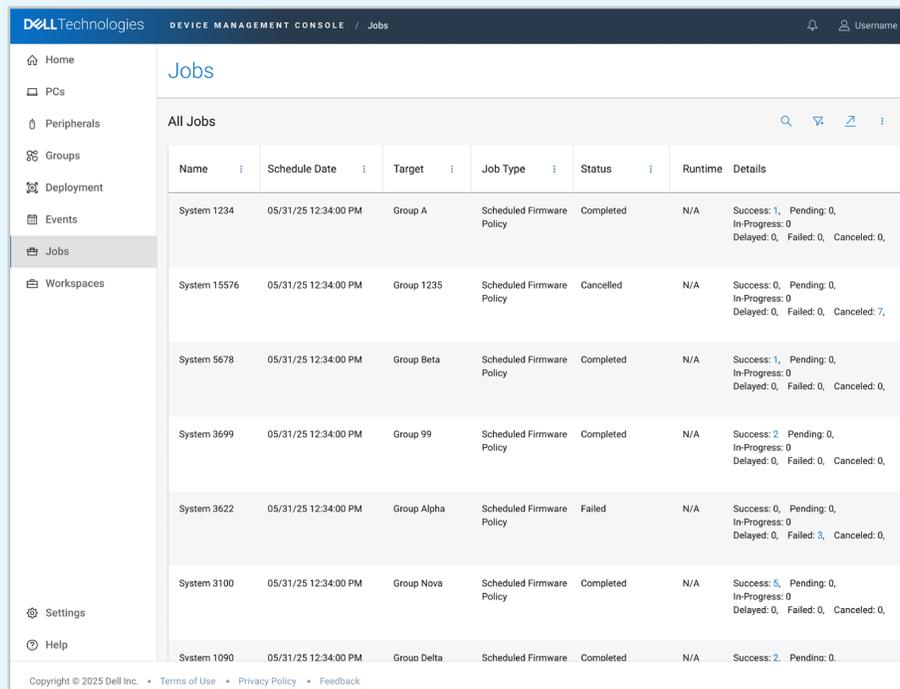
The page also includes a navigation sidebar on the left with options like Home, PCs, Peripherals, Groups, Deployment, Events, Jobs, Workspaces, Settings, and Help. At the bottom, there is a footer with copyright information and links to Terms of Use, Privacy Policy, and Feedback.

- You can view the type, status, and severity information for recent deployments. A detailed list of notifications can be accessed.

Peripheral Management

10 Jobs

The **Jobs** page displays information that is related to reports for scheduled tasks, including firmware updates, deployments, and maintenance activities for Dell Pro Docks.



Name	Schedule Date	Target	Job Type	Status	Runtime	Details
System 1234	05/31/25 12:34:00 PM	Group A	Scheduled Firmware Policy	Completed	N/A	Success: 1, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 0,
System 15576	05/31/25 12:34:00 PM	Group 1235	Scheduled Firmware Policy	Cancelled	N/A	Success: 0, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 7,
System 5678	05/31/25 12:34:00 PM	Group Beta	Scheduled Firmware Policy	Completed	N/A	Success: 1, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 0,
System 3699	05/31/25 12:34:00 PM	Group 99	Scheduled Firmware Policy	Completed	N/A	Success: 2, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 0,
System 3622	05/31/25 12:34:00 PM	Group Alpha	Scheduled Firmware Policy	Failed	N/A	Success: 0, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 3, Canceled: 0,
System 3100	05/31/25 12:34:00 PM	Group Nova	Scheduled Firmware Policy	Completed	N/A	Success: 5, Pending: 0, In-Progress: 0, Delayed: 0, Failed: 0, Canceled: 0,
System 1090	05/31/25 12:34:00 PM	Group Delta	Scheduled Firmware Policy	Completed	N/A	Success: 2, Pending: 0,

- View the status, run time, target, and the job type.
- Schedule a firmware policy job from the Jobs page.

Peripheral Management

11 Workspaces

The **Workspaces** page offers a way to organize peripherals by grouping devices used together in a specific physical location, such as a desk or conference room.

The screenshot displays the 'Workspaces' page in the Dell Device Management Console. The page title is 'Workspaces' and it shows 'All Workspaces' with '25,000 Results'. The table below lists various workspaces with their names, statuses, and device counts.

Workspace Name	Status	Devices
WorkspaceName PS30-2 WS-3519 ↳ Unmanaged Group	Draft	8
WorkspaceName PS30-2 WS-3520 ↳ Default Device Group	Approved	3
WorkspaceName PS30-2 WS-3521 ↳ Default Device Group / North America / United States	Approved	1
Unnamed Workspace ↳ Default Device Group / North America / United States	Approved	0
WorkspaceName PS30-2 WS-3522 ↳ ... / North America / United States / Texas / Austin / Parmer / PS4 / Building 4 / Floor 3 / Neighborhood ABC	Approved	6
WorkspaceName PS30-2 WS-3523 ↳ Default Device Group / North America / United States / Texas / Austin / Parmer / PS4 / Building 4	Approved	2
Unnamed Workspace ↳ Default Device Group / Asia / Japan	Approved	4
WorkspaceName PS30-2 WS-3524 ↳ Default Device Group / Asia / China	Approved	4
WorkspaceName PS30-2 WS-3525 ↳ Default Device Group / Asia / India	Approved	3
WorkspaceName PS30-2 WS-3526 ↳ Default Device Group / Asia / South Korea	Approved	1
WorkspaceName PS30-2 WS-3598 ↳ Default Device Group / Europe / Germany / Munich	Approved	3
WorkspaceName PS30-2 WS-3500 ↳ Default Device Group / Europe / Germany / Berlin	Approved	1

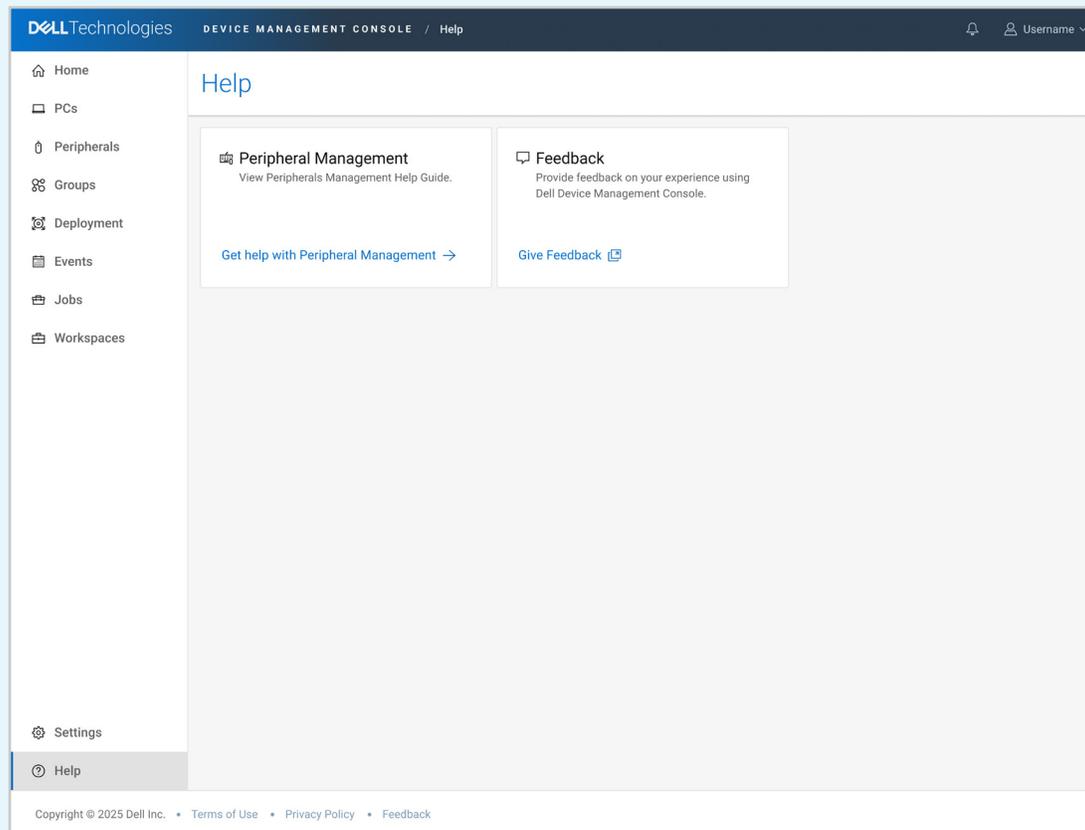
At the bottom of the table, there is a 'Items per page' dropdown set to 12, showing '1-12 of 25,000 items'. Navigation buttons for 'Previous', 'Page 1 of 2,084', and 'Next' are also present. A 'Take me There' button is located at the bottom right of the table area.

- Helps IT administrators accurately locate peripheral clusters within the physical work location.
- Create, edit, and delete workspaces. Assign peripherals to Workspace from the Peripherals page.

Peripheral Management

12 Help

The **Help** tab gives you access to the Peripheral Management IT Admin Guide and provides you with an opportunity to give feedback.

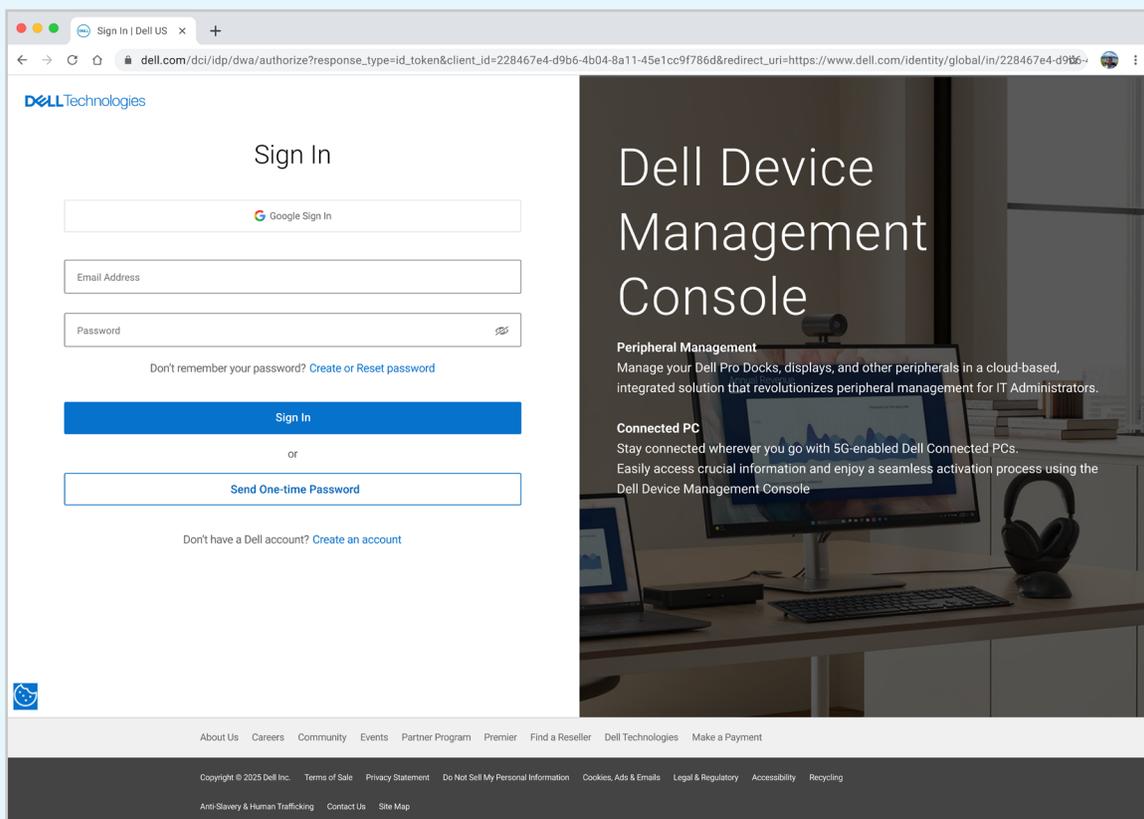


- Access the Peripheral Management IT Admin Guide.
- Provide feedback, report issues and rate your experience.

4G/5G Connected PCs

Access crucial information about your 4G/5G-enabled Dell Connected PCs through the Dell Device Management Console, a cloud-based, integrated solution for IT Administrators. Dell Device Management Console allows IT administrators to view, export, and share information about their 4G and 5G-enabled Dell Connected PCs within their organization.

1 Account Creation and Login



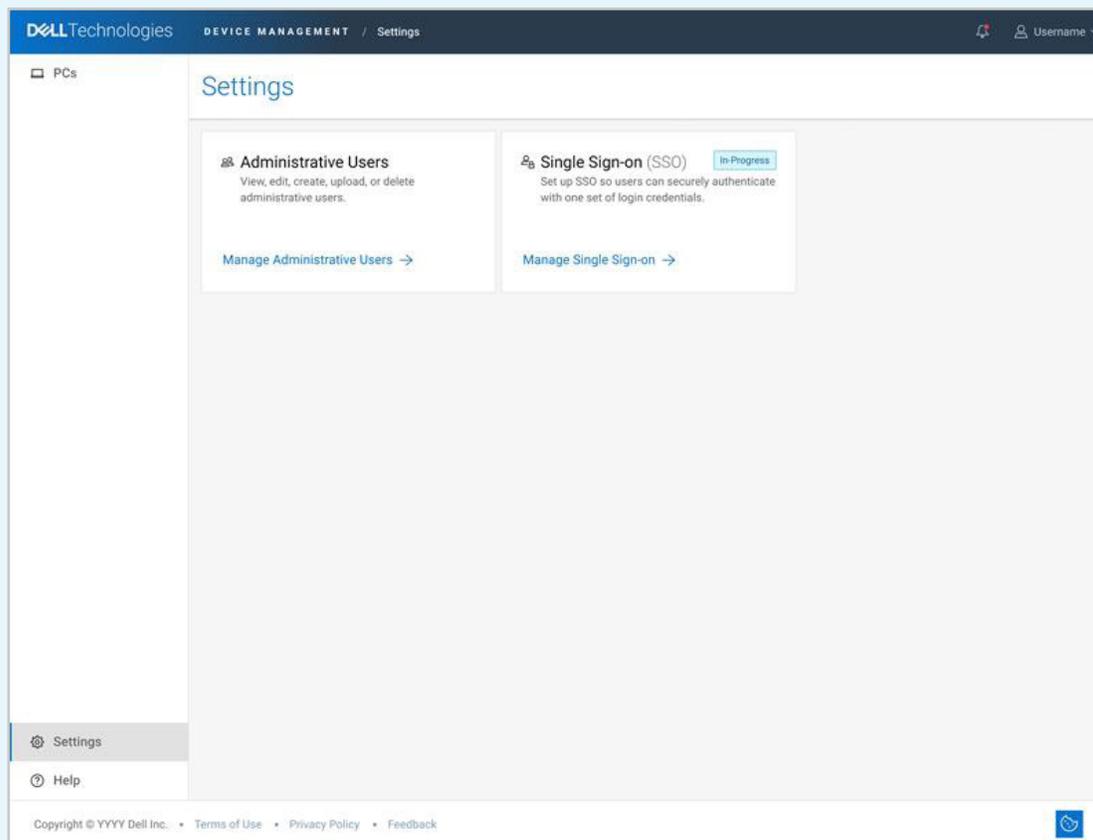
- Upon purchase of your 4G/5G Connected PCs, an account for Dell Device Management Console and tenant will be created for you.
- After account creation, you will receive a Welcome Email to log-in into the Dell Device Management Console. When prompted with the log-in screen, create a Dell account using the same email from purchase, or log-in into the console with your Dell ID or Microsoft Entra ID.

To access Dell Device Management Console, go to device.manage.dell.com. For more information, please visit [Dell Support](#).

4G/5G Connected PCs

2 Configure your profile

The **Settings** tab helps you create and modify administrative users, set up single-sign-on (SSO), and view device configuration.

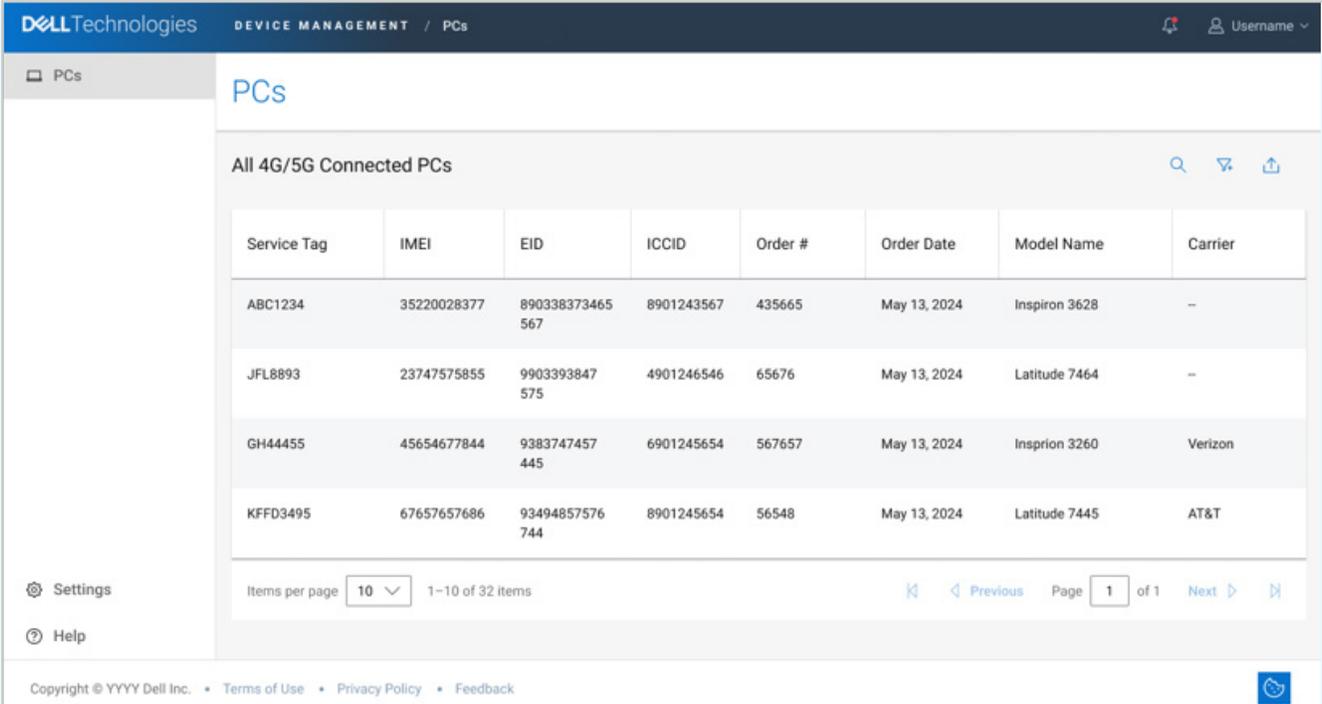


- Add administrative users in order to access the console.
- Configure single sign-on (SSO) settings for easy authentication.

4G/5G Connected PCs

3 View your PCs

The **PCs** tab provides important 4G/5G device information from your Connected PCs.



The screenshot displays the Dell Device Management Console interface. The top navigation bar includes the Dell Technologies logo, 'DEVICE MANAGEMENT / PCs', and a user profile dropdown. The main content area is titled 'PCs' and shows a list of 'All 4G/5G Connected PCs'. The table below lists four devices with their respective identifiers and carrier information.

Service Tag	IMEI	EID	ICCID	Order #	Order Date	Model Name	Carrier
ABC1234	35220028377	890338373465 567	8901243567	435665	May 13, 2024	Inspiron 3628	--
JFL8893	23747575855	9903393847 575	4901246546	65676	May 13, 2024	Latitude 7464	--
GH44455	45654677844	9383747457 445	6901245654	567657	May 13, 2024	Inspiron 3260	Verizon
KFFD3495	67657657686	93494857576 744	8901245654	56548	May 13, 2024	Latitude 7445	AT&T

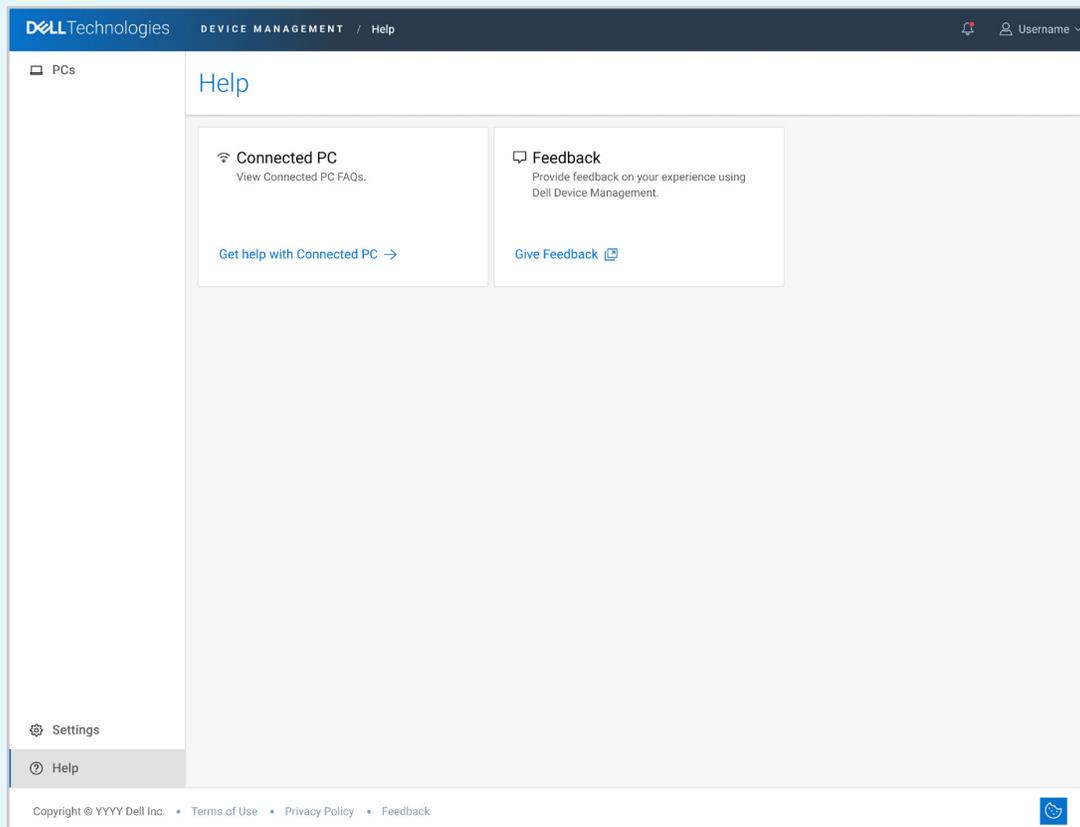
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- Filters are available to view device details based on your requirements.
- Export data as a CSV file for 'All 4G/5G Connected PCs.'

4G/5G Connected PCs

4 Help

The **Help** tab offers a comprehensive platform for seeking assistance and support.



- Access the Dell Connected PCs Help Guide, which includes an FAQ specific to 4G/5G Connected PCs.
- Provide feedback, report issues, and rate your experience.

Find out more about how Dell can transform your IT management

Contact your Dell Sales Representative or visit device.manage.dell.com

Peripheral Management

- [Learn More](#)
- [Support Guide](#)

4G/5G Connected PCs

- [Learn More](#)
- [Support Guide](#)

