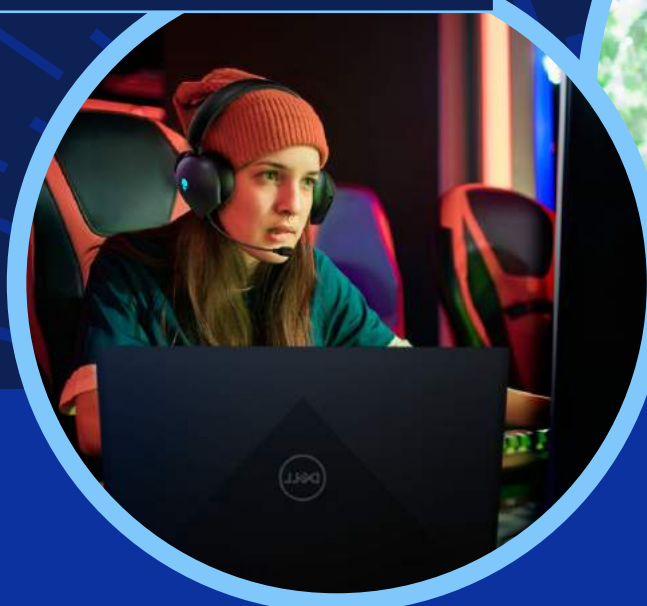




Meet SupportAssist

YOUR PERSONALIZED PC SUPPORT EXPERIENCE

Think of SupportAssist as your very own IT team living inside your PC – catching and solving issues before you even notice.



AI-powered. Smart technology. Your personalized support assistant that keeps your PC optimized for its best performance.

New to SupportAssist for Home? Let's get started:

Find Your Dashboard

You can find your SupportAssist dashboard by searching "SupportAssist" in your Windows start menu. SupportAssist for Home PCs is factory installed on most systems leaving the factory.¹ Chances are, you've already got SupportAssist doing its magic in the background.

Explore your benefits at Dell.com/SupportAssist.

Confirm Your Info

Use your Dell My Account credentials to sign in or create an account. Ensure your contact information is up to date in case we need to get in touch or mail replacement parts.

Your Personalized Dashboard

Now that you know how to access SupportAssist and have set up your profile and confirmed your contact information, let's take a moment to understand your dashboard.



Want to fully understand the breadth of capabilities you get with SupportAssist?

[Check out our FAQs](#)



PRO TIP

Setting up your new Dell PC for the first time?

Dell Migrate can help you transfer your files and settings to your new PC, and securely erase data from your old one. Once purchased, access this tool from your SupportAssist dashboard.

[Learn how to get started with Dell Migrate](#)

Want some extra support?

Our **Premium Support Suite** offers hassle-free, 24/7 access to experts, by phone or chat. If needed, we come onsite to you for fast repairs - at home, school or work. Depending on the level of **Premium Support** you want, you begin to unlock these additional **SupportAssist** features:

- Remediate PC when failure to boot-up
- Critical updates provided by Dell
- Optimizes PC performance
- Proactively detects and resolves issues
- Predicts problems before they start
- Detects and removes viruses and malware
- Simplified parts dispatch initiated by hardware scans without user interruption

[Explore Premium](#)



Explore our resources

Want to learn more about how SupportAssist keeps your PC updated and healthy? Explore the content we've curated just for you:

[Learn more about SupportAssist](#)

[Watch the Getting Started Video](#)

[Review guides for release information and more user help.](#)

