



## Dell ProDeploy and ProDeploy Plus for Client Systems

Leverage decades of Dell experience and robust factory capabilities to help you deploy devices to end users wherever they work. From planning and setup to configuration, data management and asset retirement, Dell provides the behind-the-scenes expertise needed to help your end users be productive right out of the box.

Our ProDeploy Client Suite aligns your cloud and automation services for speed and simplicity. This allows you more options to configure, install and recover using Dell's modern deployment solutions.

ProDeploy and ProDeploy Plus offer modern and flexible deployment options, automated self-service solutions, and advanced software provisioning capabilities. Our goal is to make your job easier, achieving the outcomes you need, all while delivering an exceptional end user experience.

From day one, you will be paired with an engagement manager who will serve as your single point of contact during your deployment journey. Your engagement manager will help with planning, ensuring we understand your specific hardware and software configuration needs and installation requirements, to be seamlessly delivered by Dell.

Deploy PCs with cloud-based services offering greater speed, less effort, and more flexibility for an exceptional end-user experience

### At A Glance

**ProDeploy Plus** provides every task required to get new PCs from the factory to desks, ready to work. You will also get 30-day post-deployment support, 24/7 installation, data migration as well as training credits which can be used to help your IT staff keep their skills up-to-date and adopt new technology quickly.

**ProDeploy** liberates your IT staff from time consuming deployment tasks. New PCs are configured prior to delivery and onsite installation is done during or after hours.

## ProDeploy

With ProDeploy, you will experience a shift from a labor-intensive implementation to a light-touch deployment.

Along with the engagement manager, you get access to the TechDirect portal, a powerful tool that enables you to define the details of your deployment, make changes and configure your systems – and then save your configurations as a template for use on future orders.

There are additional options and add-ons available to enhance your deployment, such as:

- Onsite Installation
- Ready Image or Custom Image
- Asset Recovery Services resell/recycle
- Additional technician time

## ProDeploy Plus

ProDeploy Plus is a comprehensive service providing seamless deployment of new technology, capable of delivering systems to end users ready to work. In addition to the features you get with ProDeploy, ProDeploy Plus also offers:

- **Connected Provisioning:** You will be able to use system management software such as Autopilot to control configuration of new systems.
- **Deployment Support:** Help, by phone, email or chat, with setting things up, connectivity, data and setting migration, and application install on day one.
- **Data Migration:** Seamlessly transfer files and settings from one system to another, including peer-to-peer via a network connection, or from an external hard drive. This can be done remote or onsite.
- **Data Erase:** Securely self-manage end user data from anywhere in the world. Provide your employees the tools to securely sanitize their devices locally from the convenience of their home or remote workplace, on their time using self-service installation software.
- **Asset Recovery Services resell/recycle:** Securely and responsibly retire your legacy IT assets – regardless of brand. If you do it when assets are at their maximum value, you can transition to what's next with more money in your pocket.

## ProDeploy and ProDeploy Plus Portfolio Overview

|                                  |  |  <b>ProDeploy</b> |  <b>ProDeploy Plus</b> |
|----------------------------------|--|--|---|
| <b>Setup and Planning</b>        | Single Point of Contact (Engagement Mgr)   | ●  | ●   |
|                                  | TechDirect Portal  | ●  | ●   |
|                                  | Deployment Expert  | ●  | ●   |
| <b>Configure to IT Standards</b> | Configure BIOS Settings  | ●  | ●   |
|                                  | Asset Tag and Shipping Box Label   | ●  | ●   |
|                                  | Asset Report   | ●  | ●   |
|                                  | OS and Software Prep (choose from Ready Image, Custom Image, Connected Configuration or Provisioning)    | Ready or Custom Image Add-On   | ●   |
| <b>Installation</b>              | Remote PC Installation (Connect, domain, settings, apps, personalize, peripherals, and orientation 24/7) |  |   |
|                                  | Onsite PC Installation   | Add-On   | Add-On  |
|                                  | Deployment Support   |  | ●   |
| <b>Data Management</b>           | Data Migration   |  | ●   |
|                                  | Data Erase   |  | ●   |
| <b>Asset Retirement</b>          | Asset Recovery Services resell/recycle   | Add-On   | ●   |

Please note: Not all features are available in all locations. Please confirm availability with your Dell Sales Representative.

Learn more about the [ProDeploy Client Suite](#).  
For more information contact your Dell representative.