

# APEX

## Enjoy a worry-free experience for Dell APEX Compute

Achieve a higher level of control for your Dell APEX experience with a customer-managed model designed to empower you with ownership of tasks such as monitoring capacity utilization, infrastructure management, and resource optimization.

Designed for OpEx<sup>1</sup>, you can remove the challenges of infrastructure ownership and up-front budgeting with Dell APEX Compute. Dell owns the infrastructure and is responsible for support and asset removal at the end of the subscription.

Subscribe to on-premises bare metal compute resources supporting your choice of operating system or hypervisor for virtualized or container-based environments. Available through a predictable, monthly subscription with simple order configuration through the APEX Console.

### Get a trusted advisor and primary point of contact



Delivers a smooth onboarding experience



Engaged from day 1 throughout your subscription term



Coordinated by Dell Technologies

Customer Success Manager

#### Deploy

##### Choose who you want deploying your infrastructure

###### Customer Deployment

Choose to upgrade to:

- Basic Deploy
- ProDeploy
- ProDeploy Plus
- Partner Deploy<sup>2</sup>

#### Support

##### Get help around the clock with hardware and software support

- ProSupport Plus:** 24x7 asset-level hardware and software support
- Parts replacement and troubleshooting
- Semiannual system maintenance<sup>3</sup>
- Operational how-to assistance

#### Decommission

##### We'll come pick up your subscription once the terms are up

- Dell picks up asset for return
- Offsite data sanitization

**Basic Deployment** – consists of hardware installation during normal standard business hours

**ProDeploy** – consists of 24x7 hardware installation and remote configuration of the software

**ProDeploy Plus** – 24x7 delivery and configuration of servers onsite

Learn more about the ProDeploy Infrastructure Suite

Learn more at [Dell.com/APEX-Compute](https://Dell.com/APEX-Compute)

**DELL**Technologies

<sup>1</sup>OpEx treatment subject to customer's accounting policies and practices

<sup>2</sup>Only certified partners

<sup>3</sup>Customer initiated